

Key Performance Indicator Performance for Financial Year To Date (FYTD) unless otherwise stated.		<sup>1</sup> Target 2010/2011	<sup>2</sup> FYTD (April 2010 vs April 2009)	FYTD perf in #'s	<sup>3</sup> MSF comparison	<sup>4</sup> Short term trend	<sup>5</sup> Long term trend
Confidence	<b>LOCAL POLICE DOING A GOOD JOB</b>						
	% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area	55.4%	53.1%		1/4		
	<b>USER SATISFACTION</b>						
	% of victims satisfied with the overall service provided by the police and of these the % of:	80%	78.1%		4/4		
	White users		78.8%				
	BME users		73.9%				
	The number of Policing Pledge Promises Met (15 Pledge Promises)	Improve on 2009/2010	Not available				
Safety	<b>REDUCING SERIOUS ACQUISITIVE CRIME</b>						
	The number of serious acquisitive crimes	-3.2%	-1.4%	15,940	4/4		-11.0%
	Serious acquisitive crime SD rate	12.2%	8.4%	1,332	1/4		
	Number of robberies	-3%	+5%	2,979	4/4	▼	-12.0%
	Robbery SD rate	19%	13.8%	412	1/4		
	Number of residential burglaries	-4%	-7.2%	4,332	3/4	◀ ▶	+1.5%
	Residential burglary SD	16%	14.9%	647	1/4		
	Number of thefts/taking of MVs	-2%	-2.5%	2,287		◀ ▶	-23.3%
	Number of thefts from MVs	-3%	+0.5%	6,342		◀ ▶	-14.5%
	MV SD rate	7.5%	3.2%	273	1/4		
	<b>REDUCING VIOLENCE</b>						
	The number of MSV crimes	-4%	-22.1%	844	4/4	▼	
	MSV SD rate	35.0%	32.1%	271			
	Number of knife crimes	-4.0%	+5.6%	1,080		▼	
	Knife crimes where knife used to injure		-2.4%	359	-		
	Knife Crime SD rate		22.8%	246	-		
	Number of gun crimes	-5%	+0.8%	256		◀ ▶	
	Gun crime where gun discharged		-	53	-		
	Gun Crime SD rate		26.2%	67	-		
	% of rape victims satisfied with the way police initially dealt with them	Baseline	Not available				
	Number of reported domestic violence offences	No target	+1.3%	4,211		◀ ▶	
	Domestic violence arrest rate	77%	70.3%	2,963			
	Domestic violence SD rate	47%	43.8%	1,843			
	SD for Reported Hate Crimes	45%					
	Racist and Religious Crime SD rate		37.5%	287			
	Homophobic Crime SD rate		21.1%	19			
	<b>REDUCING LIVES LOST</b>						
% Change in number of people killed or seriously injured in road traffic collisions	<277 per month	268 pm					
Number of Homicides	No target	+150%	15				
Homicide detection rate	85%	106.7%					
Counter terrorism measure (restricted)	N/A						
<b>DELIVERING A SAFE AND SECURE OLYMPIC</b>							
The proportion of demand and resource project milestones delivered on time	95%	40%	-				
<b>EFFICIENT USE OF OUR ASSETS</b>							
Net cashable efficiencies delivered as a proportion of gross expenditure	£124m (3.4%)	Not available					
<b>MAXIMISING USE OF WARRANTED OFFICERS</b>							
% Of warranted officers deployed to operational policing	2% improvement on baseline	Not available					
% Police officer recruits from minority ethnic groups compared to % of people from minority ethnic groups in the economic active population	20% of police officer recruits	No intakes in April 2010					

**Footnotes:**

1 The target for confidence measures are retrieved quarterly whereas all other measures are reported on a monthly basis.

2 This shows the performance for the year to date.

3 The most similar forces (MSF) are West Yorkshire, West Midlands, Greater Manchester and the MPS

4 **DEFINITION:** This is a seasonally adjusted comparison of the most recent 4 weeks compared with the previous 4 weeks. The marker (\*) has been applied where the most recent week's performance is exceptional

No change



Upward trend



5 **DEFINITION:** This measure is calculated by taking the performance over the rolling current year, including the current week, and comparing that to the average of the same period over the last three years, expressed as a percentage change.