## Appendix 3

Title & Version	Objectives, Measures and Target 2007/08, Version 0.1
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Organisation	Strategy, Modernisation and Performance Directorate

Making	Corporate Priority Objectives contributing to the Strategic Outcomes			
Neighbour- hoods Safe	Communities are engaged with, confident in & satisfied with the police	Security is improved & the public feel reassured	Crime, disorder, vulnerability & harm are prevented & reduced	More offenders are brought to justice
Objectives	<ul> <li>To increase satisfaction and confidence in local police</li> <li>To improve the quality of community information and intelligence</li> </ul>	<ul> <li>To increase police visibility, familiarity &amp; accessibility</li> <li>Together with our partners, to improve the feeling of security within neighbourhoods</li> </ul>	<ul> <li>To reduce crime and anti-social behaviour</li> <li>To reduce the harm to vulnerable people in the community</li> <li>To protect the interests of and to ensure the safety of children and young people</li> </ul>	<ul> <li>To increase the sanction detection rate (to support the increase of offences brought to justice).</li> </ul>
Indicators and Targets	<ul> <li>SPI 1 Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with respect to</li> <li>a) Making contact with the police</li> <li>b) Action taken by the police</li> <li>c) Being kept informed of progress</li> <li>d) Their treatment by staff</li> <li>e) The overall service provided (Target 81%).</li> <li>To increase satisfaction with local policing</li> <li>To increase confidence that police understand the issues that are priorities to local people</li> <li>To increase confidence that police are dealing with the issues that matter to local people</li> </ul>	<ul> <li>SPI 3</li> <li>d) Comparison of sanction detection rates for violence against the person offences by ethnicity of the victim</li> <li>SPI 4</li> <li>a) Using the British Crime Survey, the risk of personal crime</li> <li>b) Using the British Crime Survey, the risk of household crime</li> <li>To reduce concern about ASB</li> <li>To increase perceptions of safety when walking in local area by day</li> <li>To increase the % of people who see a uniformed police presence on foot or bicycle on at least a weekly basis</li> </ul>	<ul> <li>SPI 5</li> <li>e) Life threatening crime and gun crime per 1,000 population</li> <li>f) Acquisitive crime per 1,000 population (acquisitive crime per 1,000 population, includes domestic burglary, personal robbery, vehicle crime)</li> <li>SPI 8</li> <li>a) Percentage of domestic violence incidents where an arrest was made related to the incident</li> <li>(Target 60% - Changes made to powers of arrest in January 2006 may affect this target, it is currently under review and subject to alteration)</li> </ul>	<ul> <li>SPI 6</li> <li>b) Percentage of offences brought to justice (Achieved through SPI7A) SPI7</li> <li>a) Percentage of notifiable offences resulting in sanction detection. (Target 20%)</li> <li>PSA3: Improve the delivery of justice by increasing the number of crimes for which an offender is brought to justice (achieved through SPI7a)</li> </ul>

Making	Corporate Priority Objectives contributing to the Strategic Outcomes			
Neighbour- hoods Safe	Communities are engaged with, confident in & satisfied with the police	Security is improved & the public feel reassured	Crime, disorder, vulnerability & harm are prevented & reduced	More offenders are brought to justice
Indicators and Targets	<ul> <li>SPI 2</li> <li>a) Using the British Crime Survey, the percentage of people who think their local police do a good job.</li> <li>SPI 3</li> <li>a) Satisfaction of victims of racist incidents with respect to the overall service provided (Target 72%)</li> <li>b) Comparison of satisfaction for white users and users from minority ethnic groups with respect to the overall service provided</li> <li>c) Percentage of PACE searches which lead to arrest by ethnicity of the person searched</li> </ul>	SPI 10 a) Using the British Crime Survey, fear of crime b) Using the British Crime Survey, perceptions of anti-social behaviour (Target – 25% of people or less worried about anti-social behaviour) c) Using the British Crime Survey, perceptions of local drug use / drug dealing PI 11 a) Percentage of police officer time spent on frontline duties SPI 5 b) Violent crime per 1,000 population (shared with criminal networks) (Target – 5% reduction in BCS crimes only – sub indicators of violence against the person and robbery also monitored)	PSA1 Reduction in 10 British Crime Survey comparator crimes (Target –likely to be around 6.5%) To reduce crime in problem wards with the highest criminality (baseline to be developed) SMT representation and attendance at Childrens' Trust meetings and local Safeguarding Children Boards (Target – 100% attendance on all BOCUs)	
Activities	To ensure that each Safer Neighbourhoods team identifies and then tackles the issues that matter to local people in its neighbourhood To ensure that all teams are engaged in effective problem solving with both partners and the community to tackle issues of concern.	To maintain all teams at a minimum strength of 1 Sergeant, 2 Police Constables and 3 Police Community Support Officers (PCSOs) and, on wards with a population greater than 14,000, to increase their strength by a further 3 PCSOs. Together with partners, to deliver pan-London action to tackle ASB	To integrate the work of Safer Neighbourhoods teams within joined up tasking and co-ordination processes at local, Borough and pan-London levels To ensure that Safer Neighbourhoods Teams make effective and appropriate use of preventative legislation to tackle ASB	All officers to receive sanction detection training Look into the possibility of developing measures to reduce the 'justice gap'

Counter	Corporate Priority Objectives contributing to the Strategic Outcomes			
Terrorism, Security & Protection	Communities are engaged with, confident in & satisfied with the police	Security is improved & the public feel reassured	Crime, disorder, vulnerability & harm are prevented & reduced	More offenders are brought to justice
Objectives	<ul> <li>To create a safer environment in London Boroughs through Security, Protection and Counter Terrorism work.</li> </ul>	<ul> <li>To increase advanced identification of threats from, and opportunities for countering, terrorism.</li> <li>To enhance the security of key locations and protected persons.</li> </ul>		
Indicators and Targets	To provide coverage of Counter Terrorist Intelligence Officers across London Boroughs, 70% of the time. Suspected or actual terrorist incidents to achieve a rating of "appropriate" for scene management (Target – 90%) Explosives officers to attend Improvised Explosive Device and other suspect devise calls within set time, 95% of the time	To provide an effective emergency mobile response to Embassy Warning System activations to diplomatic, government and vulnerable communities within 6 minutes 90% of the time To provide an effective emergency response to personal attack and perimeter alarm activations on the main Parliamentary Estate within 3 minutes 80% of the time. 85% of Terrorist Hotline calls to be answered within set time No intrusions in to the Red Zone of the Parliamentary Estate No intrusions in to the protected secure Royal residence of a principal [red and purple zones]		
Activities	Support by the Counter Terrorism Command to members of police senior management teams responsible for the counter terrorism element of Borough Policing Plans Safer Neighbourhoods teams to receive a counter terrorism briefing by Counter Terrorism Intelligence Officers within two months of inception (Target 80%)			

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Criminal Networks	Communities are engaged with, confident in & satisfied with the police	Security is improved & the public feel reassured	Crime, disorder, vulnerability & harm are prevented & reduced	More offenders are brought to justice	
Objectives	<ul> <li>To identify emerging criminal networks</li> <li>To improve police engagement with those communities linked to priority criminal networks</li> </ul>	<ul> <li>To target those criminal networks causing the greatest level of harm to business communities</li> <li>To work with the business community to enhance security against the activities of criminal networks</li> </ul>	<ul> <li>To increase the number of criminal networks disrupted</li> <li>To reduce harm to communities through the disruption of criminal networks</li> <li>To increase the number of Criminal Networks involved in the supply of Class A drugs disrupted</li> </ul>	<ul> <li>To maximise the disruption of criminal networks by targeting cash and assets</li> <li>To increase the confidence of victims and witnesses in the handling of cases related to Criminal Networks</li> <li>To reduce harm by maximising opportunities to bring criminal networks involved in drug and firearms offences to justice</li> </ul>	
Indicators/ Targets	The number of assignments commissioned regarding criminal networks from the Criminal Networks Prioritisation Meeting (Baseline) Percentage of citizens who think gun crime is a problem Number of IAGs within communities	Reduction of harm in London by focusing on those Criminal Networks active in the Challenged Wards Number of Criminal Networks disrupted impacting on the business community (Baseline)	Number of Criminal Networks disrupted (incorporating the number of criminal networks engaged in drugs activity disrupted) Percentage of priority criminal networks disrupted (from total disrupted)	Attrition rate for those cases linked with Criminal Networks (Baseline)	

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Indicators/ Targets			Reduce gun enabled crime SPI 5 e) Life threatening crime and gun crime per 1,000 population. (shared with Safety in Neighbourhoods) (Target –4% gun crime across the Metropolitan Police Authority area)	SPI 8 c) Value of cash forfeiture orders and confiscation orders per 1,000 populations. (Linked with the value of assets identified by court order for seizure) The number of cases where the assets are restrained or cash seized (Target 200) SPI 6 c) Number of supply offences brought to justice per 10,000 population, and of these percentage of cocaine and heroin supply Achieve gun enabled crime sanction detection
Activities				

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Capital City Policing	Communities are engaged with, confident in & satisfied with the police	Security is improved & the public feel reassured	Crime, disorder, vulnerability & harm are prevented & reduced	More offenders are brought to justice
Objectives	<ul> <li>Policing the transport infrastructure through the Traffic and Transport OCUs, contributing to the Mayor's vision of an exemplary, sustainable world city by helping to deliver a safe, secure and efficient integrated transport system.</li> <li>2012 Olympics. Drawing on the command and control expertise developed through policing major cultural and sporting events, Central Operations will take the lead for security planning on behalf of the MPS.</li> <li>Command and Control of iconic events, that derives from London's global status. We work to ensure that Londoners and visitors are able to enjoy these major cultural and sporting events safely and protect the right to lawfully demonstrate, while responding to those who threaten our values and traditions of political, religious and cultural tolerance.</li> </ul>	<ul> <li>Security. Protection of the people and buildings of our monarchy, national government and diplomatic representatives from other nations as well as essential economic and transport infrastructure such as Heathrow Airport.</li> <li>Providing research, policy development, community oversight and operational training necessary to:         <ul> <li>support the protective services</li> <li>provide the best possible service to our communities, colleagues and partners</li> <li>ensure our workforce is more representative of the communities we serve</li> </ul> </li> </ul>	<ul> <li>Resilience, planning the response to major incidents and protecting the capital's infrastructure against terrorist attack and natural disaster.</li> </ul>	Integrated Operations. Providing a range of specialist policing resources to effectively deliver the above functions. Specialist Tactical Units also assist neighbourhood policing and other business groups through tactical advice and the delivery of specialist tactics, personnel and equipment in the form of integrated operations. Firearms officers, the Territorial Support Group and Dog Support Units routinely assist boroughs protecting the public and their unarmed colleagues from violent, dangerous and prolific offenders. Mounted Branch, Air Support Unit and Marine Support Unit patrol the open spaces and waterways that make up London's rich natural environment. Clubs and Vice work to keep London's vibrant nighttime economy safe and free of sexual exploitation.

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Indicators/ Targets	<ul> <li>SPI 1 1a-1e</li> <li>Victim satisfaction with contacting police in relation to traffic accident victims</li> <li>SPI 3</li> <li>Comparison of satisfaction for white users and users from ethnic minority groups with respect to the overall service provided for traffic accident victims</li> <li>SPI 9a</li> <li>(i) Number of people killed in under 30 days or seriously injured in road traffic collisions*</li> <li>(ii) Per 100 million vehicle km travelled</li> <li>Customer Satisfaction Surveys to measure:</li> <li>Passenger Perception of Safety and Security on buses;</li> <li>Passenger Perception of Safety and Security at bus shelters</li> </ul>			

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Activities	Integrated GSZ/MSZ infrastructure by 2008/9 Levels of crime and disorder/ perceptions of safety on transport network KSIs and PIs for adults and children Excess waiting time/ perceptions of reliability on TOCU routes	Attend 90% EWS activations within 6 minutes Attend 80% of alarm activations on parliamentary estate within 3 minutes Attend GSZ/OSZ activations within 3/10 minutes No intrusions into Red Zone or parliamentary estate	All business groups meet MPS standards for risk assessment and business continuity MPS discharged responsibilities under Civil Contingencies Act MPS has cadre of officers trained to take command of major incidents All Cadre officers taken part in simulated and table-top exercises	Feedback from other business groups on quality of tactical advice? Contribution to corporate priorities: arrests, stops, OBTJs, patrol time Perception of safety in open spaces/ waterways Availability of strategic reserve
	Maintain progress on Olympics plan across 15 strands	Confidence in MPS tactical options, internal and external e.g. CBRN, firearms All policies reviewed on rolling basis, inc. community		

Additional Policing Performance Assessment Framework measures delivered within Business Group priorities:

- Directorate of Resources SPI 12a Delivery of cashable and non-cashable efficiency targets (Target 3% of Net ٠ Revenue expenditure)
- Directorate of Human Resources SPI 3e Proportion of police recruits from minority ethnic groups compared to the • proportion of people from minority ethnic groups in the economically active population SPI 3q

Percentage of female police officers compared to the overall force strength

- Average number of working hours lost per annum due to sickness per police SPI 13a officer
- SPI 13b Average number of working hours lost per annum due to sickness per police staff