

2009/10 Policing Plan Corporate Measures

Data is for the rolling year to May-09 unless otherwise stated

Performance assessment key (RAG): G (green) = on/above target; A (amber) = marginally below target; R (red) = well below target

Reference	Indicator	2009/10 Target	Rolling 12 months	R A G
Confidence				
CM1	Percentage of people who agree that the police are dealing with things that matter to the Community (BCS) Quarterly data for rolling year to Dec-08. MPS is 2nd/4 in MSF group and 18th/42 nationally.	Tracking measure	53.6%	N/A
CM2	The extent to which Londoners feel informed about what the police in LONDON AS A WHOLE have been doing over the last 12 months (PAS % who feel very or fairly informed) Quarterly data for rolling year to Mar-09	Sustain or improve performance (2008/09 performance 75%)	75%	
CM3	Average time to investigate public complaints	64 working days	66 w/days	A
CM4	Safer Neighbourhood teams - time spent on Ward duties as a percentage of work hours Data is for Apr - May 2009. Note this is a measure of the time spent on Ward duties, rather than of the time visible on Wards.	80%	96.2%	G
CM5	Percentage of people who have heard about their local Safer Neighbourhood policing team (PAS) Quarterly data for rolling year to Mar-09. A range of communication activities to raise awareness of Safer Neighbourhoods teams, what they do and how to contact them are being co-ordinated by the central SN media and communications team, DPA, TP press office and boroughs. Activities planned for 09/10 include: <ul style="list-style-type: none"> · SNT newsletters to every household and business · SNT web pages containing contact details, priorities, team photos, ward map, news and newsletters plus forthcoming events · A pan-London advertising campaign in late 2009 	45%	31%	R
CM6	Percentage of 999 calls answered within 10 seconds	90%	88.3%	A
CM7	Percentage of non-emergency calls answered within 30 seconds	90%	90.0%	G
CM8	Percentage of emergencies attended within 12 minutes The MPS implemented the National Call Handling Standards (NCHS) in May-09, which changes the criteria for call grading. Since performance prior to this date will not be in line with the new standard, data shown here is for one month only (May-09).	75%	70.9%	A
CM9	Percentage of victims updated at least once every 28 days about the progress of their case Monthly snapshot of victims updated within 28 days as at end May-09. The 100% target represents the stretching ambition documented in our Policing Pledge. Performance has improved by 25% points since the beginning of 2008/09: 64% as at Apr-08.	100%	89% May-09	R
CM10	Percentage of comments received through Your Voice Counts acknowledged within 24 hours Data for period Jan-09 to May-09	100%	96.9%	A

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Safety				
CM11	The number of gun crimes per 1,000 population [APACS PI 5.5] YTD comparison only: Apr-May 2009 [520] vs Apr-May 2008 [495]. Data is now fully aligned with APACS definition - data under new definition only available from Apr-08. The increase is within robbery and burglary - gun crime involving violence against the person remains unchanged. Because of the potential of an increase in gun crime, the MPS Performance Board agreed in April 2009 to retain gun crime as a priority. Actions include establishing new relationships with Serious Organised Crime Agency (SOCA) and UK Border Agency in relation to gun supply operations.	3% reduction Joint TP/SCD target	5.1% increase (up by 25 offences)	R
CM12	Percentage of domestic violence offences that result in an arrest	70%	72.2%	G
CM13	Rape sanction detection rate MPS ranks 2nd/4 in MSF group for serious sexual offences SD rate	36.9%	33.6%	A
CM14	Homicide overall detection rate	85%	93.8%	G
CM15	Reduction in the number of under 20 year olds becoming victims of serious youth violence (most serious violence and weapon enabled crime) YTD comparison only (Apr-May 2009 vs Apr-May 2008)	4.7% reduction	14.4% reduction (177 fewer victims)	G
CM16	Sanction detection rate for child abuse offences	20%	26.2%	G
CM17	Percentage of serious acquisitive offences brought to justice (SD rate as proxy) [APACS PI 6.2] MPS ranks 4th/4 in MSF group. Actions taken to include recent focus on: - increasing SDs from forensic retrievals by identifying the reasons why marks recovered from crime scenes do not convert into detections - developing new tactics for deploying decoy vehicles – this is proving successful in addressing vehicle crime and is providing a significant number of TICs*	11.8%	10.2%	R
CM18	Racist crime sanction detection rate	42%	44.2%	G
CM19	Homophobic crime sanction detection rate	44%	44.8%	G
CM20	The number of cases where assets are restrained or cash seized Performance for 2008/09 was higher than anticipated (2,881 cases against target of 2,500) and thus the target of a 10% increase on 2008/09 is a greater challenge than originally expected. Since 2006/07 there has been a large and sustained increase in new cases where assets were restrained or cash seized (2006/07: 954, 2007/08: 2,278). Since on average, cases take around 3 years to conclude we are seeing a levelling off of new cases that can be undertaken within current resources. SCD have reassessed the likely performance for 2009/10, based on current staffing levels, and think it may be in the region of 2,600. Achievement of this target may therefore be at risk.	3,169 (10% increase on 2008/09)	2,732	R
CM21	Children killed or seriously injured in road traffic accidents Data for rolling year to Jan-09. MPS ranks 3rd/4 in MSF group for 3 months to Sep-08.	Reduce child KSIs by 60% by 2010 (baseline 934) ie < 374 casualties	314	G
CM22	Percentage of calls to the Anti-Terrorist 'Hotline' answered within set time	85%	98.2%	G
CM23	Number of terrorist networks disrupted - as assessed by the national assessment panel (in development - disruptions agreed by MPS panel used as proxy)	No target	9	N/A
CM24	To provide an initial assessment of relevant intelligence reports within 5 days of receipt	100%	100%	G
CM25	Number of intrusions to the agreed secure area of a Royal Residence Rolling year to Apr-09	No intrusions (0)	0	G
CM26	Percentage of partners surveyed expressing satisfaction with the service provided by the Counter Terrorism Security Advisors Data for 2008/09	90%	100%	G
CM27	Explosives Officers to attend improvised explosive device calls in the MPS within set time	95%	100%	G
CM28	Services of explosives officers to be assessed as 'satisfactory'	85%	100%	G
CM29	Suspected or actual terrorist incidents to achieve a rating of 'appropriate' for scene management	90%	96.5%	G

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Continuous Improvement				
CM30	Police Use of Resources Evaluation score from Audit Commission (annual)	Overall score of 3	PURE score to be published Sep-09	
CM31	Reduction in Tonnes of CO2 emissions from buildings, transport & air travel (short and long haul)	10% by 2010 (baseline 2005/06)	2008/09 data is due to be published in Sep-09	
CM32	Percentage of female police officers compared to the overall force strength [APACS PI 3.2] MPS data as at end May-09. MPS ranks 4th/4 in MSF group and 40th/42 nationally, with the range being between 20.6% & 31.8% and the national average 25.1% (MSF data as at Mar-09).	22%	22.6%	G
	Percentage of a) police officers of inspector rank and above and b) police staff at Band C and above that are i) female ii) BME: Data as at end Apr-09	Increase on 2008/09:		
CM33	a) Police Officers i) female ii) BME b) Police Staff i) female ii) BME	a i) > 12.3%	12.5%	G
		a ii) > 4.2%	4.2%	G
		b i) > 41.8%	42.0%	G
		b ii) > 10.6%	10.6%	G
	Percentage of working hours lost to sickness for police officers [APAC PI 13.1] and for police staff [APACS PI 13.2] MPS data for rolling year to end Apr-09; MSF comparison to Mar-09. Note that, in line with target, performance is shown as days lost to sickness:	See targets below:		
CM34	Working days lost to sickness - police officers MPS ranks 2nd/4 in MSF group and 10th/40 nationally	Police Officers 6.5 days	6.9 days	A
CM35	Working days lost to sickness - police staff MPS ranks 2nd/4 in MSF group and 14th/40 nationally for all police staff	Police staff 8.7days	9.4 days	A
CM36	Working days lost to sickness - PCSOs	PCSOs 7.8 days	8.4 days	A
CM37	Working days lost to sickness - Traffic Wardens The MPS no longer recruits Traffic Wardens as Local Authorities have taken on their enforcement responsibilities. Accordingly the number of MPS Traffic Wardens is decreasing - just 293 were employed at the end of March'09. Leavers have typically not included those wardens with long-term sickness which means that the proportion of remaining wardens with long-term sickness is rising. This trend is likely to continue and, as the pool of wardens grows smaller, these figures will be increasingly susceptible to variation. The MPS Absence Management Policy assists managers to reduce absence and ensure that all sick wardens receive appropriate support.	Traffic Wardens 11.5 days	16.9 days	R
CM38	Success rate for Trials and Hearings Quarterly data for the rolling year to Mar-09	65%	90%	G