

Operational and Non Operational Good News Summary

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Operational Good News

19 October

Lewisham SNT secures closure order on crack house

Nat's Bake & Juices in Brockley Road was brought to the attention of Territorial Support Group, following an intelligence report by Brockley Safer Neighbourhoods team at the start of the year.

After eight months of surveillance and intelligence gathering, the Strategic Support Group supported by Brockley Safer Neighbourhoods team executed a warrant on the venue on the 28 September 2006.

Seven arrests were made, which included possession with intent to supply crack cocaine. The owner was also issued with the closure order and on the same evening, the Brockley SNT secured the property.

19 October

Man jailed seven years for acid attack on two constables

Amir Abdul- Latif, a 21-year-old, appeared in custody at Kingston Crown Court on 19 October 2006, and was sentenced to seven years' imprisonment for each of the two counts of grievous bodily harm with intent, which are to run concurrently.

Abdul-Latif sprayed sulphuric acid in the faces of two police constables, from Wandsworth Borough, when they attempted to arrest him outside Earlsfield Train Station on 21 April 2006, resulting in permanent facial scarring of one of the officers.

On Tuesday 25 April 2006, police in Wandsworth worked with their counterparts in Hampshire to execute a search warrant on an address in Liss, Hampshire. They found Abdul- Latif in the bedroom and arrested him.

The two officers, both male, ages 38 and 27-years-old, returned to work in June but have not yet returned to full duties.

Operational Good News

19 October

MIT

Three men arrested re Malcolm Barnett murder

On Wednesday 18 October 2006 detectives investigating the murder of Malcolm Barnett in Dagenham on Sat 10th June 2006, arrested three men on suspicion of murder and aggravated burglary.

The men aged 21 years and two aged 19 years were arrested in the early hours, at their home addresses in Dagenham. All three were questioned at an east London police station before being bailed to return on a date in late November.

To recap: Police launched a murder inquiry following an assault on a 43-year-old man in Dagenham. Malcolm Barnett was asleep in bed at his home in Hunters Hall Road at 2am on Saturday, 10.6.06, when up to six men entered his bedroom and attacked him, leaving him with serious head injuries. Mr Barnett was taken by the LAS to Oldchurch Hospital in Romford where he died at approx. 12.50pm on Thursday, 15.6.06.

19 October

Hackney SN Team & MIT

Drugs den closed and murder suspect arrested

The SN team received information about a man drug dealing at a flat. Officers from the Murder Investigation Team established that the same man who was drug dealing was also wanted in connection with a murder that occurred in 2001. Further enquiries also revealed that the suspect for the murder was also wanted for failing to appear on police bail in 2005 to be charged with possession with intent to supply crack cocaine.

All officers worked together to search the premises and the suspect was arrested. A thorough search recovered several rocks of crack cocaine, small bags of cannabis, cash, scales and a number of mobile phones. He was then arrested for possession with intent to supply, not only for the 2005 offence, but also as a result of what had been found on this occasion. The suspect was then charged for possession with intent to supply crack cocaine, with bail refused and was bailed to return regarding the second possession with intent to supply and murder.

Operational Good News

18 October

Anti-corruption arrest

Officers from the Anti-Corruption Team have arrested a businessman who attempted to corrupt a Safer Neighbourhoods officer.

The arrest follows a covert operation that was initiated when a Safer Neighbourhoods officer was offered significant financial reward for disclosing confidential information held on MPS intelligence databases.

The Anti-Corruption Team were able to respond effectively on this occasion because the officer reported the incident quickly and had the presence of mind to be discreet enough to enable a covert proactive strategy to be implemented.

All officers are reminded that they should inform a line manager as soon as is practicable of instances where they feel that someone is trying to compromise their integrity by offering cash for information. The Anti-Corruption Team will protect and support MPS employees who report attempts by third parties to corrupt them.

18 October

Racial and Violent Crime Task Force Criminal network disrupted

Officers from the pro-active team of the Racial and Violent Crime Task Force have disrupted a criminal network involved in large scale money laundering and fraud.

Officers were originally investigating a domestic violence offender before uncovering the criminal network.

DI Kevin Young, Racial and Violent Crime Task Force, said:

"We believed the suspect posed a threat to his partner and tactics were implemented to disrupt his violence by targeting his other criminal activities. This resulted in a criminal network involving the suspect and others being charged with money laundering and fraud offences totaling over £1.5 million."

Operational Good News

16 October

Traffic OCU

Five day operation to tackle anti social behaviour by drivers using M25

Working in partnership with the Environment Agency, HM Revenue & Customs (HMRC) and VOSA (Vehicle Operators Standards Agency) vehicles were intercepted on the M25 between junction 29 at Havering and 30 at Thurrock. The initiative tracked uninsured, unlicensed vehicles and drivers who continue to flout the law by using mobile phones whilst driving.

Using ANPR (Automatic Number Plate Recognition) system officers made 11 arrests. These were for a range of offences from drink driving and driving whilst disqualified to those who arrested on outstanding warrants. Included in these arrests, a 39-year-old man was stopped by police for driving with no insurance on the M25 near Godston. Approximately £200,000 in cash was found in his blue Saab 95 estate and as a result, he was arrested for money laundering and the cash was seized under the Proceeds of Crime Act. He has been bailed to a South London Police Station on 23.11.06 pending further investigation.

16 October

SCD

People smuggler jailed for ten years

Ali Riza Gun, 48, a Turkish national from Barnet, was one of three ringleaders of a vast trafficking ring described by Scotland Yard as the "most significant ever investigated and prosecuted in the UK". The racket, one of the largest operating in Europe, was run as a "commercial enterprise" worth millions of pounds and those at the top considered themselves to be "untouchable".

Vulnerable Turks and Iraqis desperate for a better life were charged up to £14,000 to be smuggled into Britain in cramped, suffocating compartments in the backs of lorries. Pregnant women and children were among those exploited.

The network was eventually brought down by the largest operation into human smuggling ever mounted by the Metropolitan Police, working alongside seven European law enforcement agencies.

Ramazan Zorlu, also responsible for a human smuggling ring, has been sentenced to over eight years' imprisonment.

In all, there were 30 linked investigations in 21 European countries, more than 60 arrests across the continent and jail sentences totalling 160 years for members of the network. Gun was sentenced at Croydon Crown Court and recommended for deportation upon completion of his sentence.

Operational Good News

16 October

Hillingdon

Operation Mustang targets motor vehicle crime

Police in Hillingdon Borough have recently launched Operation Mustang, which is targeting various forms of motor vehicle crime across the borough.

Police will adopt a variety of different tactics during the operation that will run until the New Year. These include road checks near scrap yards both on and off the borough, placing decoy vehicles in various locations across the borough, targeting known local criminals and crime prevention advice regarding the rise in thefts of satellite navigation equipment.

Police will work closely with other agencies to make Hillingdon a 'no go' area for the car criminals.

13 October

Two jailed for murder

Joygun Nessa and Azhor Khan have both been sentenced to life imprisonment for the murder of Shah Afruj Ali in Epping Forest in February 2005.

Rayham Raza was found not guilty of murder, but guilty of conspiracy to commit GBH and will be sentenced at a later date.

The body of Mr Ali was discovered by people walking in Epping Forest. He had been badly burned.

13 October

Two jailed for cannabis offences

Tuyet Kieu Dam and Lam Van Le have been jailed for drugs offences following the discovery of a cannabis factory in Catford.

Le, an illegal immigrant, was sentenced to two years and made the subject of a deportation order.

Dam was sentenced to 21 months in custody, having previously been remanded on conditional bail.

Operational Good News

13 October

Westminster

Crime Squad arrests cashpoint fraudsters

Officers from the Marylebone High Street Safer Neighbourhoods team approached colleagues from the Westminster Crime Squad with information relating to a local business, a Kuwaiti bank, being targeted by organised cashpoint fraudsters.

On 3 October, officers from the Westminster Crime Squad, supported by SNT, DIU, burglary squad, and team officers from Marylebone, initiated a proactive operation targeting these criminals.

Only two hours into the operation, Giorgio Tarba and Vasiliy Serban were seen using compromised cloned bankcards to withdraw large amounts of cash. Despite attempts to flee, both were detained, and subsequently charged by Westminster Crime Squad officers with conspiracy to defraud. Serban was additionally charged with possessing a forged Italian ID card.

Several compromised credit cards were seized along with £750 in recently withdrawn cash. Both were remanded in custody until their next court appearance.

13 October

Counter Terrorism

British Muslim plotted mass murder in terror atrocities

A north London Muslim is facing a lengthy jail sentence after admitting plotting to murder people in terrorist outrages on both sides of the Atlantic.

Dhiren Barot, of Willesden, planned to carry out explosions at financial institutions in Washington, New York and Newark, which were "designed to kill as many innocent people as possible", Woolwich Crown Court heard.

He also plotted to use a radioactive "dirty bomb" intended to cause "injury, fear, terror and chaos" in one of a series of synchronised attacks in the UK.

In one of them, the 34-year-old, who moved to Britain with his parents when he was aged one, planned to blow up three limousines "packed" with gas cylinders and explosives in underground car parks, the court heard.

Barot is thought to have been raised as a Hindu before converting to Islam as an adult.

Operational Good News

12 October

Croydon

Three men have been charged following a robbery in Thornton Heath

On 10 October 2006 plain clothes officers from Croydon Borough Police came across three men attempting to rob a security van outside Barclays Bank on London Road, Thornton Heath.

The suspects made off in a vehicle but were arrested following a police pursuit ending in Bavant Road, Norbury. There were no reports of any injuries in the pursuit.

No weapons were recovered. A sum of money was recovered and has been returned to the bank (no further details).

11 October

Westminster

Safer Neighbourhoods team shut down two brothels

Officers from the Church Street Safer Neighbourhoods team in Westminster have successfully closed down two brothels operating within the same small housing block.

Residents stated that the brothels had been operating for around six months; however, they were too embarrassed to report this to police. After many sleepless nights, one resident contacted the Church Street Safer Neighbourhoods team and provided police with very useful and up to date intelligence. This was particularly useful as the local police were unable to find telephone numbers and prostitute cards relating to the addresses.

A supervised visit was paid to both addresses where warnings were given to the persons in the premises. Immigration checks were also carried out on the girls believed to be working at the premises.

The concerned resident has contacted the Church Street SNT with the excellent news that both premises are no longer operating as brothels and that the residents can finally relax and not worry about unwanted individuals coming and going throughout the night.

Operational Good News

11 October

Money Laundering Investigation Team obtains £200,000 cash forfeiture

The Money Laundering Investigation Team (MLIT) is a centre of excellence in the use of the proceeds of crime, which is a powerful tool in removing the financial gain from criminality.

Between 2005-2006 the team made 100 arrests, obtained 267 POCA (Proceeds of Crime Act) search warrants, 54 PACE (Police and Criminal Evidence Act) search warrants and seized criminal assets totalling £7.6million and restrained a further £16.6million.

The opportunities provided by POCA is demonstrated in the teams recent success which saw a cash forfeiture in the sum of £200,000 being granted by City of Westminster magistrates court against a 36-year-old man believed to be laundering the monies derived from criminal conduct.

MLIT has also recently secured a cash forfeiture in the sum of £81,408 against a 33 year old male believed to be laundering money through Sri Lanka via Singapore.

10 October

CO19, ASU

Man subject to deportation after nine year sentence

Johnathan Page was sentence to five years' imprisonment for possession of a firearm, one year imprisonment for possession of ammunition and three years' imprisonment for possession of class A drugs. He is to serve the nine years consecutively and afterward be deported back to Jamaica.

Uniformed armed officers conducted a stop on 27 April 2004, on a motor vehicle on Findon Road. Page was the only person in the vehicle at the time of the stop.

Two armed units surrounded the vehicle, however Page was non compliant. He tried to escape by ramming the police vehicles.

Officers continued to tell him to get out of the vehicle but he refused. The officers smashed offside windows and got Page out of the vehicle. They noticed a black handgun in his waistband and saw it fall to the floor. This had a 8mm bullet in the breach of the gun ready to fire.

The Air Support Unit captured the entire incident.

Operational Good News

10 October

Transport OCU/ Lambeth/Croydon

73 arrests made - Operation Chicago 2

Officers working under Operation Chicago 2 have made 73 arrests in south east London.

The operation, which targets crime on bus and railway networks, involved the Transport OCU, Lambeth and Croydon Boroughs, Transport for London, Revenue Protection Inspectors and British Transport Police.

The results were as follows:

- 73 people were arrested by Transport OCU and BTP officers
- Over 200 stop and accounts were carried out
- 122 buses were checked
- 6,103 passengers were checked
- 165 penalty fares were issued
- 33 prosecution notices for ticket irregularities were made

10 October

Croydon SN Team

Croydon cracks down on mini motos

Following complaints of anti-social behaviour by riders of mopeds and mini-motos, the East Coulsdon SN team (Croydon Borough) have been seeking witnesses to offences and patrolling the areas concerned.

To date, a dozen local riders have been reported for Road Traffic Offences and nine issued with warnings under Section 59 Police Reform Act 2002, which states that if they commit further anti-social style riding offences, their bikes are liable to be seized by police and removed to a storage facility. Owners must pay a £105 fine for restoration, with daily charges incurred, within 21 days or the bike is then disposed of or crushed.

A mini moto bike was seized from an address following two warnings to its owner regarding its illegal use a conservation reserve. Another moped was seized following several reports from local residents and police officers regarding the rider committing anti-social and dangerous manoeuvres at various times over the previous month.

Operational Good News

9 October

CO19

Three men charged with firearms offences

On 4 October 2006, three men in possession of a loaded firearm were detained by armed police officers after precise information from a local CCTV operator. This incident occurred in Loughborough Road, SW9.

The three men, Shane Campbell and Courtney Hutchinson both 22-years-old and Michael Johnson, a 25-year-old, were charged with conspiracy to possess a firearm with intent to endanger life and other firearms offences.

Campbell was further charged with possession of crack cocaine.

They appeared at Camberwell Green Magistrates' Court on 6 October 2006, and were remanded in custody.

6 October

Child Abuse Command

Pensioner jailed for sex offences

Leonard Smith, a 76-year-old pensioner, was sentenced on 3 October 2006, to eight-and-a-half years in custody with a recommendation that he serves at least two thirds of his term for a string of indecent assaults against children committed over 20 years ago.

He was further ordered not to work with children and a Sex Offenders Probation Order was issued, prohibiting him from being alone with any child under 16 in any place.

He was charged with 25 offences of indecent assault and pleaded guilty to 17 of those counts - the others were ordered to lie on file.

The eight victims, four male and four female, alleged that Smith assaulted them between 1979 and 1997. He was arrested in April 2005 after the MPS Child Abuse Investigation Command based at Sidcup launched an investigation, after one of the victims approached police.

Operational Good News

6 October

Bromley

Man charged with attempted murder following Orpington attack

On Wednesday 4 of October, a man was charged with the attempted murder of 17-year-old Carley Furness. Carley received life-threatening injuries when she was attacked on Saturday 30 September, whilst walking through Priory Gardens in Orpington.

The man has also been charged with attempted robbery, which took place on 26 of September in Bromley. He has been remanded in custody following an appearance at Bromley Magistrates' Court.

The Investigation Team, lead by DCI Chris Smart and DI Bryan Davidson, have been working flat out since this attack took place. All borough staff received personal briefings and these efforts were rewarded when Inspector Linda Fitzsimons spotted the suspect whilst walking in Bromley Town Centre. Uniformed colleagues and detectives from the enquiry team quickly joined her, and positively identified and arrested him.

6 October

Hammersmith

Man sentenced to seven years' imprisonment

David Farren was sentenced to seven years' imprisonment on 5 October 2006, for unlawfully wounding with intent.

The assault occurred after the school disco finished at the Hammersmith Palais in September 2005. There was a minor altercation between Farren and the victim Luke Moore, before Farren ran off and called associates on his mobile phone. He returned with re-enforcements, armed with a broken bottle they chased Luke Moore and his friends around the streets of Hammersmith.

They cornered Luke in a side street, where Farren shoved the bottle into his neck and face narrowly missing vital arteries. The initial bottle breaking was captured on CCTV and uniform officers from Hammersmith gave chase and found Farren in a nearby kebab shop.

Farren was arrested for possession of an offensive weapon as the injured Mr Moore had yet to be found. Over the following weeks the full gravity of the attack became evident and Farren was charged with wounding with intent; he denied the charge but was found guilty.

Operational Good News

6 October

Hillingdon East SN team arrest armed robber

Officers from Hillingdon East Safer Neighbourhoods team arrested Daniel Ray on 3 October 2006, for committing four armed robberies at a BP garage in Long Lane, Hillingdon.

The 22-year-old from Hayes threatened staff on four separate occasions using knives and on one occasion a metal crowbar. He helped himself to cash from the till and stole quantities of alcohol.

Ray, who has been charged with committing four armed robberies, appeared at Uxbridge Magistrates' Court on 4 October, and was remanded in custody until 19 December 2006, where he will appear at Isleworth Crown Court.

PC Libby Cameron, Hillingdon East Safer Neighbourhoods team, said:

"This dangerous man has intimidated the staff on many occasions not thinking about the affect that he has had on their lives. We hope this man receives the punishment he deserves. The staff can work safe in the knowledge that this man will not be able to harass them. This is an example of how Hillingdon East Safer Neighbourhoods Team can make a difference to the people working in the community."

5 October

Hillingdon

Borough Support Unit execute search warrant

This morning (5 October 2006) the Hillingdon Borough Support Unit, Borough Intelligence Unit with the assistance of drugs dogs executed a drugs warrant along Frogmore Avenue in Hayes.

They arrested three people for money laundering and possession with intent to supply class A drugs. One and a half kilos of heroin was seized – a wholesale value of £100,000 and a large quantity of cash.

Operational Good News

5 October

SCD6 seize £500,000 in cash

On Monday 2 October 2006, officers from the Money Laundering Investigation Team at SCD6 executed a search warrant obtained under the Proceeds of Crime Act 2002 to gain access to two strong rooms at a central London safe-depository.

Officers have seized an estimated £500,000, which was concealed within two holdalls.

This money is believed to represent the proceeds of criminal conduct. In connection with the seizure of this cash officers have arrested two individuals from Sussex.

4 October

Counter Terrorism Command

Woman charged under Terrorism Act

Officers from the Met's Counter Terrorism Command have charged an 18-year-old woman with an offence under the Terrorism Act 2000.

She remains in custody and will appear at City of Westminster Magistrates Court later today.

The woman has been charged with possession of information which she knew or believed might be of material assistance in securing the apprehension, prosecution or conviction of Yassin Omar and failing to disclose it. This is contrary to Section 38B(1)(b) and (2) Terrorism Act 2000.

4 October

Croydon

Three men arrested for possession with intent to supply

Around noon on Tuesday 3 October 2006, police were called to by a member of the public, who dialled 999, to reports of three men who were believed to be in possession of a number of bin bags containing cannabis.

Police arrived and inside a maroon coloured BMW parked within a car park on Maxwell Close, they recovered a total of nine bin bags full of cannabis and made three arrests.

The three men from the Croydon area were arrested for possession with intent to supply drugs and have been bailed to return to at a later date pending further inquiries.

Operational Good News

4 October

Maxim officers arrest 13 in counterfeit passport investigation

Thirteen people have been arrested by Operation Maxim officers following an investigation into a criminal network distributing counterfeit passports.

The intelligence-led joint operation, led by the Met's Operation Maxim and the Money Laundering Team (and supported by the UK Immigration Service), targeted the network who were producing and distributing of a range of counterfeit passports.

Those arrested, as well as their customers, were mainly from Moldova, Latvia, Russia and Lithuania but were running the operation from London.

Over 30 officers were involved in the raids that took place in Islington, Haringey, Ealing, West Kensington, Stepney, Crystal Palace and Hayes.

Counterfeit passports, other identification documents, passport photographs, and forgery equipment were seized during the searches.

Operational Good News

4 October

Police in Ealing close 13th cannabis factory

The 13th cannabis factory on Ealing Borough, since January 2006, has been closed. The factories have been discovered in semi-detached homes, terrace houses and flats across the borough.

Prior to calling police the landlord attended the address and discovered the locks had been changed. He gained access to the premises and discovered the cannabis factory. The house was fitted out with a sophisticated ventilation system and the electricity supply had been tampered with to allow the abstraction of electricity without the knowledge of the supplier.

Upon arrival, police discovered 264 cannabis plants in various stages of growth throughout the house. Two rooms upstairs as well as two downstairs were being used for the cultivation of cannabis plants.

The windows in the premises were blackened out to minimise natural light getting in to allow the UV lights to enhance the growing process. The occupants had placed a light on a timer on the downstairs' bay window to give the impression the house was occupied.

4 October

Sunbury

IPLDP officers make 11 arrests

Student officers undertaking the Initial Police Learning and Development Programme (IPLDP) at Sunbury have been making a positive impact in the local community.

During their training in southwest London the 16 student officers have made a considerable contribution in helping to keep the streets safe. The officers have made 11 arrests for offences ranging from criminal damage to robbery, taken part in a pre-planned operation targeting bicycle theft, and experienced a variety of situations such as a post mortem and stop and searches.

Students have also benefited from working with other MPS groups including scenes of crimes officers, Borough Intelligence Units and Case Progression Units to gain a better understanding of how they operate.

Operational Good News

3 October Camden & Brent Operation Tanker results

Operation Tanker, a multi agency police and council high visibility operation to tackle illegal street trading and crime in the Kilburn High Road area has resulted in 45 people being arrested for over 50 offences.

During the operation, four search warrants were executed; thousands of counterfeit cigarettes and DVDs were seized, as well as the seizure of controlled drugs, stolen goods and two vehicles.

The month long operation ran from 4 to 29 September 2006, and was the first operation of its kind to tackle illegal trading on Kilburn High Road. It was also the first time that Trading Standards, Street Trading and Environmental Enforcement officials from both councils have worked together in this way with police in Camden and Brent.

3 October Transport OCU Thief who preyed on the elderly charged

A prolific thief who carried out his crimes on bus passengers has been arrested and charged thanks to Transport OCU officers from the Bustag Pro-active team.

For the last three months Sergeant David Hodgson, and PCs David Rees and Steve Loxton ran an investigation with the bus companies after several reports of theft had been made on various routes in the Romford area.

The suspect targeted victims who were over 65 years of age, or partially sighted. Some were even stroke victims, the oldest being 95 years old. He used a dry cleaning cover to shield the victim's bags as he sliced open their bags with a knife.

The bus companies' CCTV analysts were tasked to search their CCTV to identify the suspect and together with the police officers came up with a pattern of his movements. Several sightings were also made by the bus drivers, which confirmed a systematic pattern of operation.

Operational Good News

3 October

Palace of Westminster

Immigrant in court over Downing Street security breach

A 32-year-old illegal immigrant has been remanded in custody in connection with a Downing Street security breach.

Byung Jin Lee, a South Korean national, appeared before City of Westminster Magistrates' Court charged with possessing a "bladed article" and assaulting a police officer.

He is alleged to have climbed into a secure area armed with a knife on Sunday night, prompting a security review of the Prime Minister's residence.

Tony Blair is believed to have been home at the time although detectives are satisfied there was never any threat to his safety.

2 October

Hammersmith and Fulham

Operation Breeze 18 arrests

Officers from Hammersmith and Fulham Police arrested 18 people and seized 60 vehicles under Operation Breeze.

The operation targets offenders who commit crime using mopeds.

This brings the total of vehicles removed over the two phases of the operation (July and September) to 116 and 36 people arrested.

The operation took place with officers from the Air Support Unit, Traffic, Safer Neighbourhoods, DVLA and the Council.

2 October

Waltham Forest

Counterfeiter gets second jail term for not paying confiscation order

On 26 September 2006, Sidney Austin, a 56-year-old, was sentenced to a further five years in prison for not paying any of a £800,000 confiscation order.

Austin was originally found guilty of conspiracy to defraud at Snaresbrook Crown Court in relation to distributing counterfeit DVDs. On 22 October 2004, he was sentenced to four years and later a confiscation order for £800,000 was made against him. He has failed to pay the order and has now started the five-year default sentence. Even if he finishes the prison term, the debt will still be owed.

In this case, a joint investigation between Waltham Forest Trading Standards and SCD6 RART, there has already a £55,000 POCA forfeiture order made.

Non – Operational Good News

18 October

Barnet

Stop Anti-Semitic Crime

The Edgware SN team (Barnet Borough) and the Edgware United Synagogue have launched a "Stop Anti-Semitic Crime Report It" campaign.

Rabbi Rabinowitz from Edgware United Synagogue, Rabbi Sudak from Lubavitch, Local Councillor Brian Gordon and Sergeant Dan Reid from the launched the campaign last month.

The campaign was developed in consultation with the Jewish community to encourage people who have suffered verbal or physical abuse because of their Jewish faith to report it to police and the Community Security Trust (CST). It is funded and backed by the Barnet Safer Communities Partnership and the CST.

18 October

Hackney's crime prevention messages

The Leabridge SN team (Hackney Borough) have been working with young people on their ward to design crime prevention messages.

Residents spoke to the SN team about their fear of crime, despite that fact that burglary, gun and street crime being under control. They also felt that the use of a Matrix sign to deliver crime prevention messages had actually had an adverse effect and was turning the environment into a no-go area.

Working with young people from local schools in the area, street crime messages were designed that were relevant to young people and positive in content. The new messages were designed as part of citizenship curriculum during which SN officers discussed crime prevention and safety issues with local pupils.

The messages, which were unique and innovative, were displayed on the Matrix sign last month and received unprecedented praise from local residents and coverage from national and local media.

Non – Operational Good News

17 October

CCC

MPS wins Institute of Customer Service backing

Staff will now be able to gain official accreditation for good customer service after the MPS became the first police force to join the Institute of Customer Service (ICS).

Central Communications Command staff who take part in the Institute's Professional Accreditation Award will demonstrate and build on communication skills, finding solutions and innovation in their day-to-day work.

These awards, and the expert advice available to the MPS as a member of the ICS, will ensure citizen focus is at the heart of our contact with the public.

The awards programme is not just for public facing staff, it's just as relevant to those in support roles who provide a service to internal customers.

13 October

Hillingdon

Yiewsley SNT receives thank you letter from council

Yiewsley Safer Neighbourhoods team in Hillingdon have received a formal letter of thanks from their local councillors for some outstanding results since launching earlier this year.

Councillors Ken Bartram, Liz Kemp and Peter Kemp formally wrote to the Borough Commander Carl Bussey to praise Sergeant Ricky Kandohla and his team for their efforts in reducing crime and targeting specific issues within their ward.

The councillors have an excellent working relationship with the team and recently patrolled the streets on a Friday evening as part of an anti-social behaviour operation.

The team were presented the letter and were congratulated on their efforts by Chief Superintendent Carl Bussey.

Non – Operational Good News

11 October

Hounslow makes it half-way for C3i Programme

The Metropolitan Police Service (MPS) has achieved a significant milestone as the Metcall-OCU is now delivering the command and control function for 50 percent of all London boroughs.

Hounslow, the 16th borough to move into the OCU, successfully migrated its staff into the OCU's Hendon building early on Tuesday morning. A list of the boroughs now supported by the Metcall-OCU is at the bottom of this article.

Each of the 16 migrations have been completed successfully thanks to the close working relationship between the C3i programme, Territorial Policing, the Directorates of Information, Human Resources and Resources - and Central Operations. All these business areas work together to prepare and move borough control room staff into Metcall and establish each borough's new Integrated Borough Control function, which is also created as part of the transition process.

10 October

Hillingdon

Yiewsley SNT target anti-social behaviour

Officers from Yiewsley Safer Neighbourhoods team on Hillingdon Borough ran an anti-social behaviour operation on Friday 6 October after a high volume of complaints from local residents. Large groups of youths had been gathering in Falling Lane until the early hours and making life miserable for the locals.

The team made use of the borough's CCTV van and invited the two of the ward's local councillors to join them on patrol to see how police deal with these kinds of issues.

The team enjoy a good working relationship with the councillors and they were more than happy to show their support during the evening and also attended the briefing.

Non – Operational Good News

10 October

MPS makes The Times Top 50 places for women to work

The Metropolitan Police Service (MPS) has been recognised as one of the most progressive employers in the UK in The Times Where Woman Want to Work Top 50.

The Where Women Want To Work Top 50 showcases the UK's largest and most forward thinking employers. The companies who made it to the top 50 had to demonstrate that their organisations were proactive in creating an equal and diverse workforce and supported the advancement of women.

2 October

Wandsworth Borough

School robberies reduced

The Furzedown SN team (Wandsworth Borough) have built up a fantastic relationship with a local school - breaking an ongoing pattern of robberies.

Graveney School had been subjected to robberies for many years with pupils targeted regularly. Several problem-solving processes were put in place through PC Keeley Webb.

An email address was set up with contact details and sent to every parent on the monthly school newsletter. Emails go directly to the school, and are then forwarded to PC Webb's AWARE account, enabling parents and pupils to anonymously inform of any incidents. There is also an anonymous drop box in the school's reception for pupils and parents to inform of incidents that have taken place.

PC Webb also has lunch once a month in the school canteen, giving pupils an informal session to speak about any crime related issues. This has broken down barriers and allowed them to trust her. There are also informal follow up sessions with any pupils who have been victims of crime around the school.