

Key Performance Indicator		Current FY (April -11 to August -11)	Same FY last year (April -10 to August -10)	Difference	% change	Letter grade
Violence	<b>KPI1 Violence Portfolio</b>	Targets: 2% reduction (1 year) 5% reduction (3 year)				
	The number of violent crimes	59,093	65,932	-6,839	-10.4%	G
	<b>KPI2 Rape Sanction Detections</b>	Targets: 4% increase (1 year) 10% increase (3 year)				
	Rape sanction detections	206	275	-69	-25.1%	R
	<b>KPI3 Number of KSIs</b>	Targets: 2% reduction against 227 baseline (1 year) 5% reduction (3 year)				
% Change in number of people killed or seriously injured in road traffic collisions	213 (RY - May 2011)	253 (RY - May 2010)		-6.2%	G	
Property crime	<b>KPI4 Property Portfolio</b>	Targets: 1% reduction (1 year) 3% reduction (3 year)				
	The number of property crimes	231,426	223,893	+7,533	+3.4%	R
ASB Crime	<b>KPI5 Anti-Social Behaviour</b>	Targets: Baseline				
	The number of ASB incidents	2011/12 - baseline year - data should be available in next report				
Confidence	<b>KPI6 Local Police Doing a Good Job</b>	2011/12 Target: 67%		2013/14 Target: 68%		
	% of people who think police in their area are doing a good job	67% (RY June 2011)				
	<b>KPI7 User Satisfaction</b>	2011/12 Target: 78%		2013/14 Target: 81%		
	% of victims satisfied with the overall service provided by the police and of these the % of:	76% (Q1 2011/12)				
	White Users	78% (Q1 2011/12)				
BME Users	74% (Q1 2011/12)					
Olympics	<b>KPI8 Delivering a safe and secure Olympics</b>	Programme Status: Red, Amber or Green			Amber	A
	Olympic safety and security programme status	4 pan-Olympic programmes are amber/green, the other 1 is amber/red and the 3 London venue programmes are amber				
Value for Money	<b>KPI9 Efficient use of our assets</b>	Target: Budget Variance £Nil or Better				
	Deliver a balance budget for 2011/12 as set out in the Policing Plan 2011-14				Amber P4 +£6.2m	A
Red	Off target and worse than the same period in the last financial year (i.e. April - August 2011 Vs April - August 2010)					
Amber	Off target but better than the same period in the last financial year (i.e. April - August 2011 Vs April - August 2010)					
Green	On or above target					

#### Footnotes to KPI report Summary

- The data relating to the confidence measures are retrieved quarterly whereas all other measures are reported on a monthly basis.