

Performance Assessment

On target



Marginally below target







Well below target











Data for 2008/09 (Apr-08 to Mar-09) unless otherwise stated
Population based data reflects 2007 Mid-Year Estimates.



Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
Make our services more accessible and improve people's experience of their contact with us				
CPA & SPI 1.1	User satisfaction with the overall service provided (USS) <i>Please see paragraph 17 of covering report</i>	78.9%	77.7%	 AMBER
CPA & SPI 1.2	Difference between the satisfaction of white users and users from minority ethnic groups with respect to the overall service (USS) White BME Gap <i>Please see paragraph 18 of covering report</i>	3.8% pts	78.6% 74.0% 4.7% pts	 RED
SPI 1.3	Satisfaction of victims of racist incidents with the overall service provided (CVS) <i>Data for 2008/09. Ranked 4th in MSF group to Dec 2008.</i>	No target	73.3%	
SPI 1.4	Overall satisfaction with the Criminal Justice System (CJS) <i>This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta (Home Office Policing Performance website).</i>	No target	Not available	
Make our neighbourhoods safer through local and city-wide problem solving and partnership working to reduce crime, anti-social behaviour and road casualties				
SPI 4.1	% perceptions of anti social behaviour as a problem in their local area (BCS) <i>Rolling 12 months to Sep 2008. Ranked 4th in MSF group.</i>	No target	24.3%	
SPI 4.2	% perceptions of people being drunk or rowdy in public places as a problem in their local area (BCS) <i>Rolling 12 months to Sep 2008. Ranked 3rd in MSF group.</i>	No target	34.4%	
SPI 4.3	% perceptions of drug use/dealing as a problem in their local area (BCS) <i>Rolling 12 months to Sep 2008. Ranked 3rd in MSF group.</i>	No target	33.3%	



Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
CPA & SPI 5.2	Reduce serious acquisitive crime Number of most serious acquisitive crimes per 1000 population	4% reduction	down 16,654 offences (-7.7%) 26.4 per 1,000 population	 GREEN
CPA & SPI 6.2	Rate of offenders of serious acquisitive crime offences brought to justice (sanction detection rate used as proxy) <i>Component rolling year SD rates for residential burglary, robbery and MV crime are 13.0%, 16.9% and 6.9% respectively. See paragraphs 11 of covering report regarding activities to improve the serious acquisitive crime SD rate.</i>	11.8%	10.4%	 RED
SPI 2.1	BCS: % of people who think police & councils seek their views on ASB & crime locally <i>Data for 12 months to Sep 2008. Ranked 1st in MSF group.</i>	No target	46.7%	
SPI 2.2	BCS: % of people who think police and councils deal with ASB & crime locally <i>Data for 12 months to Sep 2008. Ranked 1st in MSF group. This is the new single confidence measure - the 2011 PSA milestone target for the MPS has been set at 55.4% by Mar 20011, with the final target of 59.4% by Mar 2012.</i>	No target	47.4%	
CPA & SPI 2.3	BCS: % of people who think police in their area are doing a good job <i>Rolling 12 months to Dec 2008. Ranked 1st in MSF group. Current confidence measure. See paragraph 19 of covering report.</i>	56.2% (1% pt increase over 2007/08 level of 55.2%)	54.8%	 AMBER
SPI 2.4	BCS: % of people confident that the CJS as a whole is effective <i>Rolling 12 months to Sep 2008. Ranked 1st in MSF group.</i>	No target	44.3%	
SPI 2.5	BCS: % of people confident that the criminal justice system is fair <i>Rolling 12 months to Sep 2008. Ranked 1st in MSF group.</i>	No target	62.0%	
PP	PAS: How safe do you feel walking alone in your local area during the day?	No target	96%	
PP	PAS: How safe do you feel walking alone in your local area after dark?	No target	74%	






Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
CPA & SPI 9.1	Reduction in the number of people killed or seriously injured (KSI) in road traffic collisions KSIs per 100 million vehicles km travelled <i>Provisional data for 2008/09. Note that number of KSIs may increase as provisional data is finalised.</i>	3% reduction	684 fewer casualties/ -18.5% 9.2 per 100m vehicle kms	 GREEN
SPI 7.1	(i) Number of deliberate primary fires per 10,000 population (ii) Number of deliberate secondary fires per 10,000 population <i>This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta.</i>	No targets	Not available	
SPI 10.1	Change in convictions for prolific and other priority offenders (PPOs) over a 12 month period <i>This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta.</i>	No target	Not available	
SPI 11.1	Rate of proven re-offending by adults under probation supervision <i>This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta.</i>	No target	Not available	
SPI 11.2	Rate of proven re-offending by youth offenders (aged 10 - 17) <i>This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta.</i>	No target	Not available	
SPI 11.3	Number of first time entrants to the Youth Justice System (aged 10 - 17) <i>This is a new national performance indicator for 2008/09 and data is not from police sources. Data is not yet available on iQuanta.</i>	No target	Not available	

Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
Enhance our counter terrorism capacity and capability				
CPA	Progress against Counter Terrorism strategy milestones (this will be a text answer) <i>Progress against this Critical Performance Area is reported separately to the CT and Protective Services Sub-Committee</i>			
PP	PAS: How well do people think the MPS is at preventing terrorism (scale 1 - 7, 7 = very well)	No target	88%	
PP	PAS: How important do people think preventing terrorism is for the MPS (scale 1 - 7, 7 = very important)	No target	96%	
PP	The number of disruptions to terrorist networks in the reporting period, as approved by the Disruptions Assessment panel	No target	9	
PP	Suspected or actual terrorist incidents to achieve a rating of 'appropriate' for scene management	90%	96.0%	 GREEN
PP	Explosive officers attending improvised explosive device calls within set time	95%	100%	 GREEN
PP	The number of intrusions to the secure zones of the Royal Residences	0	0	 GREEN
PP	% of security co-ordinator events rated as satisfactory	85%	100%	 GREEN
PP	Security co-ordinator appointed to an event within 3 working days of request	85%	98.1%	 GREEN
PP	% of dangerous sites (hazardous substances) assessed as green	No target	Data not yet available	
PP	% of partners surveyed expressing satisfaction with the service provided by the Counter Terrorism Security Advisors <i>Survey relates partners and to business community. Data to Feb-09.</i>	85%	100%	 GREEN

Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
Plan for, and effectively police, major events in London and prepare for the 2012 Olympics and Paralympic Games				
CPA	<p>Progress against milestones for Olympic & Paralympic games</p> <p><i>There are four critical performance areas against which progress against the delivery programme is being measured:</i></p> <p>1. Meeting the Demand: strategic options for delivering the gap: The paper of costed options of how the identified gap between supply and demand will be met, is incorporated within the CSS draft delivered in October 2008 (see below). Draft completed.</p> <p>2. Beijing Security Learning: LOCOG (London Organising Committee of the Olympic and Paralympic Games) official debriefs: OSD Beijing debrief is complete, awaiting LOCOG final debrief.</p> <p>3. OGC Gateway 0 - Programme Strategic Assessment: OGC (Office of Government Commerce) review of the Home Office Programme has moved from Red to Amber-Red. On Target.</p> <p>4. Costed Security Strategy (CSS) delivery: The strategy was approved by Ministers on the 25th February 2009, with a written ministerial statement released on the 26th February 2009.</p>			
PP	PAS: How well do people think the MPS is policing events (scale 1 - 7, 7 = very well)	No target	88%	
PP	<p>Reduce the BOCU aid abstraction level for the major annual events compared to the average for the past 3 years</p> <p>% of all aid to come from non-BOCU</p>	<p>5% reduction</p> <p>1.25%</p>	<p>-23.2%</p> <p>1.52%</p>	 <p>GREEN</p>
PP	<p>Satisfaction of organisers with the way the event was policed</p> <p><i>Due to very poor response to the original questionnaire, both the process and questionnaire were reviewed and have been implemented for events from 1st January 2009</i></p>	80%	N/A	
PP	<p>% of staff trained and refresher trained to level 2</p> <p>Inspectors</p> <p>Sergeants & PCs</p> <p><i>TP ACPO issued a message to all Boroughs reminding them of the need to send their people on shield training, and regular monitoring information about borough performance is provided by CO so that boroughs can be held to account for under-performance.</i></p>	<p>25%</p> <p>21%</p>	<p>22.5%</p> <p>19.6%</p>	 <p>AMBER</p>
PP	<p>The regular monitoring and review of MPS preparation to ensure that the MPS is adequately prepared to deal with any emergency</p> <ul style="list-style-type: none"> The number of exercises conducted <p><i>Major incident exercises include those facilitated by CO and by SO</i></p> <ul style="list-style-type: none"> The number of quality assured contingency plans 	<p>No target</p> <p>No target</p>	<p>81</p> <p>405 plans</p>	

Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
Reduce serious violence and protect young people				
CPA & SPI 5.1	Most serious violent crimes per 1000 population <i>Proxy measure uses most serious violence and assault with less serious injury</i>	baseline	down 1,761 offences (-2.4%) 9.5 per 1,000 population	
SPI 5.3	Assaults with less serious injury per 1000 population <i>There is no data prior to April 2008. See proxy measure for SPI 5.1 above</i>	No target	N/A	
CPA & SPI 5.5	Gun crime rate change Number of gun crimes per 1000 population <i>Gun crime is as per the new national definition, except that intimidated firearms offences (weapons threatened but not seen, where the victim is convinced a firearm is present), are not yet included</i>	3% reduction	down 753 offences (-25.8%) 0.29 per 1,000 population	
SPI 5.6	Number of serious violent knife crimes per 1000 population	No target	1.63 per 1,000 population	
CPA	Offenders brought to justice (OBTJ) rate for serious violence and serious sexual offences - Sanction detection (SD) rate for serious violence, assault with injury and serious sexual assaults used as proxy	baseline	32.3%	
SPI 6.1	OBTJ rate for serious violence - SD rate for serious violence and assault with injury (as per SPI 5.1 above) used as a proxy		32.5%	
SPI 6.4	Rate of offenders of serious sexual offences brought to justice - Sanction detection rate used as proxy		30.1%	
SPI 5.4	Domestic homicides per 1,000 population	No target	0.0026 per 1,000 pop	
CPA	% of domestic violence offences where an arrest was made related to the offence	67%	39,347 arrests (72.9%)	 GREEN

Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
CPA	Change in the number of under 20 year olds becoming victims of serious youth violence <i>MPS Proxy measures youth violence (victims aged under 20 of most serious violence, weapon enabled crime and assaults with less serious injury).</i>	6% reduction	2,209 fewer victims/(-9.8%)	 GREEN
PP	Reduce the number of repeat young victims per 1,000 of the youth population in 2008/09 <i>This is a new indicator, and 2008/09 is the baseline year for future performance. A process that enables the identification of repeat victims within set time frames has been created which will allow for regular analysis of repeat victimisation to be undertaken. Data for 2008/09 as a whole will be available after end April 2009.</i>	Improve on 2007/08 level	Not available	
PP	Reduce the number of young victims of crime per 1,000 of the youth population in 2008/09 <i>Young victims (aged <20) per 1,000 youth population</i>	Improve on 2007/08 level	39.8 per 1,000 pop -8.2% (6,446 fewer victims)	 GREEN
SPI 6.3	Sanction detection rate for racially and regliously aggravated crimes	No target	39.2%	

Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
Disrupt criminal networks and reduce the harm caused by drugs				
CPA	Number of criminal network disruptions (monthly average)	29.2 monthly average (350 total)	30.4 (monthly average)	 GREEN
CPA	Number of assets recovered (monthly average)	208/month 2500 total	240 (monthly average)	 GREEN
SPI 8.1	Value of assets recovered (monthly average)	£3.5m/month (£42m total)	£4.3m (monthly average)	 GREEN
CPA	Sanction detections for Class A trafficking (annual total) <i>Please see paragraph 22 of covering report</i> Cocaine & Crack Heroin	>2,525 >1,627 >561 (monthly average)	2,516 1,636 697 (monthly average)	 AMBER  GREEN

Performance Indicator ID	Indicator	2008/09 TARGET	Rolling 12 months	Performance Assessment
Additional measures				
SPI 3.1	% of police recruits from minority ethnic groups compared to % of minority ethnic groups in the economically active population <i>Rate of recruits is compared to rate of minority ethnic group representation in the economically active population (26.1%). Data for year to end December 2008. MPS ranks 32 out of 43 nationally.</i>	No target	17.8% / 26.1%	
SPI 3.2	% of female police officers compared to the overall force strength <i>Data as at the end of Feb-09. MPS ranks 39 out of 43 forces nationally (as at end Dec-08), with the range being between 20.5% & 29.8% and the national average 24.8%. The proportion of female officers in the MPS has risen from 20.9% in 2006/07, and is expected to reach around 24% during 2009/10.</i>	No target	22.3%	
SPI 12.1	Delivery of net cashable, efficiency and productivity gains <i>Savings for 1st - 3rd quarters 2008/09. * Three year target is 9.3% of 2007/08 Gross Revenue Expenditure by end 2010/11 (£311.4m)</i>	N/A*	£125.3m	
SPI 13.1	% of working hours lost due to sickness for police officers <i>Data to the end of September 2008. MPS ranks 6 out of 43 nationally.</i>	No target	3.2%	
SPI 13.2	% of working hours lost due to sickness for police staff <i>Data to the end of September 2008. MPS ranks 14 out of 43 nationally.</i>	No target	4.3%	