

GROUP 3

Public Complaints allegations per 100 officers by type – March 2006 to February 2007

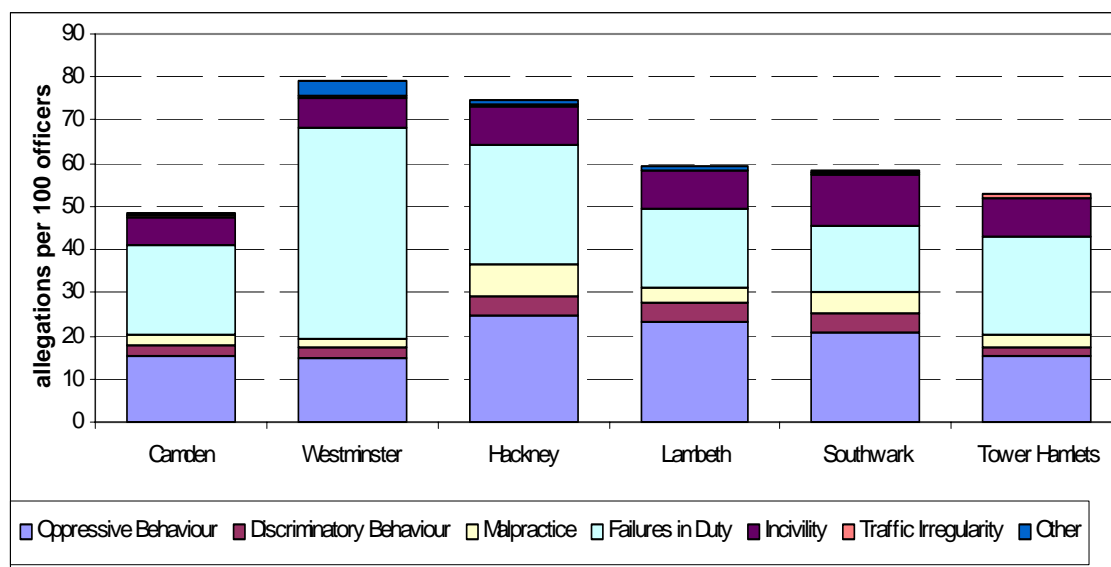
This is the second time that family group 3 has appeared before the MPA although it is the first time that this group has been subject to the *Professional Standards Support Program (PSSP)*.

Data for Family group 3 appeared before the MPA PSCC in March 2006 and the period reviewed was February 2005 to January 2006.

Overall, all of the boroughs have increased since last time and the group average has risen from 40 allegations per 100 officers to 59 allegations per 100 officers. Primarily this is due to an increase in recorded allegations arising from public order incidents in *Westminster*.

The actual consequences that public order incidents have on this groups figures were not considered last time around but for this report they have and the effects noted later in this document.

Previously, *Camden*, *Westminster* and *Lambeth* appeared above the group average. This is still the case for both *Westminster* and *Lambeth* but *Camden* is now below average and resides at the bottom of the group.



In line with wider MPS public complaint distribution, the majority of allegations are concentrated in the areas of *oppressive behaviour*, *failures in duty* and *incivility*.

The table overleaf illustrates the numbers of allegations, per 100 officers, by type and whether a borough is above the group average in which case the figures will be in both **blue** and **bold** text. The TP and MPS averages are

also illustrated for comparison.

TP PFM Family Group 3								TP Total	MPS Total
Camden	Westminster	Hackney	Lambeth	Southwark	Tower Hamlets	Group Averages			
Oppressive Behaviour	15.26	14.88	24.65	23.12	21.01	15.33	18.17	17.51	13.85
Discriminatory Behaviour	2.59	2.18	4.36	4.54	4.39	2.15	3.47	3.03	2.54
Malpractice	2.59	2.31	7.76	3.59	4.63	2.96	3.27	3.25	2.58
Failures in Duty	20.80	49.07	27.65	18.06	15.55	22.72	21.76	21.65	15.46
Incivility	6.16	6.93	8.99	9.19	11.99	8.87	8.93	9.08	7.18
Traffic Irregularity	0.74	0.06	0.27		0.12	0.94	0.20	0.27	0.25
Other	0.49	3.53	0.82	0.95	0.71	0.13	0.76	1.00	0.86
Total	48.63	78.97	74.50	59.45	58.39	53.10	58.92	55.78	42.71

Difference from group average	- 10.29	20.05	15.58	0.53	-0.53	-5.82
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As a group TP PFM 3 have an average number of allegations per 100 officers that is higher than that of TP as a whole. It is evident that *Westminster* has the greatest number of complaints per 100 officers. This is due to a high proportion of allegations being made following public order incidents such as those made about perceived police inaction following the ‘*Danish Cartoon*’ protests – these being recorded as *Failure in Duty* allegations.

When these figures are removed from *Westminster’s* data, it has had the effect of moving them from the top of the group to the bottom. *Hackney*, *Lambeth* and now *Southwark* all appear above the ‘revised’ group median and show a higher proportion of allegations made in respect of ‘*Oppressive Behaviour*’ and ‘*Incivility*’.

Hackney has a greater overall number of allegations per 100 officers in all categories and noticeably a number of allegations relating to ‘*Malpractice*’ that make it over twice that of its peers at 75 allegations per 100 officers. Previously, it was noted that *Hackney* appeared at the bottom of group 3 at 25 allegations per 100 officers.

Southwark also had a higher proportion of allegations per 100 officers relating to ‘*Incivility*’. This has risen from eight allegations per 100 officers, last time that *Southwark* appeared, to 12 this time.

The following table illustrates specific factors, per 100 officers, evident within the allegations recorded in the table at the bottom of page 13.

		TP PFM Family Group 3								
		Camden	Westminster	Hackney	Lambeth	Southwark	Tower Hamlets	Group Averages	TP Total	MPS Total
Officer Safety Equipment		2.83	0.90	9.26	4.96	7.24	1.75	3.90	3.78	2.91
Stop & Search (inc s44)		5.79	3.98	8.58	4.86	4.15	7.53	5.32	4.60	3.97

Hackney has over twice the group average of allegations per 100 officers in respect of 'Officer Safety Equipment' – the majority of which relate to the use of handcuffs. (OSE will include the allegations related to the use of Handcuffs, Batons and CS Spray etc). Previously, *Hackney* was below the group average at two allegations per 100 officers.

Southwark also appears to have a greater number of allegations in this area at nearly twice the group average. Before, it was only marginally above the group average at approximately two allegations per 100 officers.

Hackney and *Tower Hamlets* have a greater proportion of 'Stop & Search' related allegations between two and three allegations, per 100 officers, greater than the family average. Last time neither borough was above the group average and in particular, *Tower Hamlets* was at the bottom with just over one allegation per 100 officers.

The following table illustrates the monthly average trends, per 100 officers, for each group over the last month, 3 months, 6 months and 12 months.

		TP PFM Family Group 3								
		Camden	Westminster	Hackney	Lambeth	Southwark	Tower Hamlets	Group Averages	TP Total	MPS Total
Current month (actual)		5.79	1.99	8.58	2.22	1.78	2.69	2.45	3.22	2.31
Average over the past 3 months		3.04	3.06	6.31	4.19	3.84	3.99	3.91	3.64	2.79
Average over the past 6 months		3.59	3.62	6.17	4.95	3.88	3.90	3.89	4.10	3.20
Average over the past 12 months		4.05	6.58	6.21	4.95	4.87	4.43	4.91	4.65	3.56

Hackney appears above the group trend over the past 12 months. Long-term trend information, using 3 years worth of data reveals a rising trend, which is particularly noticeable since December 2005. The potential reasons for these

will be explored with the Borough.

Lambeth and *Tower Hamlets* appear above the group average in three out of the four periods illustrated but although long-term trends long-term trends indicate a rise but it which does not yet take them significantly above the group average.

Outcomes (Allegations):

The table overleaf illustrates how allegations, per 100 officers, have been resulted in the period, March 2006 to February 2007.

	TP PFM Family Group 3						Group Averages	TP Total	MPS Total
	Camden	Westminster	Hackney	Lambeth	Southwark	Tower Hamlets			
Not Recorded	1.85	40.35	1.09	3.17	4.39	0.67	2.51	5.57	3.87
Local Resolution	23.64	8.02	22.34	16.47	15.78	15.19	16.13	18.14	13.65
Dispensation	3.94	3.91	8.72	8.87	4.04	5.11	4.57	4.48	3.48
Discontinuance	0.12	0.19		0.21	0.24		0.16	0.37	0.34
Withdrawn	11.45	6.80	12.53	7.92	9.38	8.20	8.79	10.21	7.89
Substantiated	0.12	1.03	1.36	0.84	1.66		0.94	0.80	0.58
Unsubstantiated	15.76	15.46	17.02	12.78	21.48	17.21	16.39	16.97	13.64
Grand Total	56.87	75.76	63.06	50.26	56.97	46.38	56.92	56.54	43.46

Overall as a group, group 3 Locally Resolve a lower number of allegations per 100 officers than TP as a whole. *Camden*, *Hackney* and, to a lesser extent, *Lambeth* resolved more that their peers with *Camden* and *Hackney* being above the TP average too. This can be seen as positive. Indeed, all of these boroughs locally resolved an above group average number of allegations last time this family was presented to the MPA.

Not Recorded allegations are those that are not deemed to be complaints under the Police Reform Act 2002, as they do not directly relate to the 'conduct' of an individual or group of officers. Although they are not recorded as complaints, they will nevertheless be recorded and dealt with to the satisfaction of the complainant by intervention between DPS and the Borough itself.

Westminster has the highest proportion of allegations with an outcome of 'Not Recorded'. These relate to the 'Failure in Duty' allegations following the 'Danish Cartoon' protest.

Dispensations are usually granted where the complainant cannot be traced or does not wish to cooperate with the investigation. The Commission is granting fewer Dispensations with their preference being for DPS to conduct proportionate investigations.

Hackney and *Lambeth* have the highest proportion of allegations where a Dispensation is sought at almost twice the group average. Historically this has been the case with *Lambeth* but previously *Hackney* was below the family average.