

POLICING PLAN 2007/08 – Rationale for Critical Performance Measures & Targets – Internal Reference Only

Critical Performance Area	Rationale	07/08 Target [Provisional]	Rationale for Target
<p>Crime victim satisfaction with the overall service provided [SPI 1e]</p>	<p>Derived from the MPS' Crime Victim Survey addressing the satisfaction of victims of:</p> <ul style="list-style-type: none"> • domestic burglaries • vehicle crime • violent crime • road traffic collisions <p>The overall satisfaction measure is supported by a number of diagnostic SPIs, satisfaction with:</p> <ul style="list-style-type: none"> • ease of contact [SPI 1a] • initial actions [SPI 1b] • keeping victims informed [SPI 1c] • treatment [SPI 1d] <p>Measure tracks progress of our Citizen Focus Programme including initiatives such as:</p> <ul style="list-style-type: none"> • MetCall – initial call handling and despatch • Victim Code of Practice – keeping victims informed of progress 	82.5%	<ul style="list-style-type: none"> • 2006/07 target 81% • Performance during Q1 & Q2 2006/07 steady at 80% • MPS has improved to third in its MSF for % <i>fairly, very & completely satisfied</i> but trails in fifth place for % <i>very & completely satisfied</i> scoring 49% and trailing fourth place by 9 points • PPAF: MPS rated FAIR and Improved during 2005/06 with a score of 78.3% • Need to score more than 79.4% to achieve GOOD and more than 82.5% to achieve EXCELLENT rating [based on 2004/05 Baseline]

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Satisfaction of the victims of racist incidents with respect to the overall service provided [SPI 3a]	<p>Measure also derived from Crime Victim Measure provides insights on our success in managing racist incidents (not necessarily crimes).</p> <p>Note: Victims can be from all ethnicities – white and BME</p> <p>Historically, sample sizes for this measure have been small – fewer than 100 at Force level during Q1 & Q2 – hence, quarterly results subject to variability.</p> <p>Recommendation: replace this measure as a component of the 2007/08 CPAs with the following measure.</p>		<ul style="list-style-type: none"> • 2006/07 target 72% • MPS first in MSF scoring 72.5% during 2005/06 • Achieved 75% during Q1 2006/07, however, performance fell to 52% on a small sample during Q2 • PPAF: need to score approximately 6 points above MSF average to improve assessment from FAIR to EXCELLENT/GOOD. Based on current performance this would require a performance improvement to 78%
Comparison of satisfaction of white and BME victims with respect to the overall service provided [SPI 3b]	<p>Measure derived from Crime Victim Survey - as above.</p> <p>Scope of measure is much broader than SPI 3a addressing white and BME victims of domestic burglaries, vehicle crime, violent crime, road traffic collisions and racist incidents [NOTE: racist incidents are not included within SPI 1e above]</p> <p>Sample size is significantly larger than SPI 3a</p>	Suggested target reduce difference by 1 point	<ul style="list-style-type: none"> • The Home Office aspiration is for no difference in the satisfaction of white and BME victims • During 2005/06, MPS achieved a gap of 7.6 points up slightly from 7.1 points during 2004/05 • Rolling 12 month scores over the last two years have fallen in the range 6.6 to 8.0 points • Quarterly scores over the last two years have varied between 4.4 and 10.6 points

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			<ul style="list-style-type: none"> • Considerable variation during the current year Q1 4.5 point gap, Q2 10.6 point gap • PPAF: MPS rated POOR / STABLE during 2005/06 (currently 4th out of 5) – all members of MSF rated POOR • PPAF guidance indicates a difference of less than 2.5 points is needed to achieve an EXCELLENT / GOOD rating; there is some ambiguity as to what would constitute a FAIR rating – the most likely interpretation being a difference in the range 2.5 to 3.5 points • A difference of less than 3.5 points would constitute a huge achievement given current performance
Percentage of police officer time spent on front line duties	Measure no longer considered appropriate for inclusion as a CPA for 2007/08		
Percentage of people who think anti-social behaviour is a problem [SPI 10b]	Measure derived from British Crime Survey – capturing citizen perceptions in seven areas: <ul style="list-style-type: none"> • Noisy neighbours • Teenage loitering • Rubbish & litter 		<ul style="list-style-type: none"> • 2006/07 target 25% • Performance has improved over four consecutive quarters to 24% during Q2 from 30% in the corresponding quarter of 2005/06 • PPAF: need to score below 18% to achieve an Excellent/Good assessment

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	<ul style="list-style-type: none"> • Vandalism • Drug use / dealing • Drunk / rowdy people • Abandoned vehicles <p>Recommendation: replace this measure as a component of the 2007/08 CPAs with the following measure.</p>		[against 2004/05 Baseline]
Confidence in local policing (% People who think their local police do a good job) [SPI 2a]	A key outcome measure to assess the impact of our Safer Neighbourhood Team – wider scope and more outcome oriented than the ASB measure above. The ASB measure will continue to be monitored to track local community concerns.	55%	<ul style="list-style-type: none"> • 54% during 2005/06 reaching 54.3% during Q1 2006/07 • MPS 1st in MSF 5 points ahead of next force [West Yorks 49%]
To develop a high-level Counter-Terrorism Performance Indicator	<p>Measure originally earmarked for development as a component of the 2006/07 CPA</p> <p>Development of a single measure has proved challenging – consensus view is that performance does not lend itself to meaningful assessment via a single measure, hence, omission from 2007/08 CPA</p>		

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	Counter Terrorism, Security and Protection continues as a key strategic priority		
Reduction in 10 British Crime Survey comparator crimes [proxy for PSA 1]	A national government crime reduction initiative - to reduce crime nationally by 15% over the five year period 2003/04 to 2007/08 as measured by the British Crime Survey. Differential target applied to regional forces - MPS targeted with a 19.4% reduction.	In the range - 5.0% to – 6.0%	<ul style="list-style-type: none"> • Cumulative reduction of 9.5% achieved at end 2005/06 [3rd year] and currently estimated to achieve a cumulative reduction of 15% by end 2006/07 [a year-on-year reduction of 6.3% compared to 2005/06] • A target in the range –5% to –6% for 2007/08 will provide an outturn in the region of –17.8% at the end of the PSA 1 five year period • Target for 2007/08 derived from rigorous variable target setting process applied within TP and is considered challenging but achievable
Reduction in violent crime [British Crime Survey comparator] Performance of the following sub-components will also be monitored: <ul style="list-style-type: none"> • ‘Violence against the person’ 	This measure is a sub-component of the crime reduction measure detailed above. It is included as a separate entry to ensure continued focus on delivering reductions in our more serious crimes where there is a disproportionate impact on the	-5.0%	<ul style="list-style-type: none"> • Performance to end Dec '06 ahead of target at –7.1% • PPAF: 2005/06 violent crime rate at 32.9 rated FAIR / Stable, MSF performance significantly lower circa 25. Requires a step change in MPS performance to impact PPAF grade • Target for 2007/08 derived from rigorous

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<ul style="list-style-type: none"> 'Robbery' [SPI 5b] 	<p>victim</p> <p>Wounding and Common Assault are the biggest contributors to the overall reductions in BCS</p>		<p>variable target setting process applied within TP and is considered challenging but achievable. TP contribution comprises BCS assaults, approximate reduction 2007/08 -5.5-6.0%</p>
To reduce crime in the most challenging wards with the highest levels of criminality	<p>Measure originally earmarked for development as a component of the 2006/07 CPA</p> <p>Measure not yet developed</p>		
Percentage of domestic violence incidents where an arrest was made related to the incident [SPI 8a]	<p>A strategically important lead indicator for domestic violence</p> <p>US based research [C. Hoyle & A Sanders 2000] indicates increases in the arrest rate for domestic violence leads to lower volumes of domestic violence incidents i.e. early arrest deters offending / re-offending</p>	50%	<ul style="list-style-type: none"> Performance on a long term improving trend (new measure definition introduced Jan 2006). Currently achieving 41% against a target of 45%. December achieved 47% - the best month to-date. PPAF: 2005/06 performance rated GOOD / Improved Note: not all DV incidents are subject to a power of arrest. Max outcome achievable on this measure is circa 80% i.e. if all offenders where there is a power of arrest were taken into custody
Reduction in the levels of gun crime	<p>A key indicator of serious violence. The measure addresses</p>	- 5%	<ul style="list-style-type: none"> Showing a 13.7% reduction for the period April – January 2007 compared

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	<p>all gun enabled crime</p> <p>Measure is a sub-component of SPI 5e Life threatening and gun crime</p>		<p>to the corresponding last year to date</p> <ul style="list-style-type: none"> • PPAF: 2005/06 performance for SPI 5e rated GOOD / Stable • This is a joint TP / SCD target with 10 Boroughs set reduction targets and the remainder set no increase for 2007/08
Deaths resulting from road collisions			<ul style="list-style-type: none"> • A target will be agreed for 'Deaths from road traffic collisions' at CO SMT on 12th February. Members will be advised of this at PPRC on 14th February • Low figures may make this figure fluctuate
Number of criminal networks disrupted	<p>Measure provides a performance overview of our success in disrupting Criminal Networks – an MPS strategic priority</p> <p>A criminal networks is defined as 'a network of individuals involved in ongoing criminal activity for some form of criminal gain (usually profit or gain but can also be social standing)'. A disruption will have been achieved when a criminal network is unable to operate at it normal level of activities.</p>	200 p.a.	<ul style="list-style-type: none"> • 2006/07 performance estimated to be ahead of the 150 p.a. target. • Results are delayed pending the outcome of judgement panels who assess the merits of each individual investigation

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Percentage of notifiable offences resulting in a sanction detection [SPI 7a]	<p>A key national government statistic for all police forces – providing an indication of success in investigating crime</p> <p>Within TP there will be a concerted focus on improving SD performance for the more serious offences including GBH and sexual offences</p>	24%	<ul style="list-style-type: none"> • Performance is on an improving trend averaging 20.9% for the FYTD @ 21 Jan '07 against the PYTD target of 20% • MPS performance is weak relative to our MSF – other forces already achieving SD rates greater than 24%. The composition of the TNO/SD breakdown varies considerably across the MSF • PPAF: 2005/06 performance at 18.0% rated FAIR / Improved. Requires continued improvement to close gap on MSF
Percentage of Homicides resulting in a sanction detection	'Homicide sanction detections' is proposed as a CPA due to overriding public concern about bringing these offenders to justice.	85%	<ul style="list-style-type: none"> • A target of 85% is proposed for 'Homicide sanction detections'. Current performance for 2006/07 is 81%. A target of 85% will therefore be an appropriate challenge. • Low figures and delay in achieving a result may make this figure fluctuate
The number of offences brought to justice [SPI 6b]	Another key national government statistic for all police forces – providing an indication of success investigating crime.	190,103 per annum	<ul style="list-style-type: none"> • Performance for the year ending Nov '06 198,911 ahead of the year-end target of 181,212 • The CLUB London Performance Forum will agree the final 2007/08 target in

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			<p>early January – likely to be 190,103 [15,842 per month]</p> <ul style="list-style-type: none"> PPAF: 2005/06 performance for SPI 6b Offences brought to justice rate scored FAIR / Improved at 18.2% against an MSF average of 20.5%. Performance has improved from 14.6% during 2004/05 but requires further improvement to close gap on MSF

