GLOSSARY OF TERMS

ACPO	Association of Chief Police Officers
APA	Association of Police Authorities
BME	Black Minority Ethnic
BOCU	Borough Operational Command Unit
BVRT	Best Value Review of Training
CCC	Central Communications Command
Ch Insp	Chief Inspector
CO	Central Operations Business Group
C3i	Command Control Communication & Information (organizational change programme)
DAC	Deputy Assistant Commissioner
D&CFD	Diversity and Citizen Focus Directorate
DC	Detective Constable
DCI	Detective Chief Inspector
DI	Detective Inspector
DOI	Directorate of Information Business Group
DOR	Directorate of Resources Business Group
DPS	Directorate of Professional Standards
DS	Detective Sergeant
DTD	Directorate of Training and Development
EFQM	European Foundation for Quality Management Excellence Model
EIA	Equality Impact Assessment
HR	Human Resources Business Group
HYDRA	Syndicate based command simulation system used to train for critical incidents
IAG	Independent Advisory Group
Insp	Inspector
IPLDP	Initial Police Learning and Development Programme
IT	Information Technology
LA	Leadership Academy
LMU	Learning Management OCU
LSPU	Learning Services and Performance Unit
LSU	Learning Support Unit
MLE	Managed Learning Environment
MLU	Modernising Learning Unit
MPA	Metropolitan Police Authority
MPS	Metropolitan Police Service
NCALT	National Centre for Applied Learning Technologies
NTCM	National Training Costing Model
NPIA	National Police Improvement Agency (formerly CENTREX)
NVQ	National Vocational Qualification
OCU	Operational Command Unit
OS	Operational Services Business Group
PAC	Policing Action Checklist
PC	Police Constable

PCSO	Police Community Support Officer
PNA	Performance Needs Analysis
PRDLDP	Police Race & Diversity Learning Development Programme
PS	Police Sergeant
SCD	Specialist Crime Directorate Business Group
SMoCIT	Strategic Management of Critical Incident Training
SMT	Senior Management Team
SNT	Safer Neighbourhood Teams
SO	Specialist Operations Business Group
TDP	Trainer Development Programme
TP	Territorial Policing Business Group
TMB	Training Management Board