

Appendix 1 Key Performance Indicator Performance for Financial Year To Date (FYTD) unless otherwise stated.	Target ¹ 2010/2011	FYTD (April - Aug 2010 vs April - Aug 2009 unless otherwise stated)	² RAG	FYTD perf in #'s	³ MSF comparison	⁴ Short term trend	⁵ Long term trend
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Confidence	LOCAL POLICE DOING A GOOD JOB							
	% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area (to Mar 2010)	55.4%	54.7%	A	-	1/4		
	USER SATISFACTION							
	% of victims satisfied with the overall service provided by the police and of these the % of: (to Jun 2010)	80%	79.1%	A	-	4/4		
	White users		81.0%		-	-		
	BME users		74.2%		-	-		
	The number of Policing Pledge Promises met	Cessation of measure noted at joint SOP/F&R Committee on 23rd September						
Safety	REDUCING SERIOUS ACQUISITIVE CRIME							
	The number of serious acquisitive crimes	-3.2%	-2.1%	A	79,424	4/4		-9.7%
	Serious acquisitive crime SD rate	12.2%	9.0%	R	7,180	4/4		
	Number of robberies	-3%	3.8%	R	14,391	4/4	◀ ▶	-7.7%
	Robbery SD rate	19%	16.0%	R	2,309	4/4		
	Number of residential burglaries	-4%	-9.4%	G	22,108	2/4	◀ ▶	-2.5%
	Residential burglary SD	16%	12.9%	A	2,844	3/4		
	Number of thefts/taking of MVs	-2%	1.4%	R	11,495	4/4	◀ ▶	-18.9%
	Number of thefts from MVs	-3%	-0.4%	A	31,430	4/4	◀ ▶	-12.3%
	MV SD rate	7.5%	4.7%	R	2,027	4/4		
	REDUCING VIOLENCE							
	The number of MSV crimes	-4.0%	-21.6%	G	4,189	4/4	MSV + AWI more reliable than MSV alone	
	MSV SD rate	35.0%	38.1%	G	1,596	3/4		
	The number of MSV + AWI crimes		-4.8%		30,344		No Target set for MSV+AWI.	
	MSV + AWI SD rate		32.0%		9,705			
	Number of knife crimes	-4.0%	1.6%	R	5,358	4/4		
	Knife crimes where knife used to injure		-4.7%		1,841	-	◀ ▶	-0.1%
	Knife Crime SD rate		25.5%		1,366	-		
	Number of gun crimes	-5%	-12.5%	G	1,283	4/4	◀ ▶	+0.2%
	Gun crime where gun discharged		-4.6%		353	-		
	Gun Crime SD rate		27.2%		349	-		
	% of rape victims satisfied with the way police initially dealt with them (April - June)	For information	62.0%		(39 respondents)	-		
	Number of reported domestic violence offences	No target	-3.3%		22,234	-	◀ ▶	-3.1%
	Domestic violence arrest rate	77%	79.2%	G	17,603	-		
	Domestic violence SD rate	47%	47.1%	G	10,474	-		
	Racist and Religious Crime SD rate	45%	44.2%	A	1,797	-		
	Homophobic Crime SD rate	45%	43.3%	R	271	-		
REDUCING LIVES LOST								
% Change in number of people killed or seriously injured in road traffic collisions	<277 per month	251 (Yr - May '10)	G		4/4			
Number of Homicides	No target	20.9%		52	-			
Homicide detection rate	85%	98.1%	G	51	-			
Counter terrorism measure (restricted)	N/A	-		-	-			
DELIVERING A SAFE AND SECURE OLYMPIC								
The proportion of demand and resource project milestones delivered on time	Change to a qualitative report on a risk exception basis noted at joint SOP/F&R Committee on 23rd September							
EFFICIENT USE OF OUR ASSETS								
Cashable efficiencies delivered as a proportion of gross expenditure	£124m (3.4%)	Target is very likely to be met as the Gov't cut MPS's funding by £28M after the target was set						
MAXIMISING USE OF WARRANTED OFFICERS								
% of warranted officers deployed to operational policing	2% improvement on baseline	Measure being developed						
% Police officer recruits from minority ethnic groups compared to % of people from minority ethnic groups in the economically active population	20% of police officer recruits	12.0%	Recruitment currently paused and awaiting outcome of CSR. Target also to be reviewed.					

Footnotes:

- The target for confidence measures are reported quarterly whereas all other measures are reported on a monthly basis.
- Green - target met, amber - target not met but performance better than last year, red - target not met & performance not as good as last year
- The most similar forces (MSF) are West Yorkshire, West Midlands, Greater Manchester and the MPS
- Short Term Trends Definition:** This is a seasonally adjusted comparison of the most recent 4 weeks compared with the previous 4 weeks. The marker (*) has been applied where the most recent week's performance is exceptional. A key to the symbols used are as follows:

No change

Downward trend

Upward trend



- Long Term Trends Definition:** This measure is calculated by taking the performance over the rolling current year, including the current month, and comparing that to the average of the same period over the last three years, expressed as a percentage change.

The long term trend calculations use the previous 24 months for DV and the previous 12 months for knife used to injure and gun crime