

MPS Confidence in Policing Model

By getting the things right which make up the drivers – and telling the public about it

Information about local policing activities shapes Public Opinion

Perception of how well the police are:

- responding to emergencies,
- tackling and preventing crime,
- supporting victims and witnesses,
- providing a visible presence and
- policing public events

Effectiveness in dealing with crime

Views that the police are:

- committed to and engaged with the community,
- by listening, understanding and dealing with their concerns,
- Are reliable

Engagement with the community

People feel that the police are:

- fair and treated them with respect, regardless of who they are or the reason for contact
- helpful, friendly and approachable

Fair treatment

People perceive that there has been a decrease in local disorder and ASB, e.g. noisy/nuisance neighbours, teenagers hanging around, drinking in the street and vandalism

Alleviating Local ASB

Confidence in Policing