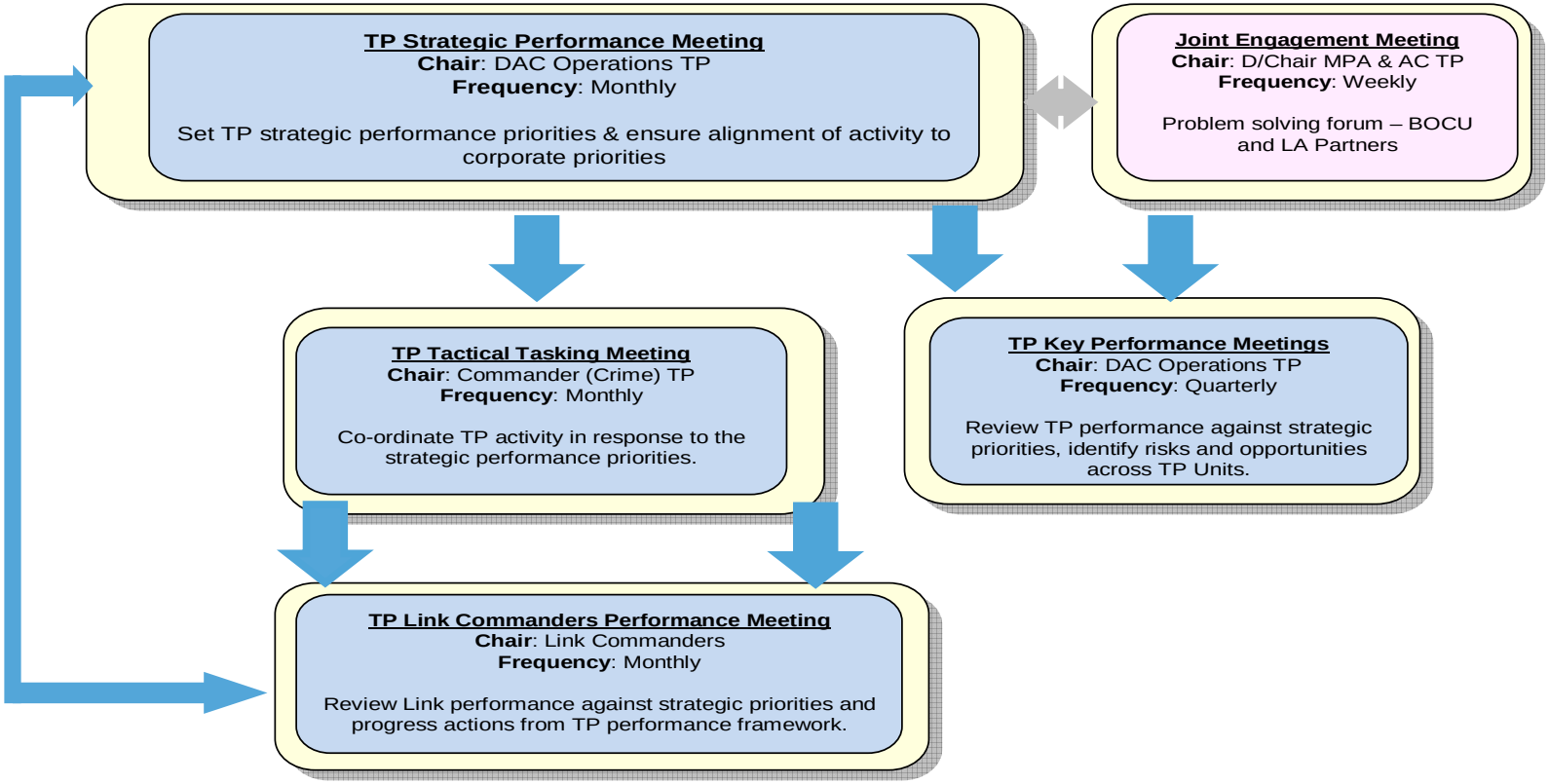
Appendix A

TP Performance Management Framework