

2009/10 Critical Performance Areas		(Appendix 1)
Key Performance Indicator Performance for 2009/10 financial year to Feb-10 unless otherwise stated	Target 2009/10	Latest Data
Key Performance Indicators which are on or above targets		
Percentage of Most Serious Violence offences brought to justice [APACS PI 6.1] (SD rate as proxy)	32%	37.2%
Serious acquisitive crime rate [APACS PI 5.2]	-2%	-4.0%
The number of criminal networks disrupted	35.4	38 per month
Reduction in the number of people killed or seriously injured for all road users [APACS PI 9.1]	< 277 ie 50% reduction on 1994-98 baseline	270 per month Apr - Nov 2009
Delivery of net cashable, efficiency and productivity gains [APACS PI 12.1]	£148.2m	£148.2m predicted for the year
Number of key Corporate ICT Systems and Services achieving target availability or higher (11 systems)	8 systems	8 per month
Key Performance Indicators which are less than 10% off target		
Confidence in local policing [APACS SPI 2.2] (% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area)	51.4%	51.2% 12 months to Sept-09
Confidence in local policing [APACS PI 2.3] (% people who think their local police do a good job)	Tracking measure	57.0% 12 months to Sept-09
User satisfaction with overall service [APACS PI 1.1]	80%	77.8% Apr - Dec 2009
Percentage of people who agree that the police would treat you with respect if you had contact with them for any reason (PAS)	79%	77% 12 months to Dec-09
Increase sanction detections for Class A drugs trafficking offences	> 210/month	191
and of these, the number for - cocaine (inc. crack)	> 136	128
- heroin	> 58	53
Key Performance Indicators which are more than 10% off target		
Comparison of satisfaction of white and BME victims with respect to overall service [APACS PI 1.2]	3.8% pts difference	4.8% pts difference Apr - Dec 2009
Most serious violence rate [APACS PI 5.1]	-4.3%	-2.9%
Most serious violence (MSV) and assault with injury (AWI)		-0.4%
The number of knife crimes per 1,000 population [APACS PI 5.6]	-5.6%	-0.2%
The percentage of serious sexual offences brought to justice [APACS PI 6.4] (SD rate as proxy)	31%	22.8%
The value of the assets recovered (cash forfeiture orders and confiscation orders) [APACS PI 8.1]	£3.75m per month	£3.1m per month
Percentage of police officer recruits from minority ethnic groups compared to the percentage of people from minority ethnic groups in the economically active population [APACS PI 3.1]	20% of total police officer recruits (or 0.8 :1)	14.6% (0.5 : 1)
Others		
Counter Terrorism measure - Enhance our Counter Terrorism capability and capacity (in development)		
Planning and preparation for the London 2012 Olympics and Paralympic Games security (measure in development)		