

SERVICE IMPROVEMENT PLAN - SUMMARY

<p>Developing Resource Management In implementation Director of Resources</p> <p>This is a developing programme of Resources Directorate-led work covering: Phase 1 – PROSPA (Procurement Management)</p> <ul style="list-style-type: none"> - Purchase to Pay processes - F&R Review <p>Phase 2 – SAP Upgrade (Finance and Procurement control)</p> <ul style="list-style-type: none"> - Scheme of Delegation - Corporate Decision Making - Contract Compliance and Management - Strategic Procurement 	<i>Corporate Processes</i>
<p>Staff Establishment Plan Directors of HR and Resources</p> <p>There is a need to review and improve processes to match staffing resources to approved budgets.</p>	<i>Corporate Processes</i>
<p>Capital Investment Impact Director of Resources</p> <p>The Service has a significant capital investment programme and there is a need to review the processes for determining the revenue consequences of the programme in terms of both costs and savings.</p>	<i>Corporate Processes</i>
<p>Expenses Policy and Processes Director of HR</p> <p>A simplification and rationalisation of processes and forms should lead to time savings and improved governance</p>	<i>Corporate Processes</i>
<p>Taylor Review (Completed) Deputy Commissioner</p> <p>The implementation of the Taylor Review will impact on the Service's HR and disciplinary process for officers.</p>	<i>Human Resources</i>
<p>Consultancy Director of Human Resources, Director of Resources, AC Central Operations</p> <p>a. <u>Consultancy Services</u> Director of Resources Development of strategy and control framework for the use of consultancy services.</p> <p>b. <u>Contract Staff/Interim Managers/Temporary Workers</u> Director of Human Resources Development of strategy and control framework for the provision of</p>	<i>Human Resources</i>

contract staff, interim managers and temporary workers.	
Improving Police Information Director of Information This work involves redesigning and streamlining operational policing and ICT systems.	<i>Information and IT</i>
Crime Management Unit/ Telephone Investigation Unit AC Territorial Policing Pilot for brigading CMU/TIB:	<i>Operational Policing</i>
Delivering More Together Programme Director of Resources Opportunities for collaborative working across the GLA group	<i>Shared Services</i>
Transforming HR (in implementation) Director of Human Resources The Transforming HR Programme aims to provide an improved, modern, high quality, service to employees, line managers and the business.	<i>Human Resources</i>
Delivery of Property Services Director of Resources Delivery of a new model with strategic partners	<i>Estate Management</i>
Property Estate Usage Director of Resources Establishing the optimal use of the estate	<i>Estate Management</i>
Third Generation Outsourced Services Various The Service is starting to develop plans for the third generation contracts of a number of outsourced services.	<i>Shared Services</i>
Transport Services Director of Human Resources A further review of hire and lease arrangement on the Service's vehicles could deliver economies.	<i>Logistics</i>
Forensics AC Specialist Crime	<i>Operational Policing</i>

<ul style="list-style-type: none"> - Further economies are considered possible on Forensic Services through greater management control and more efficient procurement. - Metafor - National Forensic Framework Agreement 	
<p>Catering Director of Human Resources</p> <p>Reviewing catering provision</p>	<i>Logistics</i>
<p>Uniform Storage and Delivery Director of Human Resources</p> <p>Process improvements to achieve cost savings</p>	<i>Logistics</i>
<p>Training Director of Human Resources</p> <p>There is potential for savings in terms of on costs associated with training delivery and the way training is delivered across business groups.</p>	<i>Human Resources</i>
<p>ICT Director of Information</p> <p>There is a need to review use of information and communications technology in support of delivery across business groups, in order to identify dependencies and synergies, improve processes and generate efficiencies.</p>	<i>Information and IT</i>
<p>MPS Language Programme (in implementation) Director of Human Resources</p> <p>To review the systems for the provision of language support across the Service in the light of increasing and changing demand for the Service.</p>	<i>Logistics</i>
<p>Implementation of Magee Review of Criminality Information Director of Information</p> <p>The Magee report included a package of recommendations on improving the way criminality information is recorded, shared and used to reduce risks to the public. The implementation of these recommendations could have a wide-ranging impact on how information is recorded, shared and used within the Service and other partner agencies</p>	<i>Information and IT</i>
<p>ICPT Covert Policing Standards AC Specialist Crime</p> <p>This work would focus on achieving economies of scale for procurement, sharing assets to improve asset utilisation and increasing asset utilisation through increased awareness of asset availability</p>	<i>Operational Policing</i>

<p>Coroners Review (in implementation) AC Specialist Crime</p> <p>Implementation of recommendations could lead to efficiencies through consistency of approach, timeliness and the achievement of common standards across the MPS and seven coronial jurisdictions.</p>	<p><i>Criminal Justice</i></p>
<p>Assisting Offenders AC Specialist Crime</p> <p>There is growing demand on the Service to manage 'Assisting Offenders' and there is a need to develop a consistent approach to managing performance and demands generated by potential assisting offenders to ensure the benefits to the Service are optimised.</p>	<p><i>Operational Policing</i></p>
<p>Intercept Capacity and Capability AC Specialist Crime</p> <p>An increase in capacity should allow a timely identification of emerging risks and improve the prioritisation and direction of MPS resources to improve support to operational units.</p>	<p><i>Operational Policing</i></p>
<p>Dedicated Surveillance Capacity AC Specialist Crime, AC Specialist Operations</p>	<p><i>Operational Policing</i></p>
<p>Olympics Legacy Director of Strategy & Improvement</p> <p>Mechanisms need to be in place to ensure that good practice developed as part of the Olympics delivery model is identified and embedded in the Service as a permanent legacy of the Games.</p>	<p><i>Olympics</i></p>
<p>Operational/Non-operational Officers Director of Human Resources</p> <p>The use of police officers in non-operational roles could be reviewed, with the potential for savings to be made</p>	<p><i>Human Resources</i></p>
<p>Operation Reclaim (in implementation) AC Territorial Policing</p> <p>Approval was given in April 2008 to the rolling out of the power to seize uninsured vehicles to all officers across the Service.</p>	<p><i>Operational Policing</i></p>
<p>Operation Tyrol (in implementation) AC Territorial Policing</p> <p>To provide greater focus on crime, disorder and public reassurance on the bus transport network.</p>	<p><i>Operational Policing</i></p>

<p>Metropolitan Special Constables AC Territorial Policing</p> <p>Capacity to be increased to provide resilience.</p>	<i>Operational Policing</i>
<p>Transport Policing AC Territorial Policing</p> <p>Joint review of transport policing functions with TfL to consider efficiency and effectiveness of current operating models</p>	<i>Operational Policing</i>
<p>Crime Mapping (in implementation) AC Territorial Policing, Director of Information</p> <p>To develop capability to publish crime data in thematic form at 'lower super output area' level.</p>	<i>Information and IT</i>
<p>Central Communications Command AC Territorial Policing</p> <p>To provide improvement and resilience to current capacity</p>	<i>Operational Policing</i>
<p>Operation Herald (in implementation) AC Territorial Policing</p> <p>The introduction of a new custody staffing model that aims to delivers a new more efficient, safer custody environment</p>	<i>Criminal Justice</i>
<p>Integrated Prosecution Teams (IPT) (in implementation) AC Territorial Policing.</p> <p>The co-location of MPS and CPS staff in police stations to deliver a more effective service.</p>	<i>Criminal Justice</i>
<p>Virtual Courts (in pilot implementation) AC Territorial Policing</p> <p>A live-link between police stations and courts for first hearings.</p>	<i>Criminal Justice</i>
<p>Diamond Districts (in implementation) AC Territorial Policing</p> <p>The concept is to implement a multi-agency response to prevent re-offending.</p>	<i>Criminal Justice</i>