



Monthly Performance Information – September 2006

This note has combined performance information, showing both ‘hard’ crime figures and information regarding the experiences and perceptions of Londonders and MPS customers, which will be made available to members as required.

Prepared for the MPA Full Authority Meeting: April-September 2006 compared to April-September 2005

	Apr-Sep 2006	Apr-Sep 2005	Difference	% Change	Sanction Detections	
					Apr-Sep 2006	Apr-Sep 2005
Total Notifiable Offences	467,282	502,698	-35,416	-7.0%	20.1%	16.7%
BCS Comparator Crime	274,433	290,711	-16,278	-5.6%	13.5%	10.7%
Burglary Dwelling	28,125	30,353	-2,228	-7.3%	23.7%	18.7%
Robbery	22,144	22,090	+54	+0.2%	13.7%	11.9%
Business crime¹	58,950	68,207	-9,257	-13.6%	25.0%	22.2%
Motor Vehicle Crime	67,327	67,629	-302	-0.4%	6.7%	6.3%
Gun Enabled Crime	1,681	2,088	-407	-19.5%	14.2%	18.9%
Trident Gun Crime	128	153	-25	-16.3%	18.0%	19.6%
Homicide	85	99	-14	-14.1%	N/A	N/A
Road Fatalities	115	97	+18	+18.6%	N/A	N/A
Violent Crime	124,952	131,654	-6,702	-5.1%	25.0%	21.8%
<i>Hate Crime</i>						
Domestic Violence	29,761	31,287	-1,526	-4.9%	34.8%	25.6%
Racist Crime	5,609	6,207	-598	-9.6%	27.0%	20.5%
Homophobic Crime	709	734	-25	-3.4%	23.5%	17.8%

Public Satisfaction Information British Crime Survey

	2005/06	2004/05	Percentage Point Change*
Satisfaction with local policing	54%	48%	+6
Fear of crime (burglary)	18%	18%	0
Fear of crime (car crime)	18%	20%	-2
Fear of crime (violence)	27%	26%	+1
Perception (anti-social behaviour)	25%	29%	-4
Perception (drugs)	31%	34%	-3

Public Attitude Survey (second quarter results available Dec 06)

	2006/7 Q1	2005/6	Percentage Point Change
Confidence in policing (local)	59%	58%	+1
Confidence in policing (London)	64%	64%	0
Satisfaction with policing (local)	63%	63%	0
Importance of knowing a local police officer	73%	88%	-15
Feeling informed about local police activity	55%	45%	+10
Community relations between police and public very / fairly good	63%	71%	-8

¹ Robbery of business property, theft employee, theft from shops, burglary non-dwelling & retail deception (fraud counter per victim).



Crime Victim Survey (Second quarter results available Nov 06)

Satisfaction with...	2006/07 Q1	2005/06	Percentage Point Change
...making contact	87%	86%	+1
...action taken	77%	77%	0
...being kept informed	58%	59%	-1
...treatment by staff	92%	92%	0
Overall service received	80%	79%	+1
Overall service received (victims of racist incidents)	75%	73%	+2
White victims overall	80%	80%	
BME victims overall	76%	73%	
Gap	4%	7%	-3

Anti Social Behaviour Survey (Second quarter results available Nov 06)

Satisfaction with...	2006/07 Q1	2005/06 Q1	Percentage Point Change
...making contact	92%	N/A	Baseline
...action taken	66%	N/A	Baseline
...being kept informed	42%	N/A	Baseline
...treatment by staff	90%	N/A	Baseline
Overall service received	71%	N/A	Baseline
Overall service received (victims of racist incidents)	N/A	N/A	Baseline
White victims overall	71%	N/A	Baseline
BME victims overall	71%	N/A	
Gap	0%	N/A	

Safer Neighbourhoods Survey

Safer Neighbourhoods surveying takes place in the first quarter of the year, with this year's surveys currently underway. Results will be reported at November's Full Authority meeting.

Other London surveys

A GLA MORI poll conducted in the last week of April showed that 52% of Londoners have noticed more police in their local neighbourhood in the past year. Of those who had seen more police 72% said it helped make them feel safer.

Summary

Headlines from crime statistics

- Total notifiable offences are down 7.0%
- BCS comparator crime is down 5.6%
- Residential burglary is down 7.3%
- Robbery has increased by 0.2%
- Motor vehicle crime has decreased by 0.4%
- Gun enabled crime has fallen by 19.5%
- Trident gun crime has decreased from 153 offences to 128 offences
- Homicides are down from 99 to 85
- Road fatalities are eighteen higher than last year at 115 (Apr-Sep 06 vs. Apr-Sep 05)
- Violent Crime is down by 5.1%
- Domestic Violence has fallen by 4.9%
- Racist crime has fallen by 9.6%
- Homophobic crime is down by 28 offences, or 3.4%
- The TNO Sanction detection rate for the 2006/07-year to date stands at 20.1%, the MPS has a 20% target.

Headlines from surveys

Crime Victim Survey

- Satisfaction has increased for four of the seven performance indicators for Quarter 1 2006/07, notably for victims of racist incidents and the gap between white and B&ME satisfaction.
- Overall satisfaction – has increased from 79% to 80%,
 - White victim respondents steady at 80% and
 - BME victim respondents increased from 73% to 76%.
 - Overall satisfaction is driven mainly by police actions and police follow-up, with police actions being the main driver.

British Crime Survey

The most recent BCS data (full year 2005/06) shows the MPS at 54% satisfaction with local policing.

The BCS provides information on public perceptions of anti-social behaviour where the MPS has improved from 29% (2004/05) to 25% of people who think ASB is a problem.

Public Attitude Survey

The key findings for Q1 2006/07 compared with 2005/06 show that:

- Confidence in policing locally has increased from 58% to 59%
- Confidence in London policing is steady at 64%
- Satisfaction with neighbourhood policing is steady at 63%