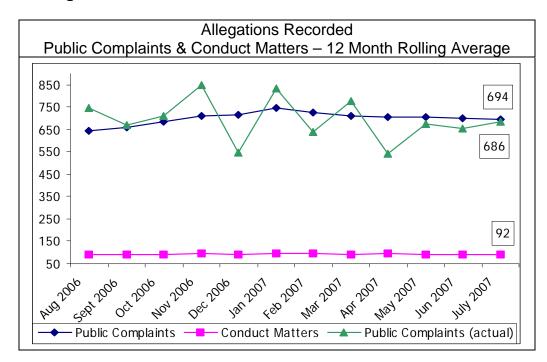
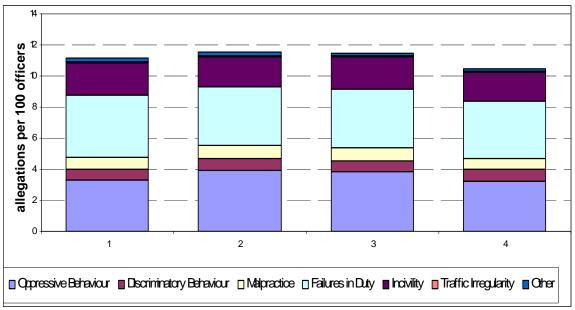
# **Professional Standards and Complaints Committee – September 2007**

## **Complaints management information**



#### Table 1: Allegations recorded







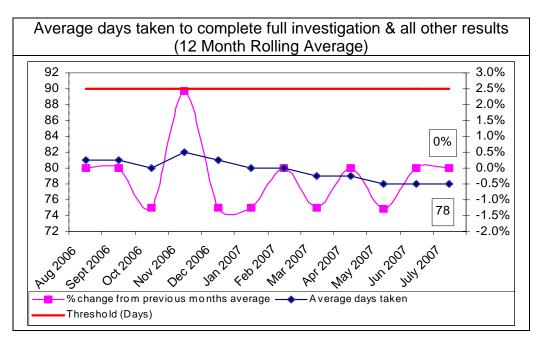


 Table 4: Average Days Taken to Submit Dispensation/Discontinuance

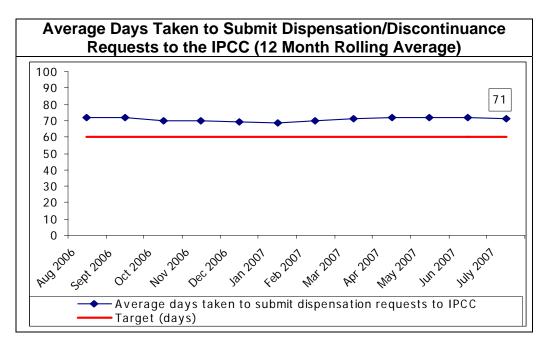


Table 5: Average Days Taken to achieve a Local Resolution

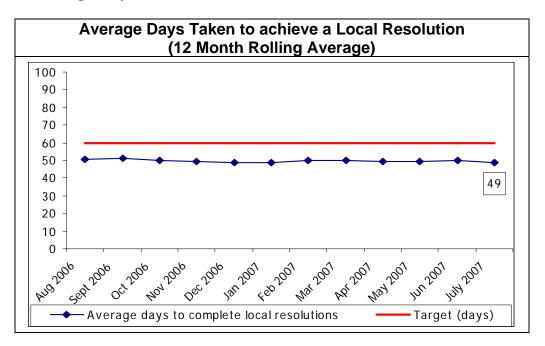


Table 6: Percentage of cases over 120-days\* old

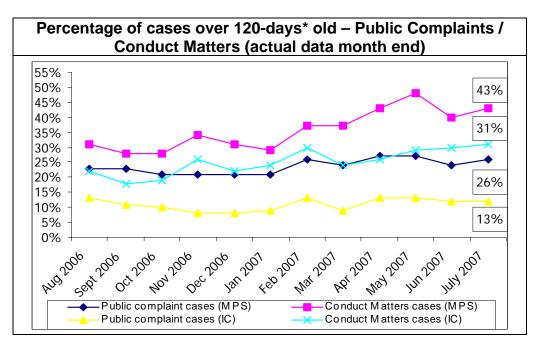
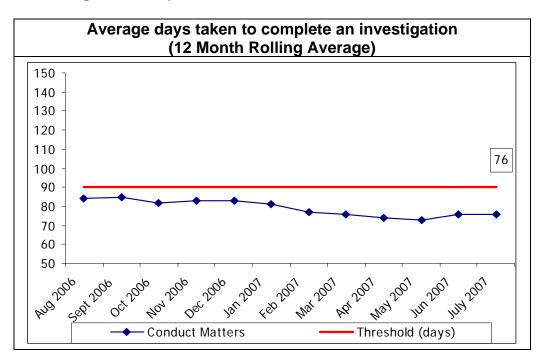
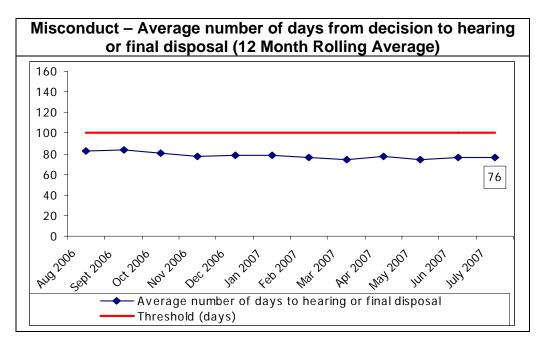


Table 7: Investigation completion



## Table 8: Misconduct





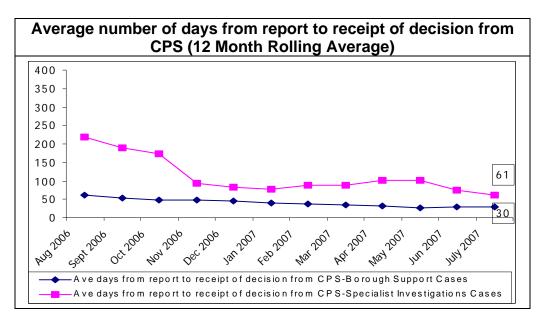
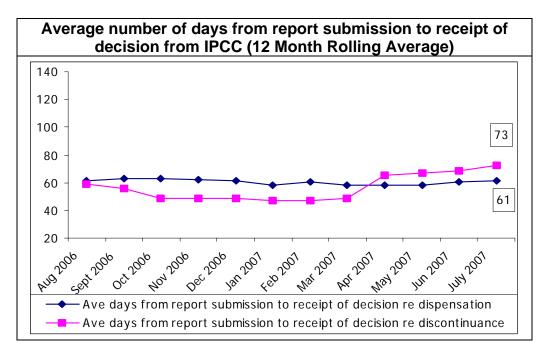
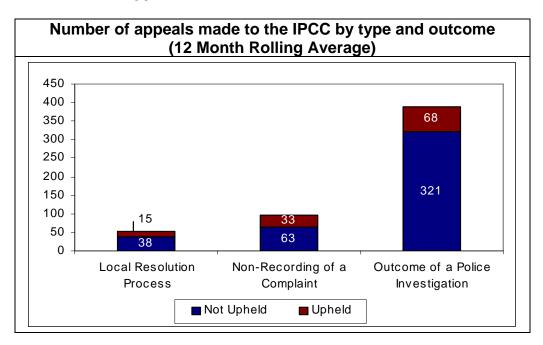


Table 10: Report submission to receipt of decision from IPCC





### Table 11: Number of appeals made to the IPCC

Table 12: Public complaints - finalised by allegation

