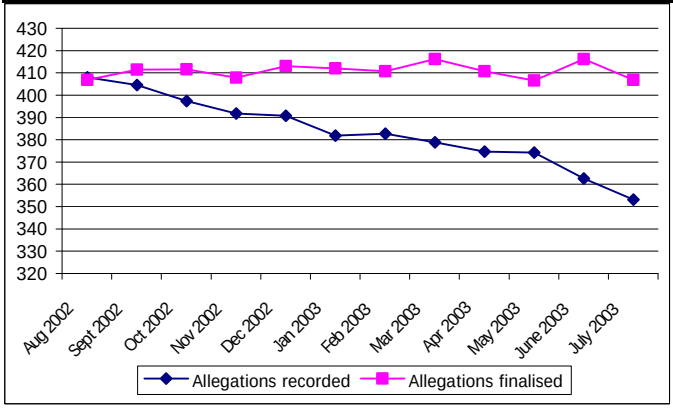
Directorate of Professional Standards

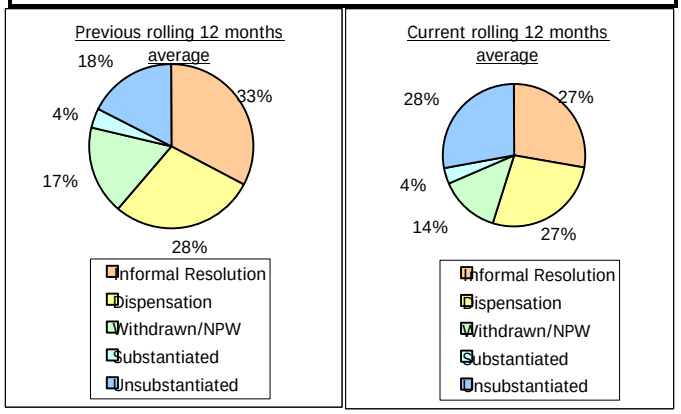
1) Allegations Recorded & Allegations Finalised (KPI Row 1 & 9)

PUBLIC COMPLAINTS

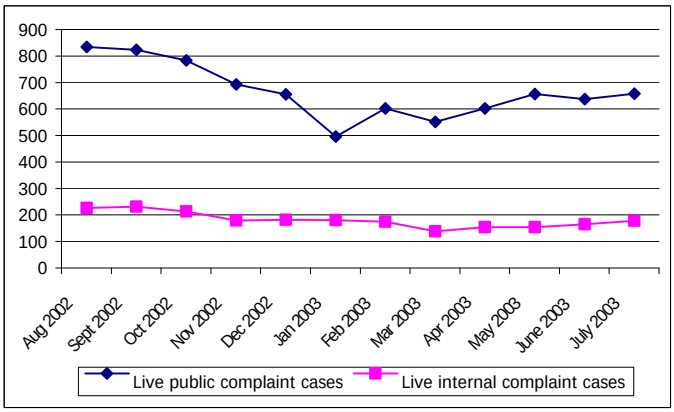


2) Allegation result of finalised allegations (KPI Row 9)

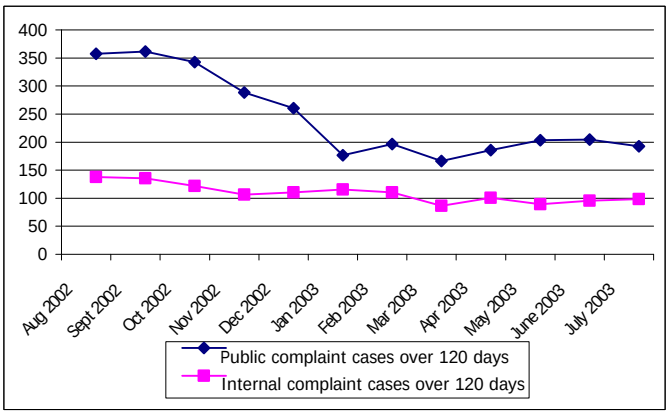
PUBLIC COMPLAINTS



3) Live Cases - Public/Internal (KPI Row 10)

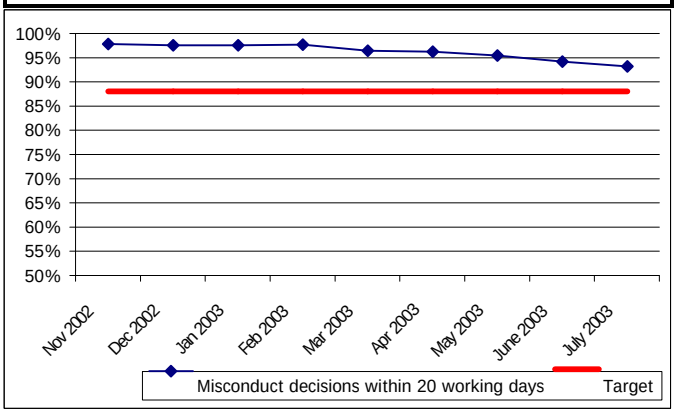


4) Cases over 120 days old - Public/Internal (KPI Row 10)



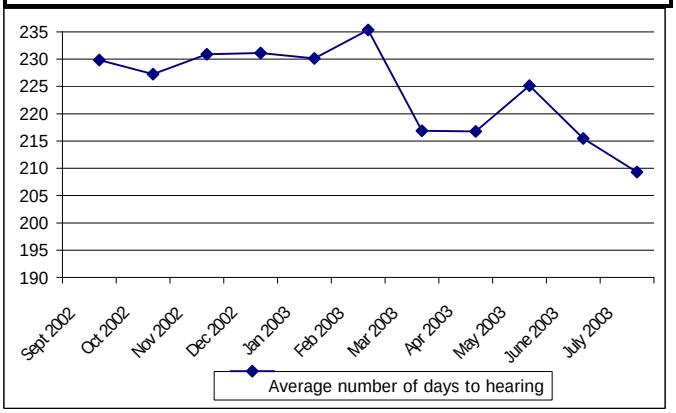
5) % of Misconduct decisions within 20 working days (KPI Row 12)

MISCONDUCT HEARINGS

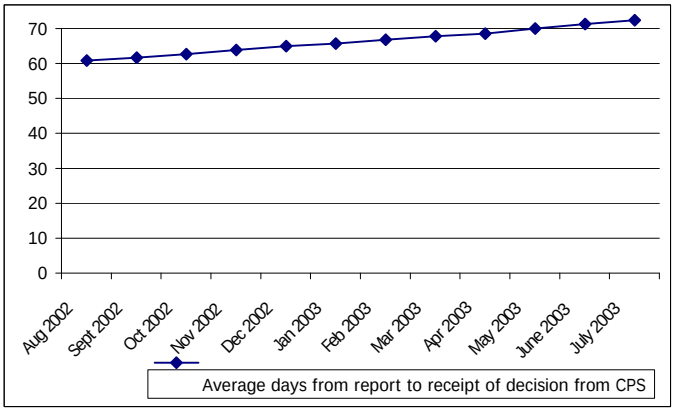
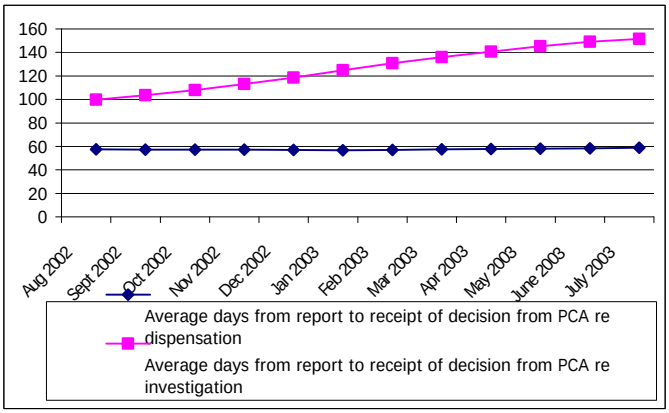


6) Average number of days to decision (KPI Row 13)

MISCONDUCT HEARINGS



7) Average number of days from report to receipt of decision from CPS (KPI Row 14)



8) Average number of days from report to receipt of decision from PCA re: dispensation/investigation (KPI Row 15)