

2009/10 Critical Performance Areas					
Key Performance Indicator Performance for 2009/10 financial year to Jan-10 unless otherwise stated		Target 2009/10	R A G	Latest Data	Comments
<b>Confidence</b>					
1a	Confidence in local policing [APACS SPI 2.2] (% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area)	51.4%	A	51.2% 12 months to Sept-09	New Home Office confidence measure (BCS). Target shown is that agreed by MPS Confidence & Pride Board for 2009/10. PSA milestone target is 55.4% by Mar 2011, with the final target of 59.4% by Mar 2012. MPS is 14th/42 in E&W and 2nd/4 in MSF group for year ending Sept 2009
1b	Confidence in local policing [APACS PI 2.3] (% people who think their local police do a good job)	Tracking measure		57.0% 12 months to Sept-09	MPS is 1st/4 in MSF group and 12th/42 in England & Wales for year ending Sept 2009
2a	User satisfaction with overall service [APACS PI 1.1]	80%	R	77.8% Apr - Dec 2009	MPS is 4th /4 in MSF group over the rolling year to Sept-09
2b	Comparison of satisfaction of white and BME victims with respect to overall service [APACS PI 1.2]	3.8% pts difference	A	4.8% pts difference Apr - Dec 2009	While missing its target, the MPS satisfaction gap is similar to that across E&W as a whole (5.5%)
2c	Percentage of people who agree that the police would treat you with respect if you had contact with them for any reason (PAS)	79%	R	77% 12 months to Dec-09	MPS is 4th/4 in MSF group and 42nd/42 in England & Wales (E&W) using BCS data to Sept-09
<b>Safety</b>					
3a	Most serious violence rate [APACS PI 5.1]	-4.3%	R	-1.1%	MPS is 4th/4 in its MSF group for 3 months to Dec-09.
	Most serious violence (MSV) and assault with injury (AWI)			+0.4%	MPS is 3rd/4 in its MSF group for 3 months to Dec-09.
3b	The number of knife crimes per 1,000 population [APACS PI 5.6]	-5.6%	R	-1.2%	MPS is 4th/4 in its MSF group for 12 months to Sept-09.
3c	Percentage of Most Serious Violence offences brought to justice [APACS PI 6.1] (SD rate as proxy)	32%	G	36.8%	MPS is 4th/4 in its MSF group for 12 months to Dec-09.
3d	The percentage of serious sexual offences brought to justice [APACS PI 6.4] (SD rate as proxy)	31%	R	22.9%	MPS is 3rd/4 in its MSF group for 12 months to Dec-09.
4a	Serious acquisitive crime rate [APACS PI 5.2]	-2%	G	-4.5%	The MPS is 4th/4 in its MSF group for overall serious acquisitive crime, 2nd in res.burglary but 4th in robbery and 3rd in MV crime (3 months to Dec-09) .
4b	The number of criminal networks disrupted	35.4	G	36.9	
4c	The value of the assets recovered (cash forfeiture orders and confiscation orders) [APACS PI 8.1]	£3.75m total	R	£3.0m per month	There is considerable monthly variation
4d	Increase sanction detections for Class A drugs trafficking offences	> 210/month	R	200	
	and of these, the number for - cocaine (inc. crack)	> 136	R	134	
	- heroin	> 58	R	56	
4e	Reduction in the number of people killed or seriously injured for all road users [APACS PI 9.1]	< 277 ie 50% reduction on 1994-98 baseline average	G	263 per month Apr - Oct 2009	MPS is 4th/4 in MSF group for 3 months to Sept-09
5a	Counter Terrorism measure - Enhance our Counter Terrorism capability and capacity (in development)				
5b	Planning and preparation for the London 2012 Olympics and Paralympic Games security (measure in development)				
<b>Improvement</b>					
6a	Delivery of net cashable, efficiency and productivity gains [APACS PI 12.1]	£148.2m	G	£148.2m predicted for the year	
6b	Percentage of police officer recruits from minority ethnic groups compared to the percentage of people from minority ethnic groups in the economically active population [APACS PI 3.1]	20% of total police officer recruits (or 0.8 :1)	R	14.3% ( 0.5 : 1 )	MPS is 3rd/4 in MSF group and 30th/42 in E&W for 12 months to Jun-09
6c	Number of key Corporate ICT Systems and Services achieving target availability or higher (11 systems)	8 systems	A	Apr - Nov 2009 & Jan 2010: 8/8 Dec: 7/8 For 2009/10, performance information will be available on eight ICT systems (performance information on all 11 systems will not be available until 2010/11).	

Performance assessment key: G (green) = on/above target; A (amber) = marginally below target; R (red) = well below target