		Key Performance Indicator *British Crime Survey (BCS) data is for the financial year 2009/10; Public Attitude Survey (PAS) data and User Satisfaction Survey (USS) data is Q1 for the financial year 2010/11 - ranks apply to the BCS data	Latest Performance (FY 2010/11)*

Confidence	KPI 1
	Local Police Doing a Good Job
		Percentage of people who agree that the police are dealing with things that matter to the community:
		    BCS (APACS PI 2.3 diagnostic 6) MPS is 3rd/4 in MSF
		    PAS (Q62)
			56.8%
			67%

		Percentage of people who think the police in their area are doing a good job:
		    BCS (APACS PI 2.3) MPS is 1st/4 in MSF
		    PAS
			59.5%
			66%

		Percentage of people who perceive a high level of anti-social behaviour in their local area:
		    BCS (APACS PI 4.1) MPS is 4th/4 in MSF
		    PAS (Q10)
			19.7%
			15%

		Percentage of people who perceive people being drunk or rowdy in public places to be a problem in their local area:
		    BCS (APACS PI 4.2) MPS is 4th/4 in MSF
		    PAS (Q10)
			29.9%
			17%

		Percentage of people who perceive drug use or drug dealing to be a problem in their local area
		    BCS (APACS PI 4.3) MPS is 3rd/4 in MSF
		    PAS (Q10)
			31.6%
			20%

		The percentage of people who agree that the police effectively tackle drug dealing and drug use PAS (Q79)	53%
		The percentage of people who agree that the Metropolitan Police provide a visible patrolling presence PAS (Q79)	63%
		The percentage of people who see the police patrolling on foot or bicycle on their own (single patrolling) PAS (Q67)	59%
		The percentage of people who agree that the police engage with all members of the public PAS (Q79)	56%

		Percentage of people who agree that the police and local council seek people's views on anti-social behaviour and crime issues that matter in their area:
		    BCS (APACS PI 2.1) MPS is 1st/4 in MSF
		    PAS (Q74a)
			52.0%
			51%

		The extent to which Londoners feel informed about what the police in THIS AREA have been doing over the last 12 months: PAS (Q131)	66%
		The extent to which Londoners feel informed about what the police in LONDON AS A WHOLE have been doing over the last 12 months PAS (Q133)	78%
	KPI 2 User Satisfaction	Percentage of people who are satisfied with how easy it was to contact the police (when a victim or witness) USS (Q7)	92.8%
		Percentage of people who are satisfied with the way they were treated by the police officers and staff who dealt with them USS (Q31)	88.1%
		Percentage of people who agree that the police would treat you with respect if you had contact with them PAS (Q62b)	80%
		Percentage of people who agree that the police respond to emergencies promptly PAS (Q79b)	73%
		Response times for i) I call and ii) S call *(Data Apr -Aug 2010)*	i) 80.8% ii) 87.9%

		Key Performance Indicator **Performance for Year to Date (YTD: Aug-10) unless otherwise stated**	**YTD** **(Apr-Aug 2010)** *** to 05.09.10**
Safety	KPI 3 Reducing Serious Acquisitive Crime	The number of motorists disqualified at court *(to Jul-10)*	1,261
		The number of PG9 vehicle prohibition notices served on unroadworthy vehicles *(to Jul-10)*	890
		The i) number of reported business crimes and ii) sanction detection rate (definition excludes fraud)	i) 33,945 33.8%
		The i) number* of and ii) value** of asset seizures : ** Number of cases where assets identified for seizure (cash seizures and restraints)* *** Value of cash forfeiture orders and confiscation orders (APACS 8.1)*	i) 769 ii) £13.5 million
		The (total) number of outstanding named suspects on CRIS	5391*
	KPI 4 Reducing Violence	The i) number of commercial robbery offences with firearms and ii) sanction detection rate	i) 238 ii) 45.4%
		The i) number of reported serious sexual offences and ii) the sanction detection rate	i)3,441 II)22.3%
		The percentage of rape victims satisfied that police took appropriate action when dealing with their case	62% (24 out of 39) Apr-Jun
		The i) total number of reported rapes and ii) the sanction detection rate for Stranger 1 and iii) 2 (the offender has no prior contact with the victim or they are briefly known to one	i) 1,375 ii) 25.3% iii)18.3%
		Sanction detection rate for child rape offences	28.6%
		The i) number of other sexual offences ii) sanction detection rate	i) 1,037 ii) 29.2%
		Percentage change in young people (under 20 year olds) becoming victims of serious youth violence *(Apr-Aug 09 vs Apr-Aug 10)*	0.03%
		Sanction detection rate for child abuse (Emotional, Physical, Sexual and Neglected) offences	24.3%
		Sanction detection rate for all intra-familial offences	24%
		The i) number of racist & religious hate crimes and ii) sanction detection rate	i) 4,066 ii) 44.2%
		The i) number homophobic crime and ii) sanction detection rate	i) 626 ii) 43.3%
		The number of criminal networks disrupted	172
		The number of sanction detections for Class A drugs trafficking, and of these the number for i) Cocaine and ii) Heroin supply	1,022 i) 659 ii) 304
		The number of sanction detections for cannabis production offences	302
	KPI 5 Reducing Lives Lost	Children killed or seriously injured in road traffic collisions *(Monthly average Mar - May 2010)*	24 per month
		The i) number of youth homicides (excl. infantide) and ii) detection rate *(detctions and homicides may come from different periods hence rate can be over 100%)*	i) 9 ii) 110%
		Number of terrorist networks disrupted as assessed by the national assessment panel - MPS figures used here as a proxy *(Apr 2010)*	4
		The percentage of people who agree that the police service does a good job in preventing terrorism PAS (Q79a) *Data for financial year 2010/11*	78%
	KPI 6 Delivering a Safe and Secure Olympics	The percentage of people who agree that the Metropolitan Police Service does a good job in policing major events in London PAS (Q79a) *Data for financial year 2010/11*	80%

		Key Performance Indicator ** Performance for period as specified below*	Latest Performance*
Improvement	**KPI 7** **Efficient Use of our Assets**	Police Use of Resources (PURE) score from the Audit Commission	PURE cancelled by the Government
		HMIC Rounded Assessment Score (Report Card) *(CHI SS4: Annual - same as last report, next update March 2011)*	Local crime and policing: Fair Protection from serious harm: Excellent Confidence and Satisfaction: Fair
		The percentage of SIP programmes on track to agreed timescale (milestones on time) OR Cashable efficiencies	not available
		Information Communications and Technology: Number of key Corporate ICT Systems and Services achieving target availability or higher (11 systems) *(CHI SS29: data for Q1 2010/11)*	Average 11 systems per month
		The percentage of selected Operational Command Units achieving a data quality score of excellent or good for combined CRIS, Custody and STOPS data *(CHI VS22: data for Q1 2010/11)*	84%
		Estates: Percentage occupancy utilisation across the MPS estate	Not Available
		Carbon footprint: Percentage change in total tonnes of CO2 emissions from i) buildings, ii) vehicles & iii) operational air travel (CHI VS8) *MPA/S Environment Report 2008/09 pub Sept '09 - carbon emissions from buildings, transport and operational air travel decreased by 0.3% in 2008/09 vs baseline year 2005/06.*	Available Oct 2010
		Procurement: Number of (successful) supplier challenges following procurement process *(CHI SS20: data for Q1 2010/11)*	1
		Staff welfare: Percentage of respondents to the 'Your Views Count' (MPS employee) survey that agree/strongly agree that they are treated with fairness and respect *(CHI VS13: data for Q4 2009/10)*	53%
		Leadership: Percentage of Your Views Count respondents saying that they agree/strongly agree that their line manager leads by example *(CHI L2: data for Q4 2009/10)*	65%
		Training: Percentage of Your Views Count respondents saying that they agree/strongly agree that "I am trained to fulfil my current role" *(CHI SC14: data for Q4 2009/10)*	67%
		The percentage of recruits brought into the MPS who undertake foundation training within agreed timescales	100%
		Civil actions and employment tribunals: Success (for the MPS) rate for Trials and Hearings *(data for Q1 2010/11)*	88%
		Public complaints: Average time to investigate public complaints - target 64 days: *MPS figures (12 months to Aug-10)*	Avg 53 days
	KPI 8 **Maximising Use of Warranted Officers**	Percentage of a) police officers of inspector rank and above & b) police staff at band C and above that are i) female ii) BME *(to Aug-10)* a) Police Officers i) female ii) BME b) Police Staff i) female ii) BME	 13.5% 4.4% 42.8% 10.8%
		Percentage of female police officers compared to the overall force strength *(as at Aug-10)*	23.2%

		Working days lost to sickness for police officers and for police staff *(for the 12 months to July -10):*
		
		    Working days lost to sickness - per police officer *MPS ranks 1st/4 in MSF group and 8th/40 nationally (data for year to Sept-09)*
		    Working days lost to sickness - per police staff *MPS ranks 3rd/4 in MSF group and 17th/40 nationally for all staff (data for year to Sept-09)*
		    Working days lost to sickness - per PCSO
		    Working days lost to sickness - Traffic Wardens
			
			6.8
			9.4
			8.9
			13.8

		Special constables: Total number of MSC recruited *(Apr to Aug 2010)*	795
		Equalities Standard: Percentage of OCUs assessed against the Equality Standard for the Police Service achieving the baseline standard *(CHI SS7: annual figure)*	not available