

**Monthly Performance Information – for MPA Full Authority meeting on 26 October 2007**

This note has combined performance information, showing both 'hard' crime figures and information regarding the experiences and perceptions of Londoners and MPS customers.

Prepared for the MPA Full Authority Meeting: April to September 2007 compared with April to September 2006

	Apr - Sep 2007	Apr - Sep 2006	Difference	% Change	Sanction Detections (Homicide = all detections)	
					Apr - Sep 2007	Apr - Sep 2006
<b>Total Notifiable Offences</b>	439,294	467,591	-28,297	-6.1%	24.0%	19.7%
<b>BCS Comparator Crime</b>	248,357	271,962	-23,605	-8.7%	14.1%	13.4%
<b>Burglary Dwelling</b>	27,922	28,015	-93	-0.3%	14.0%	23.7%
<b>Robbery</b>	18,702	22,227	-3,525	-15.9%	17.0%	13.6%
<b>Business Crime<sup>1</sup></b>	46,062	60,698	-14,636	-24.1%	30.2%	23.8%
<b>Motor Vehicle Crime</b>	60,566	66,622	-6,056	-9.1%	6.0%	6.7%
<b>Gun Enabled Crime</b>	1,825	1,663	+162	+9.7%	19.0%	16.7%
<b>Trident Gun Crime</b>	119	131	-12	-9.2%	17.6%	19.1%
<b>Homicide</b>	92	88	+4	+4.5%	87.0%	76.1%
<b>Rape</b>	1,033	1,251	-218	-17.4%	29.5%	28.7%
<b>Road Fatalities</b>	104	116	-12	-10.3%	N/A	N/A
<b>Violent Crime</b>	113,503	123,302	-9,799	-7.9%	30.8%	24.7%
<i>Hate Crime</i>						
<b>Domestic Violence</b>	26,673	28,921	-2,248	-7.8%	42.2%	36.3%
<b>Racist Crime</b>	4,694	5,545	-851	-15.3%	36.7%	31.3%
<b>Homophobic Crime</b>	590	669	-79	-11.8%	33.7%	28.1%

**Headlines from crime statistics**

- Total notifiable offences fell by 6.1%, making this year to date the lowest in the last 10 years. The SD rate is up by over four percentage points and now on target.
- BCS crime is 8.7% lower than last year, against a 5.5% reduction target
- Robbery has fallen by almost 16%
- Motor vehicle crime declined by over 8% and theft of motor vehicles is at its lowest since 1973/74
- Business crime fell but mainly due to changes in recording practices for fraud & forgery (4.9% decrease without fraud & forgery)
- Gun enabled crime has increased by almost 10% but 2006/07 had the lowest number of gun crimes since 2000/01. 2007/08 is on course to be the second best year since then
- Violent crime is down 7.9%, with GBH down 16%
- Trident gun crime fell compared with the same six months last year
- Reported rape offences are 17.4% lower than last year
- Twelve fewer road fatalities compared with 2006/07
- All types of hate crime are down compared with last year
- All types of hate crime have improved SD rates compared with last year

<sup>1</sup> Robbery of business property, theft employee, theft from shops, burglary non-dwelling & retail deception (fraud counted per victim)

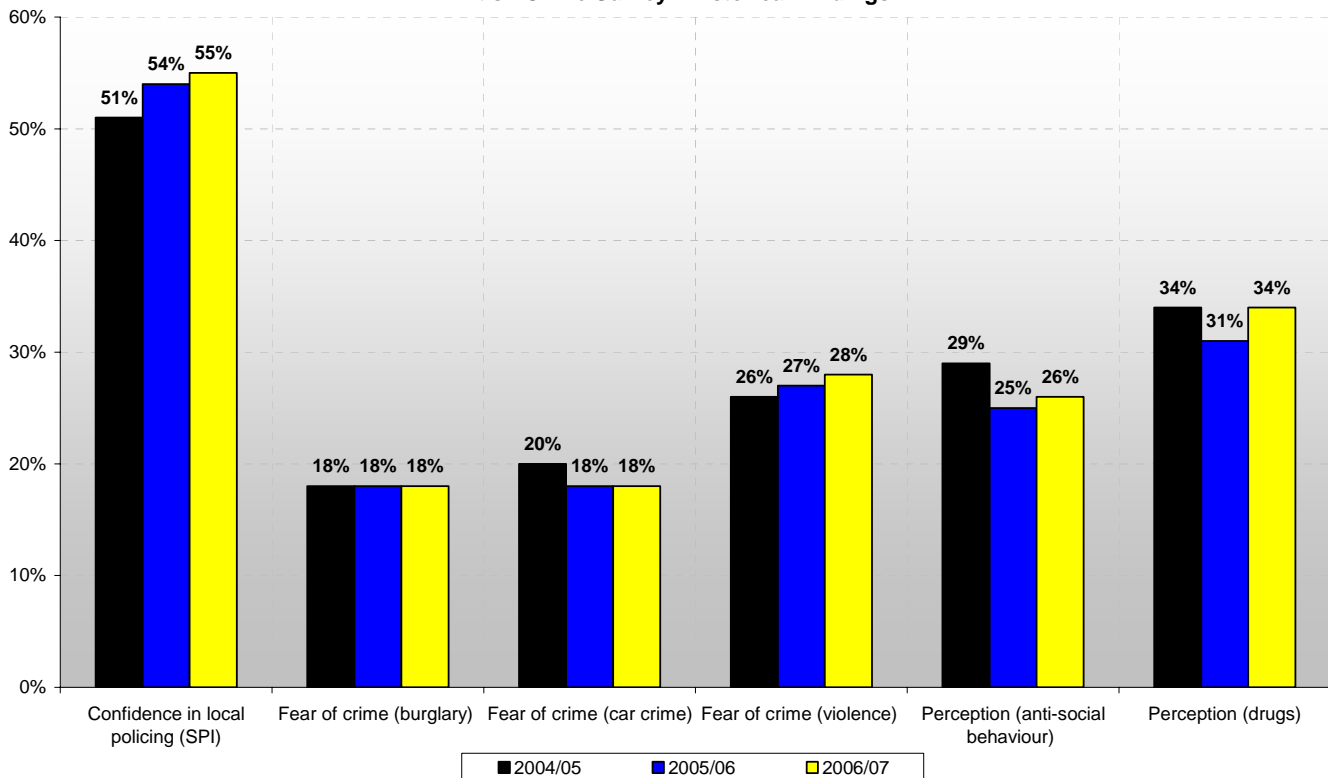
## Public Satisfaction Information

A significant change is highlighted in **green** (improvement) or **red** (deterioration)

**British Crime Survey (BCS):** last updated 25 July 2007, next update 27 October 2007

(All SPIs)	2006/07	2005/06	2004/05	%pt Change 06/07 vs. 05/06	%pt Change 06/07 vs. 04/05
<b>Confidence in local policing</b>	55%	54%	51%	<b>+1</b>	<b>+4</b>
Fear of crime (burglary)	18%	18%	18%	<b>0</b>	<b>0</b>
Fear of crime (car crime)	18%	18%	20%	<b>0</b>	<b>-2</b>
Fear of crime (violence)	28%	27%	26%	<b>+1</b>	<b>+2</b>
Perception (anti-social behaviour)	26%	25%	29%	<b>+1</b>	<b>-3</b>
Perception (drugs)	34%	31%	34%	<b>+3</b>	<b>0</b>

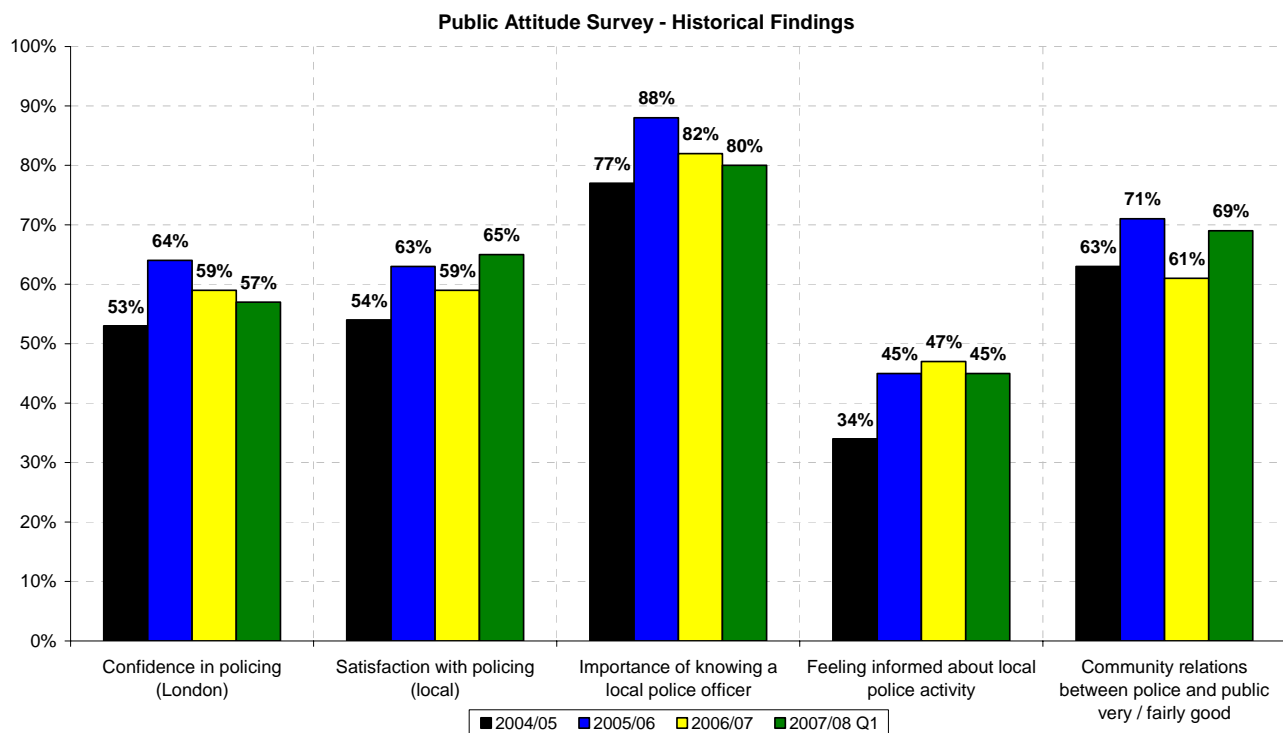
British Crime Survey - Historical Findings



- The MPS leads its Most Similar Force group in confidence in local policing, and this indicator has been steadily increasing since 2004/05.
- Perceptions of ASB deteriorated slightly and the MPS just missed the 2006/07 target.

**Public Attitude Survey (PAS):** last updated 6 Aug 2007, next update 15 Nov 2007

	2007/08 Q1	2006/07	2005/06	2004/05	%pt Change: Q1 07/08 vs.		
					06/07	05/06	04/05
Confidence in policing (London)	57%	59%	64%	53%	-2	-7	+4
Satisfaction with policing (local)	65%	59%	63%	54%	+6	+2	+11
Importance of knowing a local police officer	80%	82%	88%	77%	-2	-8	+3
Feeling informed about local police activity	45%	47%	45%	34%	-2	0	+11
Community relations between police and public very / fairly good	69%	61%	71%	63%	+8	-2	+6



- Overall confidence and satisfaction in policing remains higher than in 2004/05, but not at the exceptionally high levels seen in 2005/06 probably as a result of the police response to the July bombings.
- There are mixed results in Quarter 1: satisfaction with policing and community relations improved compared with last year, while confidence, 'feeling informed' and the importance of knowing an officer have declined.
- Satisfaction with local policing, according to the PAS is at its highest in comparable records (since April 2004).

## Safer Neighbourhoods Performance Framework (Public Attitude Survey)

	2007/08 Q1	2006/07	2005/06	2004/05	Change 07/08 vs.		
					06/07	05/06	04/05
Confidence in policing (local)	54%	56%	58%	52%	-2	-4	+2
Feeling safe walking alone during the day	96%	96%	96%	97%	0	0	-1
Feeling safe walking alone after dark	73%	74%	71%	75%	-1	+2	-2
Agree the police understand the local issues affecting this community	66%	61%	64%	N/A	+5	+2	N/A
Agree the police deal with issues that affect their community	64%	60%	60%	N/A	+4	+4	N/A
Percentage of people worried about anti-social behaviour	38%	36%	35%	44%	+2	+3	-6

- Latest quarter results show that most indicators have improved compared with 2006/07 and 2005/06. Notably, police understanding & dealing with local issues are up significantly compared with last year.
- However, confidence has declined and the proportion of people worried about anti-social behaviour has increased. The change in the proportion of people feeling safe walking alone after dark is not statistically significant.

### Anti Social Behaviour (ASB) Survey: last updated 6 Aug 2007, next update 15 Nov 2007

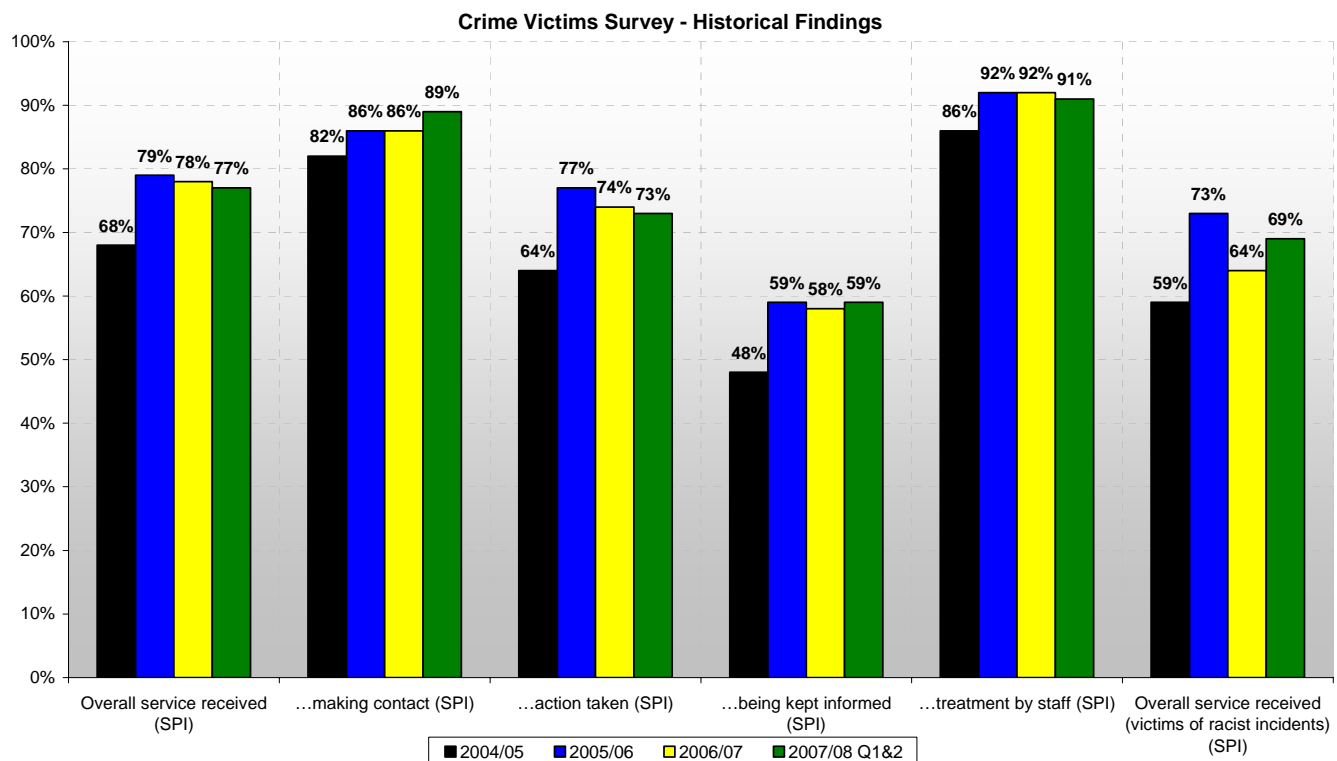
Satisfaction with...	2007/08 Q1	2006/07	Change 2007/08 vs. 2006/07
Overall service received	64%	65%	-1
...making contact	82%	87%	-5
...action taken	59%	59%	0
...being kept informed	43%	41%	+2
...treatment by staff	81%	82%	-1
White victims overall	65%	65%	0
BME victims overall	62%	64%	-2
Gap	3%	1%	+2

- Aside from ease of contact, ASB victims are less satisfied than those in the Crime Victim Survey (CVS).
- Most of the indicators declined in Q1, however each of the above had a range of at least five percentage points over the four quarters last year.
- The gap between white & BME victims has increased in the first quarter to 3 percentage points, from 1 percentage point in 2006/07, but it is less than half the gap of the CVS.

**Crime Victim Satisfaction Survey: last updated 15 Oct 2007, next update 15 Jan 2008**

Satisfaction with...	2007/08 Q1&2	2006/07	2005/06	2004/05	Change 07/08 vs.		
					06/07	05/06	04/05
<b>Overall service received (SPI)</b>	<b>77%</b>	<b>78%</b>	<b>79%</b>	<b>68%</b>	<b>-1</b>	<b>-1</b>	<b>+9</b>
...making contact (SPI)	89%	86%	86%	82%	+3	+3	+7
...action taken (SPI)	73%	74%	77%	64%	-1	-4	+9
...being kept informed (SPI)	59%	58%	59%	48%	+1	0	+11
...treatment by staff (SPI)	91%	92%	92%	86%	-1	-1	+4
Overall service received (victims of racist incidents) (SPI)	69%	64%	73%	59%	+5	-4	+10
White victims overall	<b>78%</b>	80%	80%	70%	<b>-2</b>	<b>-2</b>	<b>+8</b>
BME victims overall	<b>72%</b>	74%	73%	63%	<b>-2</b>	<b>-1</b>	<b>+9</b>
<b>Gap (SPI)</b>	<b>6%</b>	<b>6%</b>	<b>7%</b>	<b>7%</b>	<b>0</b>	<b>-1</b>	<b>-1</b>

(1) Survey company and some aspects of methodology changed for this survey in 2005/06 and they may



be the reason for at least some of the improvement

- Overall satisfaction stands at 77% in Q1&2, a slight deterioration compared with 2006/07, and remains below the MPA target of 82.5%.
- The gap between white and BME victims overall satisfaction with the service has fallen in Q2 2007/08 to 5.0 %pts, meaning that so far this year the gap is 6.6 %pts. The MPA target is for the gap to be reduced to 5.3 %pts.
- Satisfaction with the ease of contact continues to steadily improve. It is currently three percentage points higher than last year, and seven points higher than in 2004/05.