

MPA Annual Governance Statement Action Plan – Quarter Two Update

Governance issue	Action	Action owner	Update
1	Risk Management		
<p>Whilst there continues to be improvements in the effectiveness of the framework for assessing and managing risk within the MPA and MPS with increased oversight within the MPA and MPS, continued development of the MPA and MPS corporate risk registers and the introduction of a risk maturity model in the MPS, further work is needed in embedding risk management across the organisation.</p>	<p>Improve risk maturity within the MPS through building on improvements made and continuing to put in place processes that ensure risk management is embedded throughout the organisation.</p>	<p>Head of Business Risk</p>	<p>Work to refresh the corporate risk areas, taking into account current changes in circumstances, is well underway. The analysis that underpins the Business Continuity and Health and Safety risks has been reviewed and updated to ensure the control mechanisms in place are fit for purpose. Work on the remaining risks will continue during the next quarter.</p> <p>The maturity model has been updated following findings from pilot assessments which were carried out in SCD and DoR. The updated model more closely matches a national model which was recently published by ALARM (the public sector risk management forum) and is backed by a formal question set. This approach will allow us to benchmark more closely with other police services nationally. Assessments are scheduled to take place in SO, DoI, CO, HR and DPS in the next quarter.</p>

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2	Assurance Framework		
<p>The MPS has a significant number of internal inspection and review functions and although a number of these functions have a clearly defined role and operate to defined standards, there is a need to develop a corporate assurance framework. A review is currently underway led by the MPS which will assist in mapping the assurance functions and increasing their effectiveness</p>	<p>To develop further the assurance framework. Including mapping assurance functions, eliminating duplication, setting standards and ensuring appropriate management action is taken to address issues identified through internal review activity.</p>	<p>Director of Finance</p>	<p>The MPS Assurance Framework review working group has now collated information on current numbers of officers/staff engaged on assurance and inspection activity throughout the MPS and the first phase of work is nearing completion. Analysis of the data will help determine what the work programme for the next phase of the project will be.</p>

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3	Control Environment		
<p>Whilst there have been improvements in control with the internal control score increasing from 2.8 to 2.6 the control environment is not yet fully effective, including within boroughs and specialist command units where there remain issues with applying controls consistently at a local level. The local control environment will also be impacted by Finance modernisation and Transforming HR in the coming year</p>	<p>To ensure the improvement continue to be made to the control environment and that the internal control framework within boroughs and specialist command units is strengthened further following centralisation of the finance and HR functions.</p>	<p>Director of Finance</p>	<p>The Internal Control score for 2010 to date has again improved, to 2.5;</p> <p>The Compliance and Assurance Team is now in place and has, amongst other activities, established Single Points of Contact across all Business Groups to improve local controls and timely implementation of DARA recommendations;</p> <p>The DRM2 Finance and Resources workstream will deliver further strengthening of this support service across all Business Groups, including Boroughs and specialist command units, through improved processes and controls.</p>

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4 Procurement & Contract Compliance			
<p>Good progress continues to be made in strengthening the control environment around procurement. However a number of issues around contract management have been identified which impact on our ability to ensure good value for money is being achieved including continued examples of ineffective planning which on occasion has limited the Authority's ability to tender for goods and services competitively.</p>	<p>To continue to put in place processes that strengthen the contract management framework and contract compliance, ensuring these are embedded throughout the organisation, including the development and implementation of a strategic contract re-let strategy.</p>	<p>A/Director of Procurement</p>	<p>The new Contract Management Toolkit is now live on the MPS Procurement intranet pages and is being piloted with three business groups (DOI, HRLS and DCP). The toolkit explains practically how to manage contracts in line with MPA regulations, providing clear advice on how to control and improve the performance of an MPS supplier in an easy-to-use format with checklists, agendas, process descriptions and an overall 'how to' guide for staff managing contracts. Further roll out to all business groups is planned in the coming months; the toolkit will be developed in future with more advanced tools and techniques.</p> <p>Purchasing Compliance by volume was at 86% at August 2010, maintaining performance above the 80% target we achieved in September 2009 - a target set to reflect good organisational performance.</p> <p>Following MPA feedback on the draft Contract Re-let Strategy, further development is planned to follow a Procurement showcase event for the Chair of the Authority, December 2010.</p>