

**Appendix 1: Performance in the Critical 13**

Critical Performance Areas	Latest Data (Jul 06 unless stated)	Target	Trend & Additional Information
Victim satisfaction with overall service (SPI 1e)	80%	81%	Q1 figure is highest recorded in any quarter of last two years. <b>MSF rank: 3 (05/06 data)</b>
Victims of racist incidents' satisfaction with overall service (SPI 3a)	75%	72%	Sample size is small. <b>MSF rank: 1 (05/06 data),</b>
% of police officer time spent on frontline duties (SPI 11)	69.9%	Monitor	No significant change
% of people who think anti-social behaviour is a problem (SPI 10b) - % is for 2005/06	25%	25%	3rd successive improvement and was 29% for 2004/05. <b>MSF rank: 4 (05/06)</b>
Counter-Terrorism Performance Indicator	-		Work is ongoing to develop a measure and consultation is taking place with key MPA members.
Change in BCS recorded crime basket (PSA 1 proxy)	-5.0%	-6.3%	Below 50k since Oct 05. Apr to Jul 2006 all less than the same months in 2005. <b>MSF rank: 4</b>
Change in BCS recorded violent crime	-5.8%	-5.0%	July highest month this FY, but seasonally high. 300 down on last July. <b>MSF rank: 5</b>
Change in VAP	-5.8%		July highest since October 2005. Driven by GBH & ABH, both highest since July 2005.
Change in robbery	+2.0%		% increase dropped dramatically, July figure lowest since June 2005. <b>MSF rank: 5</b>
Crime in most challenging wards	-		Currently under development - Violent Crime Directorate are progressing with this target
% domestic violence incidents where an arrest was made related to the incident (SPI 8a)	41%	-	Discussions ongoing with MPA to realign target with new Home Office definition. Last yr: 29%
Change in gun crime	-23.1%	-4%	July figure lowest this FY, 81 fewer than last July. Offences not above 300 since Nov 05. <b>MSF rank: 2</b>
Number of criminal networks disrupted - monthly average	4.3	8.3	Shortfall from target probably due to processing problems which are being reviewed.
Sanction detection rate for notifiable offences (SPI 7a)	19.6%	20%	June and July both at or above 21%. <b>MSF rank: 5</b>
The number of offences brought to justice - monthly average (PSA 3)	16,166	15,417	PYTD is highest in comparable records for MPS. <b>MSF rank: 5</b>