

2009/10 Critical Performance Areas			
Key Performance Indicator Performance for 2009/10	Target 2009/10	2009/10 data	Comments
<b>Key Performance Indicators which are on or above targets</b>			
Confidence in local policing [APACS SPI 2.2] (% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area)	51.4%	53.1% 12 months to Dec-09	New Home Office confidence measure (BCS). Target shown is that agreed by MPS Confidence & Pride Board for 2009/10. PSA milestone target is 55.4% by Mar 2011, with the final target of 59.4% by Mar 2012. MPS is 4th/4 in MSF group for year ending Sept 2009
Confidence in local policing [APACS PI 2.3] (% people who think their local police do a good job)	Tracking measure	57.0% 12 months to Sept-09	MPS is 1st/4 in MSF group and 12th/42 in England & Wales for year ending Sept 2009
Most serious violence rate [APACS PI 5.1]	-4.3%	-4.8%	MPS is 4th/4 in its MSF group for year ending Jan-10.
Most serious violence (MSV) and assault with injury (AWI)		-1.0%	
Percentage of Most Serious Violence offences brought to justice [APACS PI 6.1] (SD rate as proxy)	32%	37.7%	MPS is 4th/4 in its MSF group for 12 months to Jan-10.
Serious acquisitive crime rate [APACS PI 5.2]	-2%	-3.5%	The MPS is 4th/4 in its MSF group for overall serious acquisitive crime, 3rd in res.burglary but 4th in robbery and 3rd in MV crime (year to Jan-10) .
The number of criminal networks disrupted	35.4 per month	38 per month	
Reduction in the number of people killed or seriously injured for all road users [APACS PI 9.1]	< 277 ie 50% reduction on 1994-98 baseline	268 per month Apr - Dec 2009	MPS is 4th/4 in MSF group for year to Sept-09
Delivery of net cashable, efficiency and productivity gains [APACS PI 12.1]	£148.2m	£148.2m predicted for the year	
Number of key Corporate ICT Systems and Services achieving target availability or higher (11 systems)	8 systems	8 per month	For 2009/10, performance information will only be available on eight ICT systems. 8/8 systems for Apr - Nov 2009 & Jan 2010; 7/8 systems for Dec 2009; 11/11 systems for Feb & Mar 2010
<b>Key Performance Indicators which are less than 10% off target</b>			
User satisfaction with overall service [APACS PI 1.1]	80%	78.1%	MPS is 4th /4 in MSF group over the rolling year to Dec-09
Percentage of people who agree that the police would treat you with respect if you had contact with them for any reason (PAS)	79%	78%	MPS is 3rd/4 in MSF group using BCS data to Sept-09
Increase sanction detections for Class A drugs trafficking offences	> 210/month	189/month	
and of these, the number for - cocaine (inc. crack)	> 136	127/month	
- heroin	> 58	52/month	
<b>Key Performance Indicators which are more than 10% off target</b>			
Comparison of satisfaction of white and BME victims with respect to overall service [APACS PI 1.2]	3.8% pts difference	4.9% pts difference	
The number of knife crimes per 1,000 population [APACS PI 5.6]	-5.6%	2.2%	MPS is 4th/4 in its MSF group for 12 months to Sept-09.
The percentage of serious sexual offences brought to justice [APACS PI 6.4] (SD rate as proxy)	31%	22.8%	MPS is 3rd/4 in its MSF group for 12 months to Jan-10.
The value of the assets recovered (cash forfeiture orders and confiscation orders) [APACS PI 8.1]	£3.75m pm	£3.26m pm	There is considerable monthly variation
Percentage of police officer recruits from minority ethnic groups compared to the percentage of people from minority ethnic groups in the economically active population [APACS PI 3.1]	20% of total police officer recruits	17.2%	MPS is 3rd/4 in MSF group for year to Jun-09
<b>Others</b>			
Counter Terrorism measure - Enhance our Counter Terrorism capability and capacity (in development)			
Planning and preparation for the London 2012 Olympics and Paralympic Games security (measure in development)			