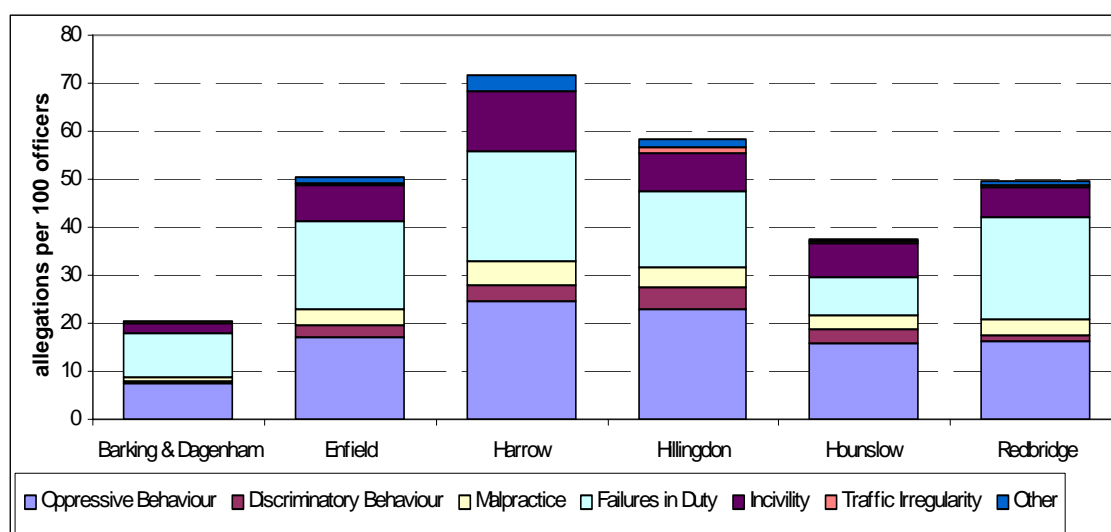


TP PFM FAMILY GROUP 1

Table 13 - Public Complaints allegations per 100 officers by type – September 2005 to August 2006

In line with wider MPS public complaint distribution, the majority of allegations are concentrated in the areas of *oppressive behaviour*, *failures in duty* and *incivility*. *Barking & Dagenham & Redbridge* does however show a higher proportion of allegations of a *failure in duty* nature. However, the workforce figures show a similar, or lower level, of probationers within their establishment that could otherwise account for such variance.

Table 14 illustrates the numbers of allegations, per 100 officers, by type and whether a borough is above the group average, in which case the figures will be in both **blue** and **bold** text. Both the totals within Territorial Policing (TP) and the MPS are illustrated for comparison.

Table 14 – Numbers of allegations by type

	TP PFM Family Group 1						Group Averages	TP Total	MPS Total
	Barking & Dagenham	Enfield	Harrow	Hillingdon	Hounslow	Redbridge			
Oppressive Behaviour	7.32	17.28	24.69	22.92	15.72	16.27	16.77	15.72	12.03
Discriminatory Behaviour	0.46	2.47	3.33	4.66	2.90	1.10	2.68	2.80	2.13
Malpractice	0.92	3.35	4.72	4.06	3.10	3.30	3.32	2.70	2.20
Failures in Duty	9.15	17.98	23.30	16.02	7.86	21.33	17.00	19.52	13.72
Incivility	2.29	7.76	12.21	7.71	7.24	6.38	7.47	7.21	5.56
Traffic Irregularity	0.23	0.18	0.28	1.22	0.41	0.22	0.25	0.18	0.19
Other	0.00	1.23	3.33	1.83	0.21	1.10	1.17	0.77	0.75
Total	20.37	50.25	71.85	58.41	37.45	49.69	49.97	48.90	36.58

It can be seen that, within the group, there is a wide range of total allegations per 100 officers, between 20 in *Barking & Dagenham* and 72 in *Harrow* with a group average of 50. As a whole, TP PFM Family 5 is marginally above the TP total of 49 allegations per year per 100 officers.

Harrow and to a lesser extent both *Hillingdon* and *Enfield* have the highest number of complaints per 100 officers and, in many the majority of cases they are above the group average across all allegation types. By contrast, *Barking & Dagenham* is considerably below its peers in terms of their overall total at 2.5 times lower than the group average with no allegation types above average either.

Table 15 illustrates specific factors, per 100 officers, evident within the allegations recorded in table 14.

Table 15 – Specific factors

	TP PFM Family Group 1							TP Total	MPS Total
	Barking & Dagenham	Enfield	Harrow	Hillingdon	Hounslow	Redbridge	Group Averages		
Officer Safety Equipment	2.06	4.94	6.38	9.94	2.28	4.62	4.78	2.58	1.95
Stop & Search (inc s44)	1.14	9.34	9.43	7.91	2.48	4.84	6.37	5.35	4.41

In addition to being the boroughs with the highest recorded complaints per 100 officers, *Harrow* and *Hillingdon* and to a much lesser extent *Enfield*, all have a higher than family average number of allegations in which the use of Officer Safety Equipment (OSE) is a factor. It is worthy of note that *Harrow* & *Hillingdon* are considerably higher than the TP total. [OSE related allegations include the use of Handcuffs, Batons or CS Spray].

Similarly, these same boroughs have an above group and TP average in respect of *Stop & Search* related allegations.

Table 16 illustrates the monthly average trends, per 100 officers, for each borough over the last month, 3 months, 6 months and 12 months.

Table 16 – Monthly average trends

	TP PFM Family Group 1							TP Total	MPS Total
	Barking & Dagenham Enfield	Harrow	Hillingdon	Hounslow	Redbridge	Group Averages			
Current month (actual)	1.37	4.58	4.99	3.24	4.55	4.62	4.57	3.42	2.62
Average over the past 3 months	1.45	5.00	4.16	5.21	4.00	5.13	4.58	3.87	2.89
Average over the past 6 months	1.79	4.76	4.99	4.80	2.83	5.31	4.78	4.30	3.20
Average over the past 12 months	1.70	4.19	5.99	4.87	3.12	4.14	4.16	4.07	3.05

The group average is relatively stable at between 4 to 4.8 allegations each period per 100 officers. With the exception of *Barking & Dagenham & Hounslow*, the remaining boroughs have been consistently above the group averages in all but one of the periods.

The rolling 12-month averages for the period September 2005 to August 2006 show that *Hillingdon* and *Harrow* remain above the group average and their trend is rising to August 2006, albeit in small increments. A rising trend in allegations on *Hounslow* up to January 2006 appears to be reversing since then and since May 2006 they have been below the group average.

Outcomes (Allegations):

Table 17 illustrates how allegations, per 100 officers, have been resulted in the period, September 2005 to August 2006.

Table 17 – Allegations results

	TP PFM Family Group 1							TP Total	MPS Total
	Barking & Dagenham Enfield	Harrow	Hillingdon	Hounslow	Redbridge	Group Averages			
Not Recorded	2.52	0.71	0.00	1.22	1.86	0.44	0.96	6.12	4.16
Local Resolution	10.98	21.51	28.30	18.05	14.07	12.97	16.06	14.61	11.02
Dispensation	2.75	7.40	7.21	1.42	4.55	2.20	3.65	5.27	3.84
Discontinuance	0.23	0.35	0.00	2.43	0.21	0.22	0.22	0.48	0.35
Withdrawn	3.43	12.87	23.58	19.88	2.28	13.63	13.25	9.28	6.88
Substantiated	0.23	0.53	0.28	0.81	1.24	0.00	0.40	0.60	0.45
Unsubstantiated	4.35	8.11	12.48	10.14	16.76	11.21	10.68	13.08	10.40
Grand Total	24.49	51.48	71.85	53.95	40.96	40.67	46.22	49.46	37.11

The data reveals that *Enfield, Harrow* and *Hillingdon* resolve locally a higher than group average number of allegations which can be seen as encouraging. The proportion of Local Resolutions conducted in *Barking & Dagenham* is particularly low at almost one third of *Harrow's*.

Harrow also has the greatest number of withdrawn allegations at almost twice the group average.

Not Recorded allegations are those that are not deemed to be complaints under the Police Reform Act 2002, as they do not directly relate to the 'conduct' of an individual or group of officers. Although they are not recorded as complaints, they will nevertheless be recorded and dealt with to the satisfaction of the complainant by intervention between DPS and the Borough itself.

Enfield and *Harrow* have the most allegations resolved by way of a *Dispensation* from the IPCC at twice the group rate. *Dispensations* are usually granted where the complainant cannot be traced or does not wish to cooperate with the investigation. The Commission is granting fewer *Dispensations* with their preference being for DPS to conduct proportionate investigations.

The greatest number of allegations fully investigated is on *Hounslow* borough with 18 allegations per 100 officers compared to a group average of just over 11. Accordingly, *Hounslow* have the highest number of *substantiated* allegations per 100 officers, which is three times that of this family group. Interestingly, *Redbridge* have not had any allegations *substantiated* over this 12-month period.