## Appendix 3 - Performance Assessment





Well below target



Blue background of green traffic light indicates the MPS has achieved 10% or better than target

Performance Yr To Date (PYTD) = April-November 2006 unless otherwise stated in ()s next to the indicator. Rolling 12 months = 12 months ending at the same time as the PYTD period. **Population** based data reflects 2004 Mid-Year Estimates.

Further information regarding iQuanta and MSFs is contained on the summary page, left hand column. NEW: Data concerning the direction of travel for each indicator is written in purple below the description

Performance Indicator ID	Indicator	2006/07 TARGET	2006/07 PYTD	ROLLING 12 Months	Performance Assessment
<b>Objective: Cor</b>	nmunities are engaged with, confident in & satisfied with the police				
SPI 1a	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to ease of contact <i>The MPS is ranked 3rd in its MSF group.</i> <i>This data (for SPIs 1a-e and 3a) represents the data for Q1&amp;Q2 2006/07. Rolling 12 months for these indicators represents 2005/06 full year data.</i> <i>Q2 06/07 dropped slightly to 84%, had previously been consistently above 86% in every quarter since Q2 05/06.</i>	No Target	85%	86%	
SPI 1b	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to actions taken by police The MPS is ranked 3rd in its MSF group. Satisfaction fell slightly to 74% in Q2, and Q2 was the best quarter in 05/06.	No Target	75%	77%	
SPI 1c	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to being kept informed <i>This MPS is ranked 4th in its MSF group. Performance in Q2 was the second best quarter since this survey began (59%), up from 58% in Q1.</i>	No Target	58%	59%	
SPI 1d	Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to treatment <i>The MPS is ranked 3rd in its MSF group. Improvement in Q2, although both Q1&amp;2 round to 92%.</i>	No Target	92%	92%	
SPI 2a	Using the British Crime Survey, the percentage of people who think their local police do a good job The MPS remains 1st in its MSF group. This data is for the 12 months ending 30 June 2006. This is the fourth consecutive improvement in this indicator, and keeps the MPS the best performing force in the group.	No Target	54%	54%	

Performance Indicator ID	Indicator	2006/07 TARGET	2006/07 PYTD	ROLLING 12 Months	Performance Assessment
<b>Objective:</b> Con	nmunities are engaged with, confident in & satisfied with the police				
SPI 3b	Comparison of satisfaction for white users and minority ethnic groups with respect to the overall service provided (October)	No Target			
	White		81%	80%	
	B&ME		74%	73%	
	The gap between White and BME satisfaction is 6 percentage points. This tends to vary dramatically - the gap was at its second smallest since survey began in Q1, but is at the widest (11% pts) in Q2.				
SPI 3c	Percentage of PACE searches which lead to arrest by ethnicity of person searched (October)	No Target			
	White		11.8%		
	B&ME		12.1%		
	Figures for both groups rarely move outside of the 10.5% to 13.5% boundaries. There is no consistent trend on either indicator.				
PP	To increase the coverage of Counter Terrorist Intelligence Officers to 70% of London boroughs <i>Currently, 23 boroughs have CTIOs. Target achieved in November</i>	70%	70%		GREEN
PP	Suspected or actual terrorist incidents to achieve a rating of "appropriate" for scene management	90%	98%		
	Performance consistently above 90% throughout FY.	05%	1000/		GREEN
PP	Explosives officers to attend improvised explosive device and other suspect device calls within set time <i>Performance consistently at 100% until November (96%)</i>	95%	100%		GREEN
PP	Percentage of citizens who think organised violence between or within criminal groups or gangs is a problem Data from Public Attitudes Survey 2006/07 Q1&2. This was 3% in 2005/06.	Baseline	5%		OKELN
PP	Percentage of citizens who think organised crime is a problem Data from Public Attitudes Survey 20006/07 Q1&2. This was 5% in 2005/06.	Baseline	4%		
PP	Percentage of citizens who think gun crime is a problem Data from Public Attitudes Survey 2006/07 Q1&2. This was 9% in 2005/06.	Baseline	9%		
SPI 9a (i)	Number of people killed in under 30 days or seriously injured in road traffic collisions (Monthly Average) April to August 2006. Number killed or seriously injured is down 4% on last year. Rolling 12 months data is year to August, compared with five months of current PY in PYTD column. KSIs are consistently lower over the summer: June 10% down, July 17% down, August 12% down.	No Target	310	322	
SPI 9a (ii)	Number of people killed in under 30 days or seriously injured in road traffic collisions per 100 million vehicle km travelled	No Target	1.0	1.0	
	April to August 2006				