

Group 3

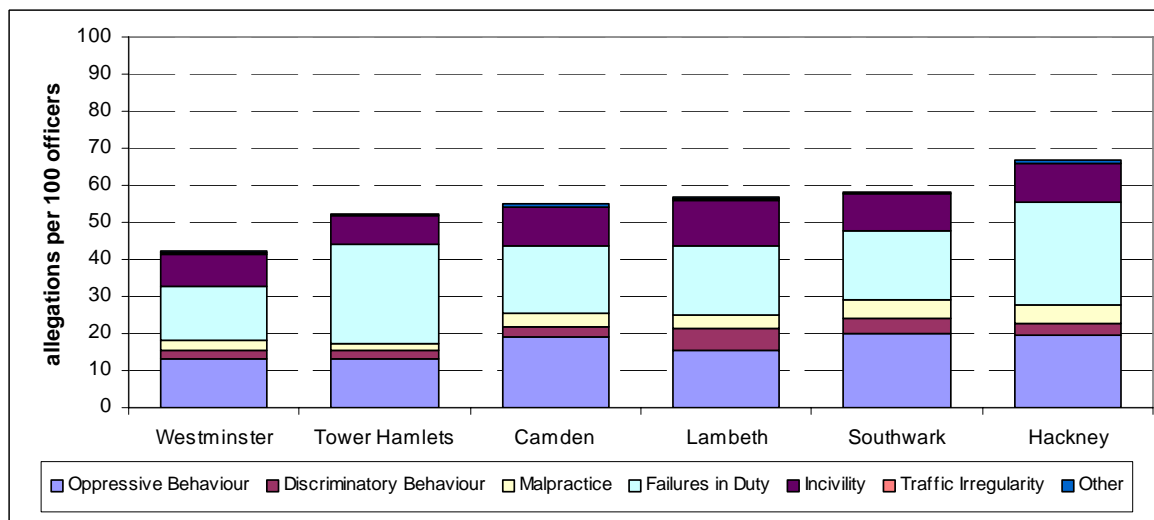
Public Complaints allegations per 100 officers by type – June 2007 to May 2008

This is the third time that Family Group 3 has appeared before the MPA. The most recent time was in February 2007, when the period reviewed was January 2007 to December 2007.

Hackney was chosen from the PSSP group 3 in February 2008 due to a high level of public complaints per 100 officers.

For the purposes of this report comparisons have been made with the TP and/or MPS total as appropriate.

The following table illustrates those allegations (per 100 officers) received in the last twelve-months by the allegation type.



In line with wider MPS public complaint distribution, the majority of allegations are concentrated in the areas of *Oppressive Behaviour*, *Failure in Duty* and *Incivility*.

The table below illustrates the numbers of allegations, per 100 officers, by type and whether a three-month period is significantly different from the family group twelve-month average. In which case the figures above will be highlighted in red and the figures below will be highlighted in green. The MPS and TP total number of allegations, per 100 officers, over the twelve-month period are also shown for comparison.

	TP PFM Family Group 3						Group Averages	TP Total	MPS Total
	Camden	Hackney	Lambeth	Southwark	Tower Hamlets	Westminster			
Oppressive Behaviour	18.91	19.75	15.59	20.21	13.27	13.06	16.80	19.88	15.47
Discriminatory Behaviour	3.09	2.86	5.87	3.92	2.01	2.47	3.37	4.42	3.31
Malpractice	3.46	4.90	3.52	4.99	1.88	2.66	3.57	3.96	3.24
Failures in Duty	18.29	27.79	18.48	18.55	26.95	14.75	20.80	22.57	16.50
Incivility	10.26	10.49	12.60	9.87	7.51	8.38	9.85	11.53	8.88
Traffic Irregularity	0.12	0.27	0.43	0.36	0.13	0.58	0.32	0.40	0.30
Other	0.99	0.82	0.43	0.24	0.40	0.58	0.58	0.71	0.60
Total	55.12	66.88	56.93	58.14	52.15	42.49	55.29	63.47	48.29

Within Group 3, *Hackney* is significantly higher in terms of overall allegations and *Westminster* is significantly lower. *Camden*, *Hackney* and *Southwark* all have significantly higher numbers of *Oppressive Behaviour* allegations while *Tower Hamlets* and *Westminster* are significantly below the average. *Lambeth* is near the group average overall but has a high proportion of *Discriminatory Behaviour* allegations. Similarly *Tower Hamlets* is below the group average but has a high percentage of *Failures in Duty*.

The following table illustrates specific factors, per 100 officers, evident within the allegations recorded in the table above.

	TP PFM Family Group 3						Group Averages	TP Total	MPS Total
	Camden	Hackney	Lambeth	Southwark	Tower Hamlets	Westminster			
Officer Safety Equipment	4.08	5.04	4.49	2.85	2.01	2.21	3.45	2.94	2.43
Stop & Search (inc s44)	3.96	12.40	7.05	3.69	2.01	1.95	5.17	3.84	3.77

Officer Safety Equipment (OSE) allegations for *Hackney* are 46% higher than the group average; *Lambeth* is also significantly higher than the average. *Stop and Search* (S&S) allegations for *Hackney* are more than double the group average. *Tower Hamlets* and *Westminster* are below the group average for both OSE and S&S.

Outcomes (Allegations):

The table below uses the allegations, which have been resulted, per 100 officers and displays them as a percentage of total finalised allegations in the

	Camden	Hackney	Lambeth	Southwark	Tower Hamlets	Westminster	Group Averages	TP Total	MPS Total
Not Recorded	9.3%	2.7%	5.1%	5.1%	1.7%	8.5%	5.0%	6.4%	5.9%
Local Resolution	23.8%	30.9%	23.2%	20.7%	28.4%	12.8%	24.1%	28.7%	27.9%
Dispensation	11.1%	21.7%	20.1%	18.6%	11.3%	18.8%	17.6%	13.9%	15.2%
Discontinuance	0.0%	0.0%	1.9%	1.9%	0.0%	6.7%	1.5%	1.5%	1.4%
Withdrawn	23.1%	20.0%	12.9%	7.0%	9.1%	15.6%	14.8%	13.5%	12.4%
Substantiated	0.0%	1.1%	1.4%	2.4%	1.7%	0.9%	1.3%	1.0%	1.0%
Unsubstantiated	32.6%	23.6%	35.5%	44.3%	47.9%	36.8%	35.6%	35.0%	36.3%
Grand Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

review period.

Not Recorded allegations are those that are not deemed to be complaints under the Police Reform Act 2002, as they do not directly relate to the 'conduct' of an individual or group of officers. Although they are not recorded as complaints they will nevertheless be recorded and dealt with to the satisfaction of the complainant by intervention between DPS and the Borough itself. *Camden* has a higher proportion of *not recorded* allegations, 9.3% compared with the group average of 5.0%, but *Tower Hamlets* only has 1.7% *not recorded*.

Overall *Hackney* 'locally resolve' a higher percentage of allegations per 100 officers 30.3% compared with the group average of 24.1%, while *Westminster* only 'locally resolve' 12.8% pf allegations.

Camden, (11.1%) and *Tower Hamlets*, (11.3%) have a smaller percentage of allegations for which a 'Dispensation' has been requested from the IPCC. The group average is 17.6%.

Dispensations are usually granted where the complainant cannot be traced or does not wish to cooperate with the investigation. The Commission is granting fewer *Dispensations* with their preference being for DPS to conduct proportionate investigations.

Westminster has a high percentage of 'Discontinuances' at 6.7% compared with the group average of 1.5%. Discontinuance would be granted where a 'dispensation' would otherwise apply, but the investigation is in progress, and "it is no longer practical to continue with an investigation or conclude the investigation"±.

Camden has a high percentage of withdrawn allegations, 23.1% compared with the group average of 14.8%. The borough also has no *substantiated* allegations in the review period; the group average is 1.3%.

Hackney has a low percentage of *unsubstantiated* allegations, (23.6% - family group 35.6%). This may be linked to the borough's use of *local resolution*. However, 47.9% of allegations are *unsubstantiated* in *Tower Hamlets*, but this borough has an above average number of *local resolutions*.

± Source IPCC