

2009/10 Critical Performance Areas					
Key Performance Indicator Performance for 2009/10 financial year to Sept-09 unless otherwise stated		Target 2009/10	R A G	Latest Data	Comments
Confidence					
1a	Confidence in local policing [APACS SPI 2.2] (% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area)	51.4%	A	49.3% 12 months to Mar-09	New Home Office confidence measure (BCS). Target shown is that agreed by MPS Confidence & Pride Board for 2009/10. PSA milestone target is 55.4% by Mar 2011, with the final target of 59.4% by Mar 2012. MPS is 14th/42 in E&W and 2nd/4 in MSF group.
1b	Confidence in local policing [APACS PI 2.3] (% people who think their local police do a good job)	Tracking measure		55.1% 12 months to Mar-09	MPS is 14th/42 in E&W and 1st/4 in MSF group.
2a	User satisfaction with overall service [APACS PI 1.1]	80%	A	77.3% April - Sept'09	Down marginally from 77.7% for 2008/09. MPS is 42nd/42 in E&W and 4th/4 in MSF group for rolling year to Jun-09.
2b	Comparison of satisfaction of white and BME victims with respect to overall service [APACS PI 1.2]	3.8% pts difference	A	5.4% pts difference April to Sept 09	While missing itstarget, the MPS satisfaction gap is similar to that across E&W as a whole (5.7%)
2c	Percentage of people who agree that the police would treat you with respect if you had contact with them for any reason (PAS)	79%	A	77% 12 months to September-09	MPS is 41st/42 in E&W and 4th/4 in MSF group (using BCS data)
Safety					
3a	Most serious violence rate [APACS PI 5.1]	-4.3%	R	+0.8%	MPS is 4th/4 in its MSF group for 3 months to Aug-09.
	Most serious violence (MSV) and assault with injury (AWI)		A	+1.4%	MPS is 3rd/4 in its MSF group for 3 months to Aug-09.
3b	The number of knife crimes per 1,000 population [APACS PI 5.6]	-5.6%	A	-4.7%	MPS is 4th/4 in its MSF group for 12 months to Mar-09.
3c	Percentage of Most Serious Violence offences brought to justice [APACS PI 6.1] (SD rate as proxy)	32%	G	33.7%	MPS is 4th/4 in its MSF group for 12 months to Aug-09.
3d	The percentage of serious sexual offences brought to justice [APACS PI 6.4] (SD rate as proxy)	31%	R	23.5%	MPS is 3rd/4 in its MSF group for 12 months to Aug-09.
4a	Serious acquisitive crime rate [APACS PI 5.2]	-2%	A	-1.3%	Res. burglary is up by 2,617 offences (9.8%), robbery up 368 offences (2.3%) and MV crime down 4,248 offences (7.7%). MPS is 4th/4 in its MSF group for overall serious acquisitive crime (3 months to Aug-09).
4b	The number of criminal networks disrupted	35.4	G	36.3	
4c	The value of the assets recovered (cash forfeiture orders and confiscation orders) [APACS PI 8.1]	£3.75m total	A	£3.4m	There is considerable monthly variation - in the last 12 months the range is £9.6m - £1.3 with September '09 three times higher than August '09. (see also Appendix 2 CM20)
4d	Increase sanction detections for Class A drugs trafficking offences	> 210/month	G	219/month	
	and of these, the number for - cocaine (inc. crack)	> 136	G	141	
	- heroin	> 58	G	68	
4e	Reduction in the number of people killed or seriously injured for all road users [APACS PI 9.1]	< 277 ie 50% reduction on 1994-98 baseline average	G	259 April-09 and May-09	
5a	Counter Terrorism measure - Enhance our Counter Terrorism capability and capacity (in development)				
5b	Planning and preparation for the London 2012 Olympics and Paralympic Games security (measure in development)				
Improvement					
6a	Delivery of net cashable, efficiency and productivity gains [APACS PI 12.1]	£113.3m	G	£113.9m forecast for yr	Savings forecast 2 yrs/end of 09/10 is £4.4m above target of £257.3m. Gov't set target has changed to reflect actual net relevant earnings for 07/08 while original target was based on estimated earnings for 07/08. 3 yr target (08/09-10/11) is £344.9m
6b	Percentage of police officer recruits from minority ethnic groups compared to the percentage of people from minority ethnic groups in the economically active population [APACS PI 3.1]	20% of total police officer recruits (or 0.8 :1)	R	13.8% (0.5 : 1)	Down from 16.2% for 2008/09 - MPS is 40/43 for forces in England & Wales
6c	Number of key Corporate ICT Systems and Services achieving target availability or higher (11 systems)	8 systems	G	8/8 August/September 2009	For 2009/10, performance information will be available on eight ICT systems - performance information on all 11 systems will not be available until 2010/11.

Performance assessment key: G (green) = on/above target; A (amber) = marginally below target; R (red) = well below target