

**Examples of e-Policing Initiatives Under Consideration**

No	Title	Description
33	<ul style="list-style-type: none"> <li>• <i>On Line Intelligence gathering</i></li> <li>• <i>SMS intelligence gathering</i></li> <li>• <i>Intelligence gathering options (NIM etc)</i></li> </ul>	The MPS is aware of both the potential benefits and the risks associated with intelligence gathering using e-mail and SMS. Local trials are being considered and the MPS is monitoring pilot systems in other force areas.
34	<ul style="list-style-type: none"> <li>• <i>Witness info and liaison options</i></li> <li>• <i>Victim advice and liaison options</i></li> </ul>	Whilst options already exist to maintain contact with victims and witnesses via e-mail, this is an area where, with improved technologies and wider use of secure digital signatures, scope will develop for more detailed monitoring of case progress and provision of support to witnesses and victims.
35	<i>Discussion forums</i>	We have engaged in 'on-line' debate with selected stakeholders as part of our process of corporate consultation. We have conducted local trials using 'forum' technology, but generally, take up from the community has been poor.
36	<i>Incident update</i>	Some constabularies (e.g. Northumbria) are developing technology projects for the reporting of incidents on line, and providing updates to the informant. This initiative has attracted a very low take up rate. We have reservations about the potential cost of developing and managing this service in London, but will continue to monitor national developments.
37	<i>Link with Government and other trusted databases to support Immigration, Probation and other relevant services.</i>	The Office of the e-Envoy is facilitating discussions in all areas of Criminal Justice to enable controlled and effective information sharing between government agencies to meet defined business needs.
38	<i>Payment of fees</i>	Potential exists for the payment of fees (e.g. for police services such as Data Protection Subject Access enquiries) on line.
39	<i>On line completion and processing of corporate forms with 'progress tracking' facilities (e.g. licensing, firearms)</i>	Models do exist for the tracking of forms and applications although these are not available to the public. This is in order to maintain the integrity of our computer systems and to ensure compliance with Data Protection and other relevant legislation. However, as transactional services are developed, electronic monitoring of progress will be considered as an option.

No	Title	Description
40	<ul style="list-style-type: none"> <li>• <i>Multi-language presentation of on-screen forms and information</i></li> <li>• <i>Development of initiatives to promote disability access to police services</i></li> <li>• <i>Development of initiatives to promote access to information and services with GLA priority groups</i></li> </ul>	<p>The MPS e-Communications team continues to work to improve access to police services through our website, particularly for those with disabilities or whose first language is other than English. There is the scope to develop multi language forms and information. The MPS is in discussion with the GLA and others to explore methods of identifying those services that would attract take-up from members of the hard to reach groups. Electronic service delivery options will be considered as part of this process.</p>
41	<p><i>Regular 'updates' on model of Downing Street / Cabinet Office daily / weekly briefings to subscribers</i></p>	<p>Some local updates are circulated community members who subscribe to local initiatives. These processes do not form part of the current corporate communication policy.</p>
42	<p><i>Information sources targeted at community / faith groups, young people, etc.</i></p>	<p>The MPS has ambitions to use the PITO messaging system (See above) to communicate with community groups including faith groups and young people.</p>