

TABLE 3 – PUBLIC COMPLAINTS BY LINK COMMAND BY BOCU BY ALLEGATION CATEGORY – 12 MONTHS TO 31/12/08

		Total Officer Allegations		Oppressive Behaviour		Discriminatory Behaviour		Malpractice		Failures in Duty		Incivility		Traffic Irregularity		Other	
(B)OCU		Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers	Officer Allegs	Per 100 Officers
East Command	Hackney	635	88.7	184	25.8	37	5.2	40	5.7	247	34.5	108	15.2	2	0.4	13	1.9
	Barking & Dagenham	569	58.2	160	16.4	37	3.8	37	3.8	269	27.6	60	6.2	2	0.2	2	0.2
	Tower Hamlets	556	76.7	118	16.3	30	4.2	23	3.3	286	39.4	88	12.2	4	0.7	3	0.5
	Camden	528	66.1	177	22.2	36	4.6	37	4.7	163	20.4	100	12.6	7	0.9	6	0.8
	Enfield	523	95.8	125	23.0	36	6.8	22	4.2	245	44.9	72	13.3	0	0.2	18	3.5
	Haringey	488	71.6	163	23.9	34	5.0	12	1.8	170	24.9	106	15.6	2	0.3	0	0.0
	Redbridge	387	99.3	80	20.7	22	5.8	9	2.4	201	51.6	66	17.1	2	0.7	4	1.1
	Havering	365	47.8	90	11.8	14	1.8	28	3.7	188	24.7	36	4.7	2	0.3	6	0.8
	Waltham Forest	356	67.3	94	17.8	25	4.7	15	2.8	164	31.0	56	10.6	2	0.4	0	0.0
	Islington	309	48.9	78	12.4	28	4.4	21	3.4	121	19.1	50	7.9	4	0.8	5	0.9
	Newham	273	64.6	74	17.6	19	4.6	14	3.4	107	25.5	55	13.2	1	0.3	0	0.0
West Command	Brent	542	82.9	173	26.5	34	5.3	34	5.3	154	23.6	139	21.4	1	0.3	3	0.6
	Barnet	537	95.9	143	25.5	54	9.7	46	8.3	200	35.7	83	14.9	1	0.2	9	1.6
	Harrow	424	63.2	162	24.1	54	8.0	29	4.4	76	11.4	96	14.4	3	0.6	1	0.3
	Ealing	402	59.7	134	20.0	38	5.7	14	2.2	120	17.9	89	13.2	1	0.3	1	0.3
	Hounslow	367	72.9	136	27.0	32	6.5	16	3.3	117	23.3	59	11.8	2	0.6	1	0.4
	Kensington & Chelsea	345	63.1	103	18.9	35	6.5	13	2.5	133	24.3	56	10.3	3	0.7	0	0.0
	Hammersmith & Fulham	336	57.6	111	19.1	33	5.7	20	3.4	92	15.9	77	13.3	1	0.2	0	0.0
	Hillingdon	328	65.6	92	18.5	35	7.0	29	5.8	122	24.6	40	8.1	1	0.2	7	1.4
	Kingston	205	70.8	51	17.7	7	2.7	5	2.0	87	30.3	50	17.4	0	0.3	0	0.3
Richmond	203	66.6	54	18.0	7	2.3	15	5.0	85	28.0	35	11.7	5	1.7	0	0.0	
South Command	Lambeth	497	58.1	146	17.1	48	5.6	40	4.7	148	17.3	102	12.0	3	0.4	7	0.9
	Croydon	464	66.5	137	19.6	28	4.0	33	4.8	176	25.2	81	11.7	4	0.6	4	0.6
	Southwark	399	60.6	136	20.6	24	3.8	32	4.9	132	20.1	68	10.3	2	0.4	3	0.6
	Lewisham	367	78.6	114	24.5	29	6.4	26	5.6	137	29.3	55	11.9	0	0.2	3	0.8
	Wandsworth	288	48.8	61	10.4	29	5.0	34	5.9	115	19.5	42	7.1	2	0.3	3	0.5
	Merton	254	69.2	83	22.6	22	6.0	27	7.4	88	24.0	31	8.5	2	0.5	1	0.3
	Bromley	241	66.9	71	20.0	20	5.7	16	4.7	94	26.1	35	9.8	0	0.2	1	0.4
	Bexley	204	57.9	77	21.8	12	3.4	16	4.5	71	20.1	27	7.7	0	0.0	1	0.3
	Greenwich	194	43.9	40	9.2	19	4.4	17	4.0	75	17.1	37	8.6	1	0.3	1	0.3
Sutton	168	52.8	53	16.8	12	3.8	7	2.2	65	20.3	30	9.5	0	0.0	0	0.0	
Westminster	678	44.6	177	11.7	43	2.9	40	2.7	253	16.6	143	9.5	7	0.5	11	0.8	

Notes:

Boroughs highlighted in light blue will be targeted for extra support from the PSSP process

Data is not currently produced to split Westminster by division. This will be incorporated this data once it becomes available.

The Territorial Support Group has also been selected to receive additional support through the PSSP process.