

Key Performance Indicator Performance for Financial Year To Date (FYTD) unless otherwise stated.		Target 2010/2011	FYTD ² (April - Jan 2011 vs April - Jan 2010 unless otherwise stated)	RAG	FYTD perf in #s	MSF comparison ³	Short term trend ⁴	Long term trend ⁵	
LOCAL POLICE DOING A GOOD JOB									
Confidence	% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area (to June 2010)	55.4%	56.7% BCS RY to Sept-10	G	-	1/4			
	USER SATISFACTION								
	% of victims satisfied with the overall service provided by the police and of these the % of: (to Dec 2010)	80%	78.9% Apr - Dec 10	A	-	4/4			
	White users		80.9% Apr - Dec 10		-	-			
	BME users		73.28% Apr - Dec 10		-	-			
The number of Policing Pledge Promises Met (15 Pledge Promises)		Cessation of measure noted at joint SOP/F&R Committee on 23rd September							
REDUCING SERIOUS ACQUISITIVE CRIME									
	The number of serious acquisitive crimes	-3.2%	2.5%	R	163,677	4/4		-5.8%	
	Serious acquisitive crime SD rate	12.2%	9.5%	R	15,540	3/4			
	Number of robberies	-3%	7.8%	R	26,269	4/4	◀ ▶	-0.2%	
	Robbery SD rate	19%	16.3%	A	4,769	4/4			
	Number of residential burglaries	-4%	-1.4%	G	50,017	2/4	◀ ▶	-2.1%	
	Residential burglary SD	16%	12.8%	A	6,424	3/4			
	Number of thefts/taking of MVs	-2%	6.3%	R	22,673	4/4	◀ ▶	-12.6%	
	Number of thefts from MVs	-3%	2.2%	R	61,718	4/4	◀ ▶	-8.5%	
	MV SD rate	7.5%	5.2%	R	4,347	4/4			
REDUCING VIOLENCE									
	The number of MSV crimes	-4.0%	-20.4%	G	7,562	4/4		Violence With Injury is the main violence indicator	
	MSV SD rate	35.0%	40.0%	G	3,026	3/4			
	Violence with injury (VWI)		-5.8%		56,439	3/4		No Target set for VWI	
	VWI SD rate		32.9%		18,555	3/4			
	Number of knife crimes	-4.0%	5.9%	R	10,974	4/4			
	Knife crimes where knife used to injure		-2.9%		3,452	-	◀ ▶	-3.4%	
	Knife Crime SD rate		24.3%		2,671	-			
	Number of gun crimes	-5%	-17.9%	G	2,364	4/4	◀ ▶	-10.3%	
	Gun crime where gun discharged		-8.3%		576	-			
	Gun Crime SD rate		28.0%		662	-			
	% of rape victims satisfied with the way police initially dealt with them (Oct - Dec)	For information	91%		(64 respondents)	-			
	Number of reported domestic violence offences	No target	-5.2%		41,539	-	◀ ▶	-5.5%	
	Domestic violence arrest rate	77%	81.6%	G	33,894	-			
	Domestic violence SD rate	47%	48.6%	G	20,190	-			
	Racist and Religious Crime SD rate	45%	48.5%	G	3,628	-			
	Homophobic Crime SD rate	45%	52.1%	G	605	-			
REDUCING LIVES LOST									
	% Change in number of people killed or seriously injured in road traffic collisions	<277 per month	245 (RY - Oct 2010)	G		4/4			
	Number of Homicides	No target	10.0%		110	-			
	Homicide detection rate	85%	92.7%	G	102	-			
	Counter terrorism measure (restricted)	N/A	-		-	-			
DELIVERING A SAFE AND SECURE OLYMPIC									
	The proportion of demand and resource project milestones delivered on time	Change to a risk exception approach using a qualitative response							
EFFICIENT USE OF OUR ASSETS									
	Net cashable efficiencies delivered as a proportion of gross expenditure	£344.9M (3 year)	£408.4M	G	Q2 estimates for 2008/09 -2010/11				
MAXIMISING USE OF WARRANTED OFFICERS									
Improvement	% Of warranted officers deployed to operational policing	2% improvement on baseline	Measure being developed						
	% Police officer recruits from minority ethnic groups compared to % of people from minority ethnic groups in the economically active population	20% of police officer recruits	12.0%		Recruitment currently paused and awaiting outcome of CSR. Target also to be reviewed.				

Footnotes:

1 The target for confidence measures are reported quarterly whereas all other measures are reported on a monthly basis.

2 Green - target met, amber - target not met but

3 The most similar forces (MSF) are West Yorkshire,

Short Term Trends Definition: This is a seasonally

⁴ adjusted comparison of the most recent 4 weeks compared with the previous 4 weeks. The marker (◀ ▶)

No change

Downward trend

Upward trend

⁵ **Long Term Trends Definition:** This measure is

months for DV and the previous 12 months for knife