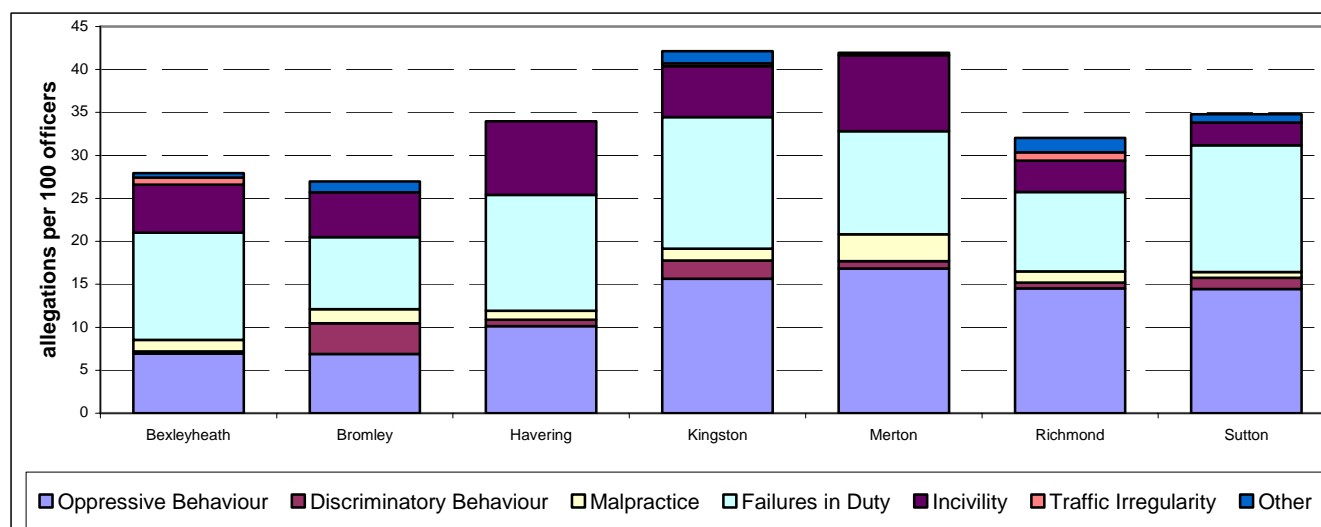


## APPENDIX 2 TP PFM family group 2

**Public Complaints allegations per 100 officers by type – November 2004 to October 2005.**



In line with wider MPS public complaint distribution, most allegations are concentrated in the areas of *oppressive behaviour*, *failures in duty* and *incivility*.

The following table illustrates the numbers of allegations per 100 officers by type and whether a borough is above the group average in which case the figures will be in both **red** and **bold** text. The MPS total over the same period is shown for comparison.

	TP PFM Family Group 2							Group Averages	MPS Total
	Bexleyheath	Bromley	Havering	Kingston	Merton	Richmond	Sutton		
Oppressive Behaviour	6.92	6.90	10.11	<b>15.66</b>	<b>16.84</b>	<b>14.53</b>	14.45	<b>14.45</b>	<b>10.68</b>
Discriminatory Behaviour	0.27	<b>3.55</b>	0.78	<b>2.09</b>	0.86	0.66	<b>1.31</b>	<b>0.86</b>	<b>1.82</b>
Malpractice	1.33	<b>1.67</b>	1.04	<b>1.39</b>	<b>3.14</b>	1.32	0.66	<b>1.33</b>	<b>1.97</b>
Failures in Duty	12.51	8.36	<b>13.49</b>	<b>15.32</b>	11.99	9.24	<b>14.77</b>	<b>12.51</b>	<b>8.22</b>
Incivility	5.59	5.23	<b>8.56</b>	<b>5.92</b>	<b>8.85</b>	3.63	2.63	<b>5.59</b>	<b>5.01</b>
Traffic Irregularity	<b>0.80</b>			<b>0.35</b>	0.29	<b>0.99</b>		<b>0.29</b>	<b>0.22</b>
Other	0.53	<b>1.25</b>		<b>1.39</b>		<b>1.65</b>	0.98	<b>0.98</b>	<b>1.03</b>
<b>Total</b>	<b>27.94</b>	<b>26.97</b>	<b>33.97</b>	<b>42.12</b>	<b>41.95</b>	<b>32.02</b>	<b>34.80</b>	<b>33.97</b>	<b>28.95</b>

It can be seen that, within the group, there is a wide range of total allegations between 27 and 42 per of 100 officers with a group average of 34 which itself is above the MPS total.

Both *Kingston* and *Merton* are joint top at 42 allegations each but significantly *Kingston* is above the group average across most complaint types.

Although *Bromley* is at the bottom, with the lowest number of allegations per 100 officers, it has the highest number of allegations in respect of *discriminatory behaviour* at over three times the group average.

The following table illustrates specific factors evident within the allegations recorded above.

TP PFM Family Group 2									
	Bexleyheath	Bromley	Havering	Kingston	Merton	Richmond	Sutton	Group Averages	MPS Total
Officer Safety Equipment	0.80	2.51	2.07	1.74	<b>2.57</b>	<b>4.29</b>	<b>3.61</b>	<b>2.51</b>	<b>2.82</b>
Stop & Search (inc s44)	1.06	0.42		<b>3.13</b>	0.86	<b>1.98</b>	<b>1.31</b>	<b>1.06</b>	<b>3.34</b>

*Merton, Richmond* and *Sutton* all have a higher than average number of allegations in which the use of Officer Safety Equipment (OSE) is a factor. *Richmond* is also higher than the MPS average. OSE related allegations include the use of Handcuffs, Batons or CS Spray.

In respect of Stop and Search related allegations *Kingston, Richmond* and *Sutton* all have an above group average total however *Kingston* has an average that is just short of three times that of the group. All BOCUs are however below the MPS totals in this regard. Interestingly, *Havering* has no allegations arising from a Stop and Search over the past 12 months.

The following tables illustrate the monthly average trends for each borough over the last month, 3 months, 6 months and 12 months.

TP PFM Family Group 2									
	Bexleyheath	Bromley	Havering	Kingston	Merton	Richmond	Sutton	Group Averages	MPS Total
Current month (actual)	0.53	0.84	<b>1.82</b>	<b>1.74</b>	<b>4.28</b>	1.32	1.64	<b>1.64</b>	<b>1.41</b>
Average over the past 3 months	1.15	1.67	1.47	<b>3.94</b>	<b>3.04</b>	2.31	<b>2.41</b>	<b>2.31</b>	<b>1.90</b>
Average over the past 6 months	1.64	2.37	2.81	<b>3.89</b>	<b>3.23</b>	<b>3.30</b>	2.90	<b>2.90</b>	<b>2.43</b>
Average over the past 12 months	2.33	2.25	2.83	<b>3.51</b>	<b>3.50</b>	2.67	<b>2.90</b>	<b>2.83</b>	<b>2.41</b>

The group average of allegations per 100 officers over the past year is less than three per month. Both *Kingston* and *Merton* have remained above the group average and MPS totals over the whole year.

The rolling 12-month averages for the period November 2004 to October 2005 the majority of Boroughs do not show any significant increases for any of the boroughs with the exception of *Kingston* whose trend appears to be upwards albeit in small increments.