

2008/09 Critical Performance Areas Performance for 2008/09 full year (Apr-08 to Mar-09) unless otherwise stated		2008/09 Target		Latest Data	Comments
Improve victim satisfaction with our service					
1	Victim satisfaction with overall service [SPI 1.1]	78.9%	A	77.7%	2008/09 target has been missed. Each quarter in 2008/09 was below target level, at 77.4% [Apr - Jun], 75.9% [Jul - Sep], 78.2% [Oct - Dec] and 77.6% [Jan - Mar]. The MPS ranked last in its MSF group for the year to Dec-08.
Improve equality of victim satisfaction with our service					
2	Comparison of satisfaction of white and BME victims with respect to overall service [SPI 1.2]	Reduce gap to 3.8pp	R	4.7pp difference	2008/09 target has been missed. Satisfaction gap in individual quarters shows wide variation: 3.1 pp [Apr - Jun], 6.3 pp [Jul - Sep], 4.1 pp [Oct - Dec] and 6.1 pp [Jan - Mar]
Deal with local concerns					
3	Confidence in local policing [SPI 2.3] (% people who think their local police do a good job)	1pp increase (56.2%)	A	54.8% Year to Dec-08	Measured via the BCS, confidence for the 12 months to Dec-08 was 54.8%, up 0.6% on the year to Sep-08 but currently below the year end target. The MPS ranked first in its MSF group for the year to Dec-08.
Tackle serious acquisitive crime					
4a	Serious acquisitive crime rate [SPI 5.2]	-4%	G	-7.7%	Res. burglary was down by 1.1% (686 offences), robbery down 12.2% (4,521) and MV crime down 9.6% (11,447) over the full year. 2008/09 serious acquisitive crime reduction target achieved.
4b	OBTJ rate for serious acquisitive crime [SPI 6.2] (SD rate as proxy)	11.8%	R	10.4%	Full year SD rates for component crimes (residential burglary, robbery and MV crime) are 13.0%; 16.9% and 6.9% respectively. 2008/09 serious acquisitive crime SD rate target has been missed.
Reduce road traffic casualties					
5	Reduction in the number of people killed or seriously injured for all road users [SPI 9.1]	-3%	G	-18.5%	Data from Jan-08 onwards is provisional (late submissions may increase KSIs). Road fatalities have reduced by 20.5% (48 fatalities) over the RY to Mar-09
Tackle serious violence					
6a	Most serious violence rate [SPI 5.1]	Baseline year		-2.4%	2008/09 will create a baseline for future years following changes in classification practices. Rolling year variation in Most Serious Violence and Assault with Injury shown (MSV + AWI)
6b	Reduction in gun crime [SPI 5.5]	-3%	G	-25.8%	Reflects Gun Crime excluding CS gas / pepper spray. 2008/09 target achieved.
6c	OBTJ rate for serious violence [SPI 6.1] and serious sexual offences [SPI 6.4] (SD rate as proxy)	Baseline year		32.3%	SD rate includes Assault with Injury, due to ongoing reclassifications between AWI and MSV. Full year SD rates for MSV+AWI, and for serious sexual offences, are 32.5% and 30.1% respectively
Increase the domestic violence arrest rate					
7	% domestic violence offences where an arrest was made related to the offence	67%	G	72.9%	2008/09 target achieved
Reduce serious youth violence					
8	Reduction in the number of under 20 year olds becoming victims of youth violence (Most Serious Violence, Weapon Enabled Crime, ABH)	-6%	G	-9.8%	Proxy measure for serious youth violence. 2008/09 target achieved.
Disrupt more criminal networks					
9a	Number of criminal networks disrupted - monthly average	29.2	G	30.4	2008/09 target achieved
9b	Number of cases where assets are restrained or cash seized - monthly average	208	G	240	2008/09 target achieved
Increase sanction detections for Class A trafficking					
10	Increase sanction detections for Class A trafficking offences - annual totals	> 2525	A	2516	Target increase in relation to all Class A Drug Trafficking SDs was narrowly missed by 10 sanction detections [2008/09: 2,516 vs. improvement on 2007/08: 2,525]. However, individual targets in relation to cocaine/crack and heroin were both met.
	and of these, the number for - cocaine (inc. crack)	> 1627	G	1636	
	- heroin	> 561	G	697	
Support our counter-terrorism strategy - progress against achievement of milestones relating to the CT plan to be reported separately to Performance Board					
Support for the development of the Olympic security programme - progress against the achievement of milestones with regard to the long term planning and preparation for the Olympic and Paralympic Games (to be monitored by the MPS Olympic Strategic Oversight Board and the MPA)					

Performance assessment key: G (green) = on/above target; A (amber) = marginally below target; R (red) = well below target