Central Operations example	les of good work and	operational success

Operational	Activity	Outcomes
Command Unit		
Central Operations Combined Operation	 OPERATION FOIST An operation to target uninsured and unlicensed vehicles was performed between 30 October and 26 November. CO15 Traffic officers from North East Traffic Garage have worked in partnership with Transport for London (TfL) and DVLA, along with MPS Vehicle Recovery Examination Service (VRES), Territorial Support Group, host BOCUs and Stoke Newington Independent Advisory Group to carry out Op Foist. The boroughs involved have the highest level of fail to stop collisions within London (average 24% failing to stop after a collision). Op Foist aims to affect this figure and at the same time deny criminals the use of the road by seizing unlicensed and uninsured 	 Immediate outcomes. 1,806 vehicle seizures – 48% from drivers with previous convictions 212 arrests 91 crime arrests/121 non crime 95 ANPR Intercept arrests. 117 Traffic and Tasking arrests Robbery reduction figures were running at –8.5% prior to the operation and nearly –12% at the conclusion. Arising from these arrests there were further outcomes. £12k cash seizure under PoCA and ½ kg heroin Seizure of 2 new Porsche, a BMW Z4 and a Hummer (value £210k) Arrest of Rape suspect Arrest of numerous robbery suspects.
Central Operations	OPERATION CHICAGO	
Combined Operation	A partnership operation aimed at targeting crime on the bus and railway network in South East London. The operation involved CO17 Transport PC's and PCSOs, CO20 TSG, Lambeth and Croydon Borough officers, Transport for London, and British Transport Police.	 73 arrests. 200 stop and accounts / stop and searches. 122 buses were boarded by TFL, Revenue Protection Inspectors (RPIs),

	The operation aimed to detect and prevent robberies, thefts, ticket fraud, fare evasion, drug trafficking, aggressive begging and anti-social behaviour. The operation ran on 28th – 29th September and 4th – 6th October and targeted stations and travel routes from Lambeth to Croydon.	 which amounted to 6,103 passengers being checked 165 penalty fares were issued 33 prosecution notices for ticket irregularities were made by the RPIs
CO1 Head Quarters	The HR evaluation has been conducted and the results published. Evaluation of HR functions, i.e. sickness absence levels, PDR completion, rate and mandatory training attendance is performed every year.	Central Operations HR functions evaluation process was completed in September. In 80 out of 104 performance areas that were measured, an overall improvement was identified compared to same period last year.
CO3 Emergency Preparedness	Following the death of the former Russian spy, Alexander Litvinenko and the discovery of the presence of radioactive material, Op Whimbrel has been established. There are two main strands to this operation, namely Investigation and Consequence Management. CO3 Emergency Preparedness is coordinating the	
	Consequence Management strand at both the strategic and tactical levels, with CO11 planning and resourcing the uniformed response. Gold group meetings are being held with SO15 and	
	partner agencies on an almost daily basis. The partners include: Health Protection Agency, Atomic Weapons Establishment, Home Office, the	

	Environment Agency, Department for Transport, NHS, London Resilience Team, MPS Occupational Health, MPS Risk Assessors and MPS DPA.	
CO10 Central Communications Command	Central Communications Command (CCC) is the first Police Command Unit in the country to sign up to the Institute of Customer Service Awards Programme. This is an opportunity for the OCU to support the organisations objective of 'Citizen Focus', which is about delivering the service people need.	
	The programme is aimed at all customer service professionals who work towards a professionally recognised award. To take into account individual roles, grades and ranks there are 4 key areas that have to be evidenced. These are shown below: - You and your customer You and your organisation You and your colleagues You and your development	
CO11 Air Support	On Wednesday 11 and 18 October the Air Support Unit (ASU) were featured on the BBC's 'Sky Cops' programme. This observational documentary series was able to show the viewing public what the ASU does. The ASU assisted SCD6 Stolen Vehicle Unit with an operation, providing essential surveillance and film footage, which resulted in the identification and subsequent arrest of the suspects.	 The helicopter responded to several Trojan Unit requests for assistance and helped track a potentially armed suspect Assisted in 253 arrests Helped apprehend 111 dangerous bikers Found 25 missing persons

CO11 Public Order	 The State Opening of Parliament_is a major ceremonial event, which encompasses all that we expect from a traditional ceremony in the UK. One of the key preparation considerations is an extensive planning process involving tabletop exercises to test contingency planning amongst the command team. On the day the event ran smoothly and without incident 	
CO14 Clubs and Vice	 Between 9 and 13 October Clubs and Vice hosted an event entitled "Introducing the police to the gambling industry" attended by colleagues from Sussex, Kent, South Wales and Gloucestershire Police. The event involved the officers attending a selection of presentations and talks from people working in the gaming industry, in areas such as security and risk management, along with barristers, security managers and charities working with people with gambling problems. The aim of this event was to provide an overview of the issues involved in gambling, involving our colleagues from neighbouring forces, who are also affected by these issues, along with a chance to share good practice. 	The event was a success with all those involved gaining knowledge and learning to take back to the workplace
CO16 Traffic Criminal Justice	Pilot Scheme for Handheld PDA's Personal Digital Assistants (PDA's) with compact	 The PDAs free up staff and officers giving them all more time to do other

Unit	printers have been issued to some 80 officers from Alperton Traffic Unit as part of a one-year pilot introduced by the Traffic Criminal Justice Unit. This technology means that offence data need only be input once and is available at the processing unit instantly (previously tickets took anything from 2 weeks to 3 months to arrive).	 jobs. Since the introduction of the scheme ◆ Ticket issue rates have increased by 41% Due to the success of the ticket pilot, TCJ OCU is now working on using PDAs to produce Collision/Accident Report Books (CARBs) – an area of work where even more substantial savings and benefits will accrue It will also be a simple step to include Penalty Notices for Disorder into the scheme.
CO17 Transport	OPERATION BUSTAG The MPS's Closed Circuit Investigation Unit, tackles criminal damage being committed on buses. In just 2 years, the unit has achieved some 1,200 arrests, tripling the arrest rates for offences. In addition, they have achieved a conviction rate of more than 90 %.	As a result of the excellent work of this unit, an offender has recently been convicted of five counts of criminal damage to five buses and two counts of being in possession of a bladed article.
CO19 Firearms	 On Monday 9 October, CO19 officers assisted SCD7 in a kidnap operation. The operation involved 2 Iranian males who had been kidnapped four days earlier. After 2 days, the first hostage was released, whilst a possible location for the second hostage was being checked out. Authority was given for Specialist Firearms Officers (SFO) vehicles to intervene. 	The hostage was rescued and the 2 kidnappers were arrested. Another 3 operations took place with CO19 SFO and Armed Response Vehicle (ARV) officers where a further 3 males were arrested and CO19 ARVs stopped a second vehicle where 2 further males were arrested.

CO20 TSG	As most of the tasks undertaken by the TSG are Borough based, it is vital that the communities they police understand how the TSG works and is deployed by the MPS, and they have the opportunity to voice their concerns and provide feedback to officers. The TSG are aware of the impact they have due to their work, and are consequently committed to engaging with the communities they serve.
	The TSG have been interacting with the communities in which they are deployed. The latest project, which TSG officers are undertaking, is currently being implemented on three Boroughs around the Met and is in support of safer schools.
	 TSG officers are linking in with school liaison officers and will be providing presentations to young people from the school as part of their "citizenship classes."
	• This activity is building on good work already taking place in the community by TSG staff and it is hoped that all boroughs will be supported by this activity in the future.
	 An example of the work being undertaken is from TSG4 based at Catford, where they have a Schools Involvement initiative running in partnership with Southwark's Safer Schools Team. They are putting together a 'Tool Kit', which will provide officers with the ability to deliver presentations to Year 7's to provide them with awareness and understanding around Stop & Search.
	Some of the other key community engagement activities being undertaken by TSG4 are:
	 Involvement in the Youth Activity Programme Raising Awareness of Stop & Search issues in Children's Homes
	Raising awareness of policing issues