

Chart 1 - Allegations Recorded Public Complaints & Conduct Matters – Twelve Month Rolling Average

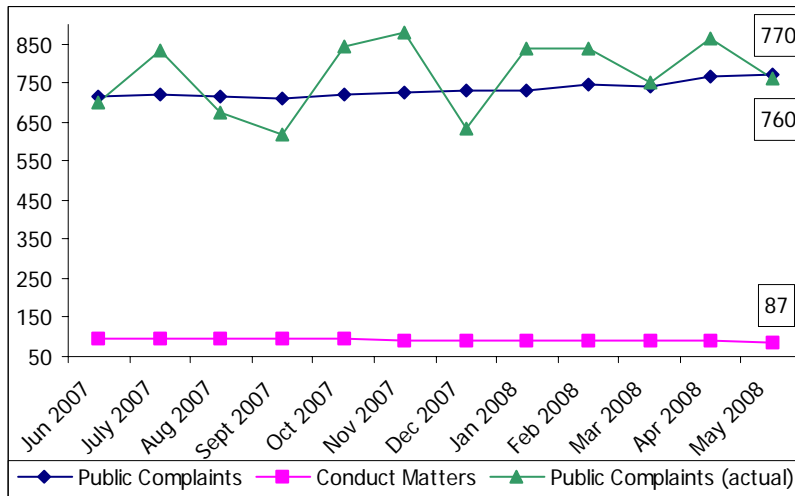


Table 1 - Allegations by Category

	June 2006 to May 2007		June 2007 to May 2008		Percentage Change
	Allegations	Percentage of Total	Allegations	Percentage of Total	
Failures in duty	267	37%	280	36%	5%
Oppressive Behaviour	209	29%	213	28%	2%
Incivility	130	18%	156	20%	20%
Discriminatory Behaviour	45	6%	54	7%	19%
Malpractice	45	6%	48	6%	6%
Other	19	3%	12	2%	-39%
Traffic Irregularity	6	1%	7	1%	26%
Total	720	100%	770	100%	7%

Chart 2 - 'Actual' number of public complaints recorded, against the MPS, over the period June 2007 to May 2008

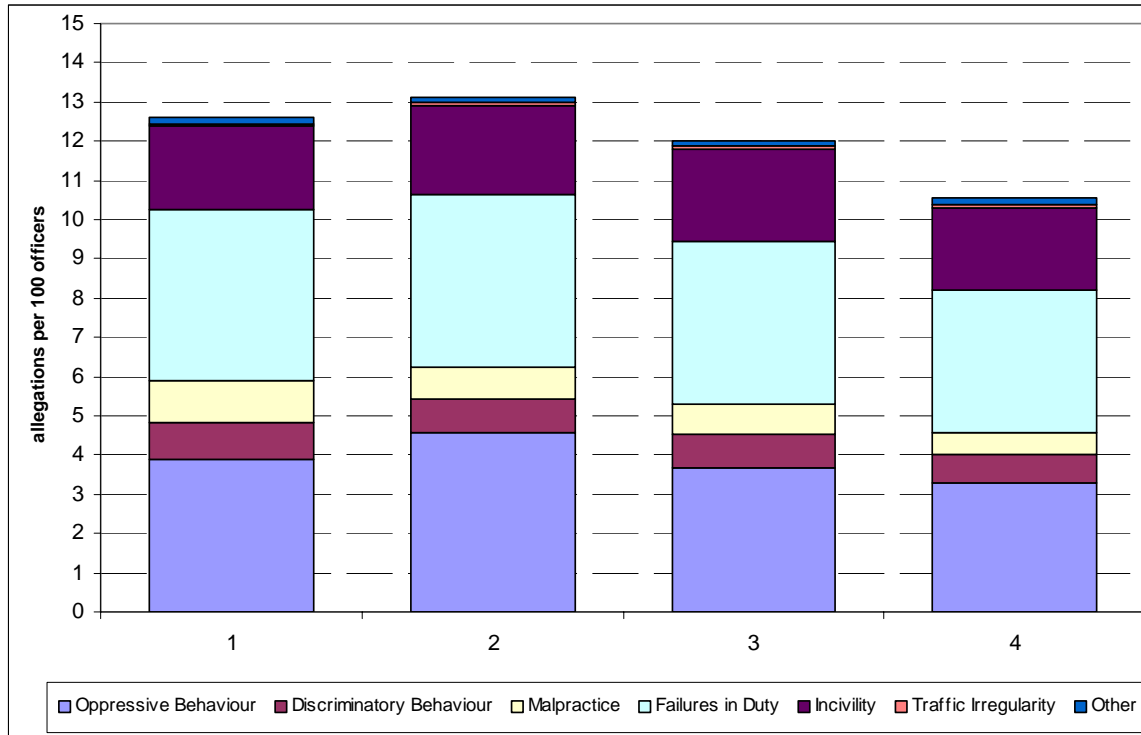


Table 2 Numbers of allegations, per 100 officers

	Period				Period Averages	MPS Total
	1 Jun-07 to Aug-07	2 Sep-07 to Nov-07	3 Dec-07 to Feb-08	4 Mar-08 to May-08		
Oppressive Behaviour	3.90	4.59	3.69	3.29	3.87	15.47
Discriminatory Behaviour	0.93	0.83	0.82	0.74	0.83	3.31
Malpractice	1.09	0.82	0.79	0.54	0.81	3.24
Failures in Duty	4.34	4.39	4.14	3.64	4.12	16.50
Incivility	2.14	2.27	2.36	2.11	2.22	8.88
Traffic Irregularity	0.05	0.08	0.07	0.09	0.07	0.30
Other	0.16	0.14	0.14	0.15	0.15	0.60
Total	12.60	13.12	12.01	10.55	12.07	48.29

Chart 3 - Average days taken to complete full investigation & all other results (Twelve Month Rolling Average)

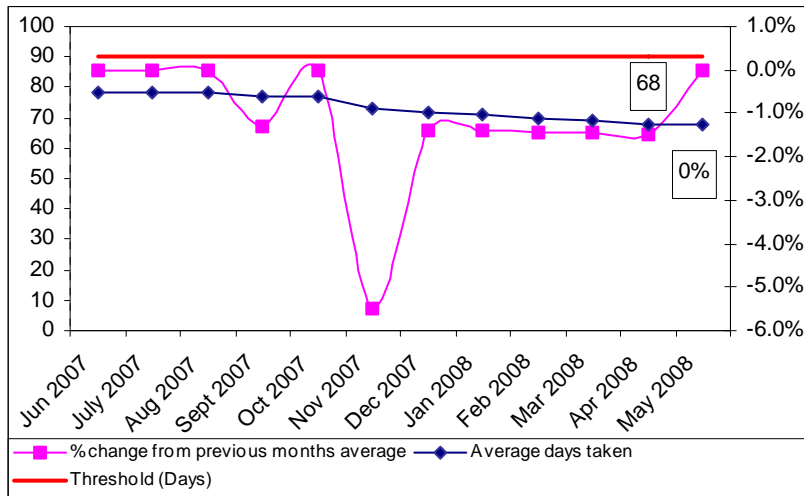


Chart 4 - Average Days Taken to Submit Dispensation Requests to the IPCC (Twelve Month Rolling Average)

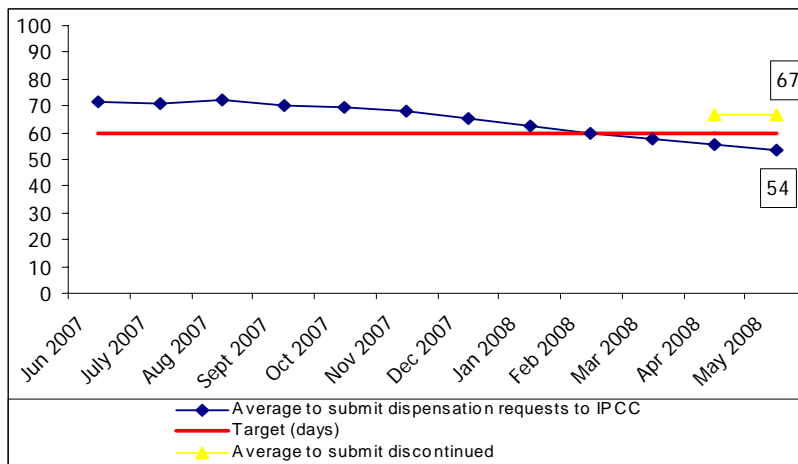


Chart 5 - Average Days Taken to achieve a Local Resolution by Type – Desktop (Local) and Management (DPS) (Twelve Month Rolling Average)

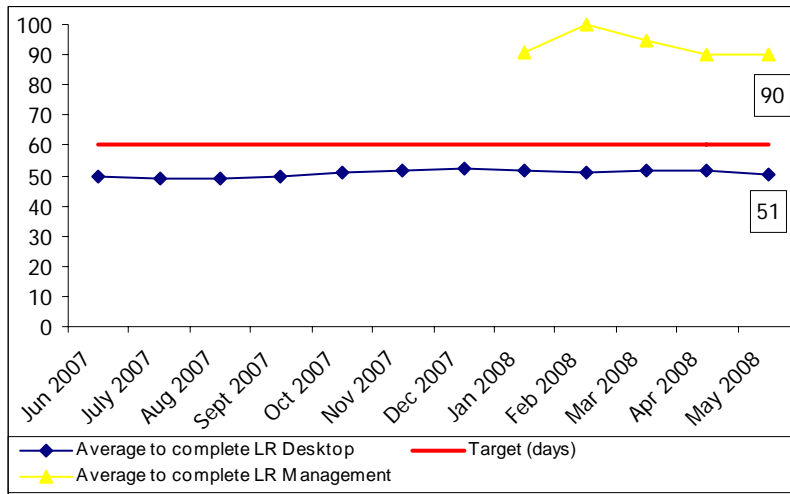


Chart 6 – Public complaints percentage of cases of 90 days

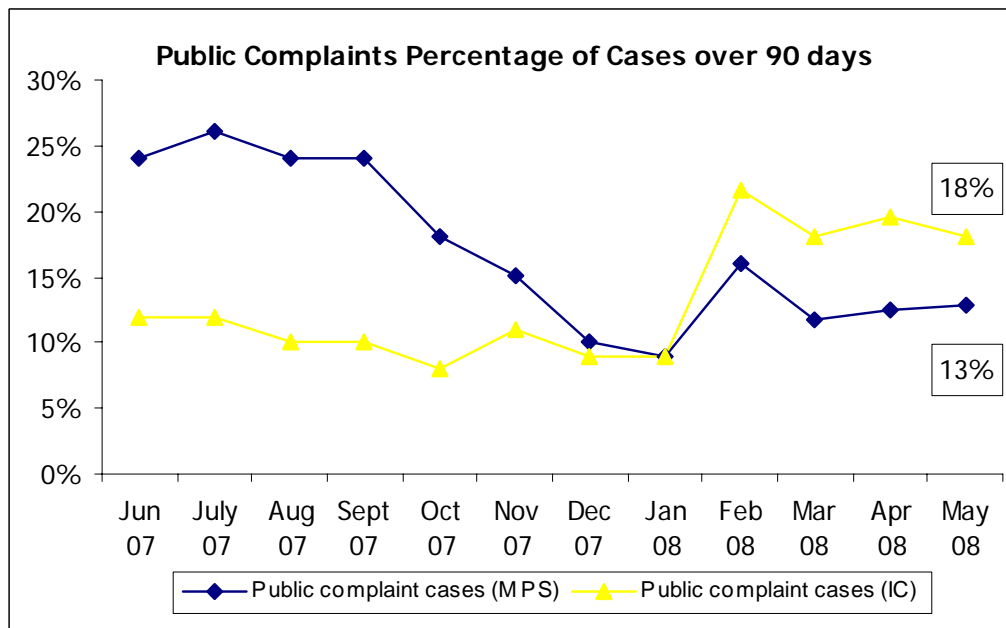


Chart 7 - Average days taken to complete an investigation (12 Month Rolling Average)

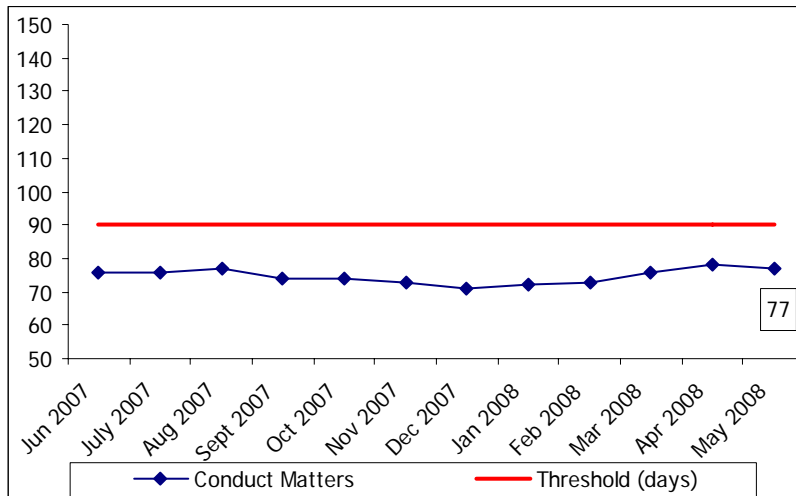


Chart 8 – Conduct matters percentage of cases over 90 days

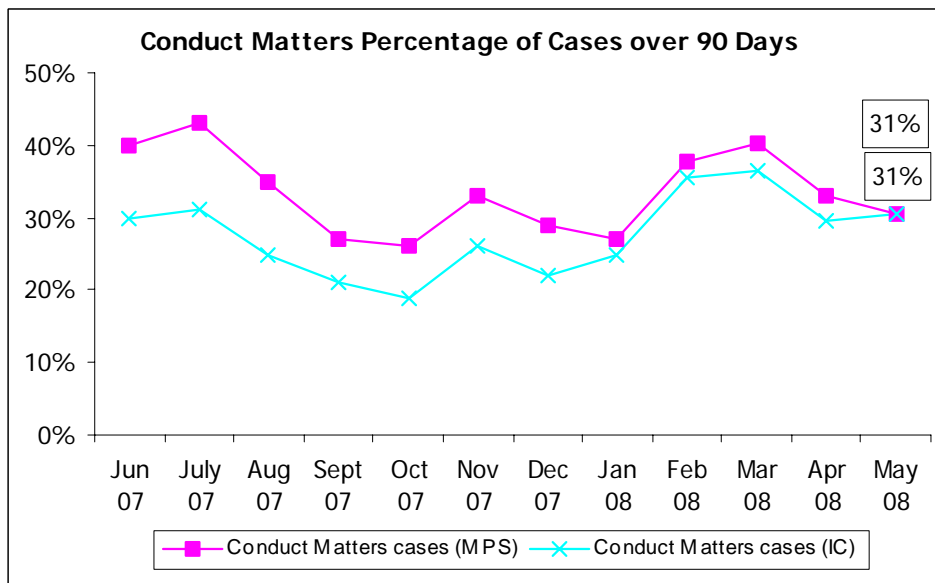


Chart 9 - Misconduct – Average number of days from decision to hearing or final disposal (Twelve Month Rolling Average)

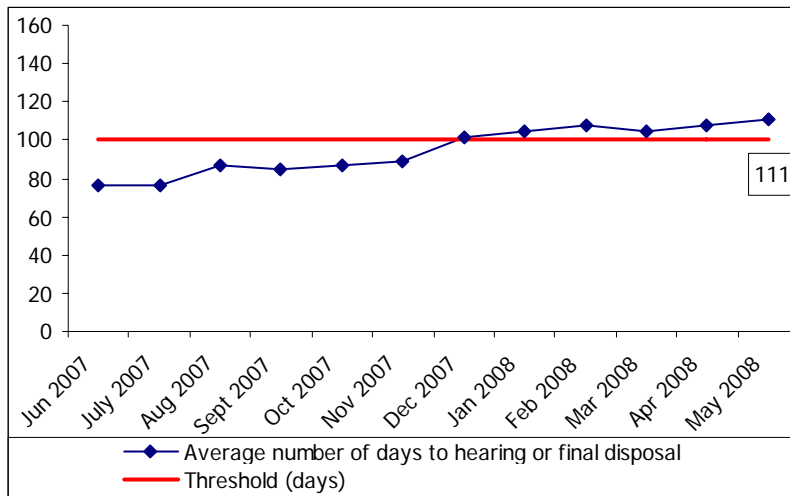


Chart 10 - Average number of days from report to receipt of decision from CPS (Twelve Month Rolling Average)

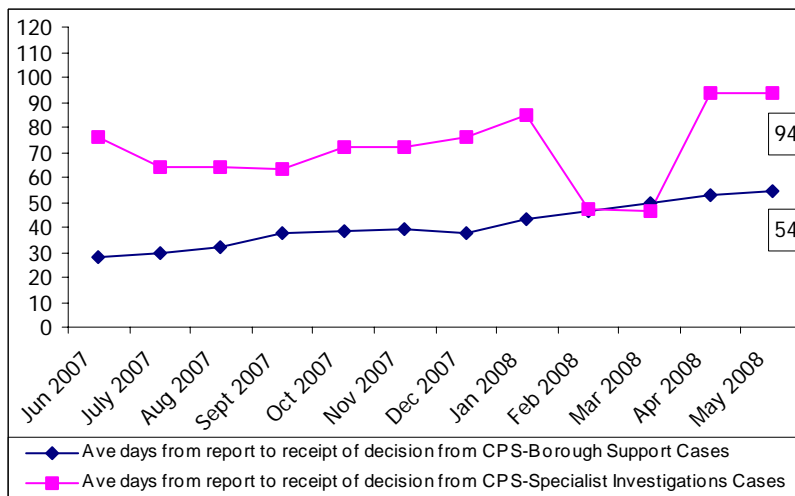


Chart 11 - Average number of days from report submission to receipt of decision from IPCC (Twelve Month Rolling Average)

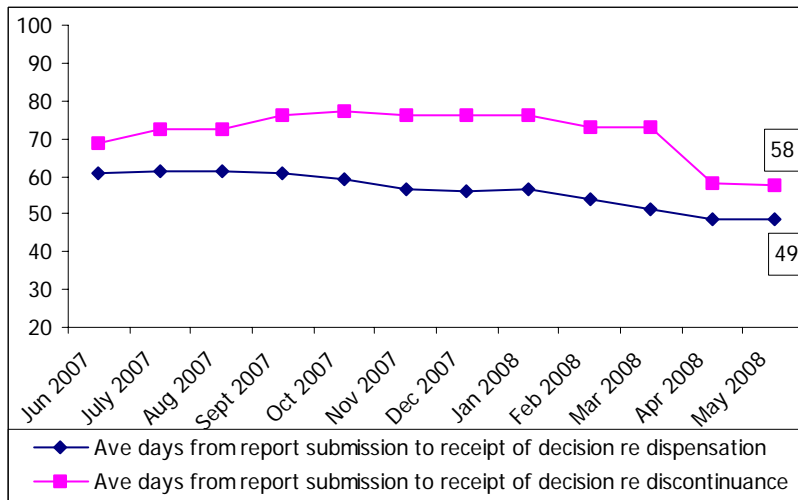


Chart 12 - Number of appeals made to the IPCC by type and outcome (Twelve Month Rolling Average)

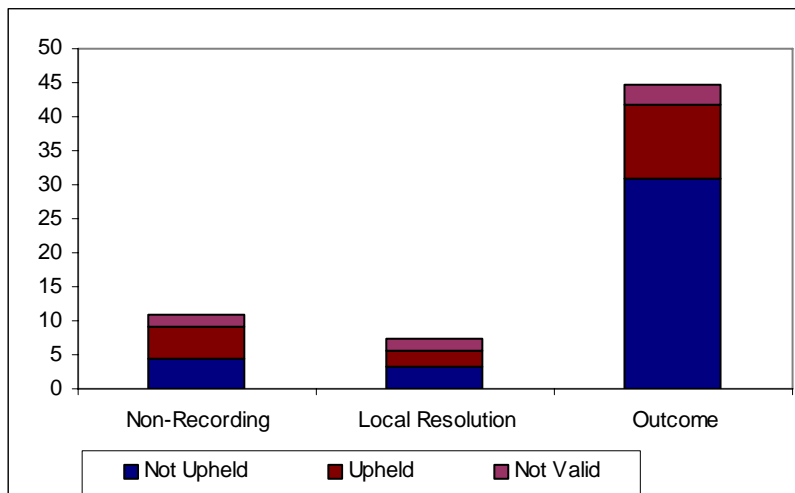


Table 3 - 'Actual' number of appeals made to the IPCC

IPCC Appeal Decisions Received	Jun 06 - May 07	Jun 07 - May 08	Percentage Change
Non-Recording of a complaint - Not Upheld	60	47	-22%
Non-Recording of a complaint - Upheld	26	52	100%
Non-Recording of a complaint - Not Valid	4	14	250%
Non-Recording of a Complaint Total	90	113	26%
Local Resolution Process - Not Upheld	35	39	11%
Local Resolution Process - Upheld	14	23	64%
Local Resolution Process - Not Valid	1	13	1200%
Local Resolution Process Total	50	75	50%
Outcome of a police investigation - Not Upheld	322	371	15%
Outcome of a police investigation - Upheld	37	129	249%
Outcome of a police investigation - Not Valid	9	36	300%
Outcome of a Police Investigation Total	368	536	46%
Upheld Appeals Total	15%	28%	
Grand Total	508	724	43%

Chart 13 - Public Complaints Finalised allegation by result (Twelve Month Rolling Average)

