

2008/09 Critical Performance Areas Performance for rolling 12 months (RY) to Dec-08 unless otherwise stated		2008/09 Target		Latest Data	Comments
<b>Improve victim satisfaction with our service</b>					
1	Victim satisfaction with overall service [SPI 1.1]	78.9%	R	77.8% Year to Dec-08	Quarterly results in 2008/09, at 77.4% [Apr - Jun], 75.9% [Jul - Sep] and 78.2% [Oct - Dec] are all below year end target. See paragraphs 8-19 of covering report regarding key activities to improve user satisfaction.
<b>Improve equality of victim satisfaction with our service</b>					
2	Comparison of satisfaction of white and BME victims with respect to overall service [SPI 1.2]	Reduce gap to 3.8pp	R	4.8pp difference Year to Dec-08	Satisfaction gap in individual quarters shows wide variation: 3.1 pp [Apr - Jun], 6.3 pp [Jul - Sep] and 4.1 pp [Oct - Dec]. See paragraphs 10-19 of covering report regarding key activities to improve user satisfaction.
<b>Deal with local concerns</b>					
3	Confidence in local policing [SPI 2.3] (% people who think their local police do a good job)	1pp increase (56.2%)	A	54.2% Year to Sep-08	Data for 12 months to Sep-08 is now available and is up by 0.5% points on the year to Jun-08 [53.7%]
<b>Tackle serious acquisitive crime</b>					
4a	Serious acquisitive crime rate [SPI 5.2]	-4%	G	-7.2%	Res. burglary is down 1.1% (674), robbery is down 17.6% (6,952 offences) and MV crime is down 6.8% (8,240) over the rolling year
4b	OBTJ rate for serious acquisitive crime [SPI 6.2] (SD rate as proxy)	11.8%	R	11.1%	Year end target will not be met - would require an SD rate in excess of 15% during the final quarter of 2008/09. Rolling year SD rates for component crimes (residential burglary, robbery and MV crime) are 14.8%; 17.9% and 7.2% respectively. See paragraphs 20-22 of covering report regarding activities to improve the serious acquisitive crime SD rate.
<b>Reduce road traffic casualties</b>					
5	Reduction in the number of people killed or seriously injured for all road users [SPI 9.1]	-3%	G	-12.5%	Data from Jan-08 onwards is provisional (late submissions may increase KSIs). Road fatalities have reduced by 7.3% (16 fatalities) over the RY to Dec-08
<b>Tackle serious violence</b>					
6a	Most serious violence rate [SPI 5.1]	Baseline year		-3.2%	2008/09 will create a baseline for future years following changes in classification practices. Rolling year variation in Most Serious Violence and Assault with Injury shown (MSV + AWI)
6b	Reduction in gun crime [SPI 5.5]	-3%	G	-26.0%	Reflects Gun Crime excluding CS gas / pepper spray
6c	OBTJ rate for serious violence [SPI 6.1] and serious sexual offences [SPI 6.4] (SD rate as proxy)	Baseline year		31.5%	SD rate includes Assault with Injury, due to ongoing reclassifications between AWI and MSV. Rolling year SD rates for MSV+AWI, and for serious sexual offences, are 31.9% and 26.8% respectively
<b>Increase the domestic violence arrest rate</b>					
7	% domestic violence offences where an arrest was made related to the offence	67%	G	69.2%	Target is being achieved over both the rolling year and the YTD (Apr - Dec 2008: 71.2%)
<b>Reduce serious youth violence</b>					
8	Reduction in the number of under 20 year olds becoming victims of youth violence (Most Serious Violence, Weapon Enabled Crime, ABH)	-6%	G	-9.4% Apr-Dec 2008	Proxy measure for serious youth violence
<b>Disrupt more criminal networks</b>					
9a	Number of criminal networks disrupted - monthly average	29.2	G	32.2	The number of agreed disruptions dropped in Dec-08, however performance remains above target over both the rolling year and YTD
9b	Number of cases where assets are restrained or cash seized - monthly average	208	G	243 Apr-Dec 2008	
<b>Increase sanction detections for Class A trafficking</b>					
10	Increase sanction detections for Class A trafficking offences - monthly average	210	G	218	The numbers of Class A SDs for the RY to Dec-08, and those relating specifically to cocaine/crack and heroin, have all increased compared to 2007/08 levels (monthly averages shown).
	and of these, the number for - cocaine (inc. crack)	136	G	144	
	- heroin	47	G	58	
<b>Support our counter-terrorism strategy - progress against achievement of milestones relating to the CT plan to be reported separately to Performance Board</b>					
<b>Support for the development of the Olympic security programme - progress against the achievement of milestones with regard to the long term planning and preparation for the Olympic and Paralympic Games (to be monitored by the MPS Olympic Strategic Oversight Board and the MPA)</b>					

Performance assessment key: G (green) = on/above target; A (amber) = marginally below target; R (red) = well below target