

2008/09 Critical Performance Areas Performance for rolling 12 months (RY) to Jan-09 unless otherwise stated		2008/09 Target		Latest Data	Comments
Improve victim satisfaction with our service					
1	Victim satisfaction with overall service [SPI 1.1]	78.9%	A	77.8% Year to Dec-08	Each quarter in 2008/09 has been below target level, at 77.4% [Apr - Jun], 75.9% [Jul - Sep] and 78.2% [Oct - Dec]. See paragraphs 13 - 21 of covering report regarding key activities to improve user satisfaction.
Improve equality of victim satisfaction with our service					
2	Comparison of satisfaction of white and BME victims with respect to overall service [SPI 1.2]	Reduce gap to 3.8pp	R	4.8pp difference Year to Dec-08	Satisfaction gap in individual quarters shows wide variation: 3.1 pp [Apr - Jun], 6.3 pp [Jul - Sep] and 4.1 pp [Oct - Dec]. See separate report regarding key activities to narrow the satisfaction gap.
Deal with local concerns					
3	Confidence in local policing [SPI 2.3] (% people who think their local police do a good job)	1pp increase (56.2%)	A	54.2% Year to Sep-08	Data for 12 months to Sep-08 is up by 0.5% points on the year to Jun-08 [53.7%]
Tackle serious acquisitive crime					
4a	Serious acquisitive crime rate [SPI 5.2]	-4%	G	-7.5%	Res. burglary is down 0.8% (453), robbery is down 16.5% (6,405 offences) and MV crime is down 7.9% (9,552) over the rolling year
4b	OBTJ rate for serious acquisitive crime [SPI 6.2] (SD rate as proxy)	11.8%	R	10.8%	Performance in February and March 2009 would now need to be around 19% for this target to be met (a rate that has not been achieved in any previous month). Rolling year SD rates for component crimes (residential burglary, robbery and MV crime) are 14.4%; 17.6% and 6.9% respectively. See paragraphs 9 - 11 of covering report regarding activities to improve the serious acquisitive crime SD rate.
Reduce road traffic casualties					
5	Reduction in the number of people killed or seriously injured for all road users [SPI 9.1]	-3%	G	-15.0%	Data from Jan-08 onwards is provisional (late submissions may increase KSIs). Road fatalities have reduced by 11.5% (26 fatalities) over the RY to Jan-09
Tackle serious violence					
6a	Most serious violence rate [SPI 5.1]	Baseline year		-2.7%	2008/09 will create a baseline for future years following changes in classification practices. Rolling year variation in Most Serious Violence and Assault with Injury shown (MSV + AWI)
6b	Reduction in gun crime [SPI 5.5]	-3%	G	-23.7%	Reflects Gun Crime excluding CS gas / pepper spray
6c	OBTJ rate for serious violence [SPI 6.1] and serious sexual offences [SPI 6.4] (SD rate as proxy)	Baseline year		32.0%	SD rate includes Assault with Injury, due to ongoing reclassifications between AWI and MSV. Rolling year SD rates for MSV+AWI, and for serious sexual offences, are 32.3% and 28.6% respectively
Increase the domestic violence arrest rate					
7	% domestic violence offences where an arrest was made related to the offence	67%	G	70.3%	Target is being achieved over both the rolling year and the YTD (Apr - Jan 2008/09: 72.0%)
Reduce serious youth violence					
8	Reduction in the number of under 20 year olds becoming victims of youth violence (Most Serious Violence, Weapon Enabled Crime, ABH)	-6%	G	-10.1% Apr-Jan 2008/09	Proxy measure for serious youth violence
Disrupt more criminal networks					
9a	Number of criminal networks disrupted - monthly average	29.2	G	31.5	The number of agreed disruptions dropped in the month of Dec-08, however performance remains above target over the rolling year and YTD (30.1)
9b	Number of cases where assets are restrained or cash seized - monthly average	208	G	239 Apr-Jan 2008/09	
Increase sanction detections for Class A trafficking					
10	Increase sanction detections for Class A trafficking offences - monthly average	210	G	215	The numbers of Class A SDs for the RY to Jan-09, and those relating specifically to cocaine/crack and heroin, have all increased compared to 2007/08 levels (monthly averages shown).
	and of these, the number for - cocaine (inc. crack)	136	G	143	
	- heroin	47	G	57	
Support our counter-terrorism strategy - progress against achievement of milestones relating to the CT plan to be reported separately to Performance Board					
Support for the development of the Olympic security programme- progress against the achievement of milestones with regard to the long term planning and preparation for the Olympic and Paralympic Games (to be monitored by the MPS Olympic Strategic Oversight Board and the MPA)					

Performance assessment key: G (green) = on/above target; A (amber) = marginally below target; R (red) = well below target