

Appendix 1: Critical Performance Areas 2008/09

	Critical Performance Area	2008/09 Performance	2008/09 Targets / Indicators	Updated to
1	Improve Victim Satisfaction with our service Victims Satisfaction with the overall service provided (SPI 1.1)	77.0%	79%	Q2 FY08/09
2	Improve Equality of Victim Satisfaction with our service Comparison of satisfaction of White and BME victims, with respect to Overall Service (SPI 1.2)	7.2% Gap	3.8% gap	Q2 FY08/09
3	Deal with Local Concerns Confidence in local policing: % of People who think their local police do a good job (SPI 2.3)	53.7%	56.2%	Q2 FY08/09
4	Tackle Serious Acquisitive Crime Serious Acquisitive Crime rate (SPI 5.2)	-7.5%	-4.0% reduction	28-Dec-08
	Sanction Detections rate for Serious Acquisitive Crime (SPI 6.2 proxy measure)	10.7%	11.8% SD rate	28-Dec-08
5	Reduce Road Traffic Casualties Reduction in the number of people killed or seriously injured for all road users (SPI 9.1)	-6.4%	-3%	Jun-08
6	Tackle Serious Violence Most Serious Violence Rate (SPI 5.1)	No data available	Baseline Year	n/a
	Most Serious Violence & Assault With Injury Reduction (proxy measure)	-2.1%	Proxy Measure	28-Dec-08
	Reduction in Gun Enabled Crime (SPI 5.5)	-30.9%	-3% Reduction	28-Dec-08
	Sanction Detection rate for Most Serious Violence (SPI 6.1)	No data available	Baseline Year	n/a
	Sanction Detection rate for Serious Sexual Assaults (SPI 6.1)	27.6%	Baseline Year	28-Dec-08
7	Increase the Domestic Violence Arrest rate % of Domestic Violence Offences where an Arrest was made related to the Offence	71.0%	67%	28-Dec-08
8	Reduce Serious Youth Violence % change in the number of under 20 year olds becoming victims of Youth Violence (MSV, Weapon Enabled Crime, ABH)	-9.4%	-6.1%	28-Dec-08
9	Disrupt More Criminal Networks Number of Criminal Networks disrupted - monthly average	33.3	29.2	Oct-08
	Number of cases where assest are seized - monthly average	208	240	Oct-08
10	Increase Sanction Detections for Class A Trafficking Increase Sanction Detections for Class A Trafficking Offences - monthly average	210	216	Oct-08
	And of these, the total number for; - Cocaine	136	147	Oct-08
	- Heroin	47	51	Oct-08