		Key Performance Indicator *British Crime Survey (BCS) data is for the financial year 2009/10; Public Attitude Survey (PAS) data and User Satisfaction Survey (USS) data is Q1 for the financial year 2010/11 - ranks apply to the BCS data	Latest Performance (FY 2010/11)*
Confidence	KPI 1 Local Police Doing a Good Job	Percentage of people who agree that the police are dealing with things that matter to the community: BCS (APACS PI 2.3 diagnostic 6)　　　MPS is 3rd/4 in MSF PAS (Q62)	56.8% 67%
		Percentage of people who think the police in their area are doing a good job: BCS (APACS PI 2.3)　　　MPS is 1st/4 in MSF PAS	59.5% 66%
		Percentage of people who perceive a high level of anti-social behaviour in their local area: BCS (APACS PI 4.1)　　　MPS is 4th/4 in MSF PAS (Q10)	19.7% 15%
		Percentage of people who perceive people being drunk or rowdy in public places to be a problem in their local area: BCS (APACS PI 4.2)　　　MPS is 4th/4 in MSF PAS (Q10)	29.9% 17%
		Percentage of people who perceive drug use or drug dealing to be a problem in their local area BCS (APACS PI 4.3)　　　MPS is 3rd/4 in MSF PAS (Q10)	31.6% 20%
		The percentage of people who agree that the police effectively tackle drug dealing and drug use PAS (Q79)	53%
		The percentage of people who agree that the Metropolitan Police provide a visible patrolling presence PAS (Q79)	63%
		The percentage of people who see the police patrolling on foot or bicycle on their own (single patrolling) PAS (Q67)	59%
		The percentage of people who agree that the police engage with all members of the public PAS (Q79)	56%
		Percentage of people who agree that the police and local council seek people's views on anti-social behaviour and crime issues that matter in their area: BCS (APACS PI 2.1)　　　MPS is 1st/4 in MSF PAS (Q74a)	52.0% 51%
		The extent to which Londoners feel informed about what the police in THIS AREA have been doing over the last 12 months: PAS (Q131)	66%
		The extent to which Londoners feel informed about what the police in LONDON AS A WHOLE have been doing over the last 12 months PAS (Q133)	78%
	KPI 2 User Satisfaction	Percentage of people who are satisfied with how easy it was to contact the police (when a victim or witness) USS (Q7)	92.8%
		Percentage of people who are satisfied with the way they were treated by the police officers and staff who dealt with them USS (Q31)	88.1%
		Percentage of people who agree that the police would treat you with respect if you had contact with them PAS (Q62b)	80%
		Percentage of people who agree that the police respond to emergencies promptly PAS (Q79b)	73%
		Response times for i) I call and ii) S call *(Data Apr -Sep 2010)*	i) 81.0% ii) 88.0%

		Key Performance Indicator Performance for Year to Date (YTD: Sep-10) unless otherwise stated	YTD (Apr-Sep 2010) * to 03.10.10
Safety	KPI 3 Reducing Serious Acquisitive Crime	The number of motorists disqualified at court	2,093
		The number of PG9 vehicle prohibition notices served on unroadworthy vehicles	1398
		The i) number of reported business crimes and ii) sanction detection rate (definition excludes fraud)	i) 40,322 34.0%
		The i) number* of and ii) value** of asset seizures : *Number of cases where assets identified for seizure (cash seizures and restraints) ** Value of cash forfeiture orders and confiscation orders (APACS 8.1)	i) 951 ii) £15.6 million
		The (total) number of outstanding named suspects on CRIS	4,869*
	KPI 4 Reducing Violence	The i) number of commercial robbery offences with firearms and ii) sanction detection rate	i) 270 ii) 41.5%
		The i) number of reported serious sexual offences and ii) the sanction detection rate	i)4,065 II)22.5%
		The percentage of rape victims satisfied that police took appropriate action when dealing with their case	86% (42 out of 49) July - Sept
		The i) total number of reported rapes and ii) the sanction detection rate for Stranger 1 and iii) 2 (the offender has no prior contact with the victim or they are briefly known to one and	i) 1,635 ii) 22.5% iii)19.5%
		Sanction detection rate for child rape offences	27.7%
		The i) number of other sexual offences ii) sanction detection rate	i) 1,249 ii) 29.0%
		Percentage change in young people (under 20 year olds) becoming victims of serious youth violence (Apr-Sep 09 vs Apr-Sep 10)	+2.4%
		Sanction detection rate for child abuse (Emotional, Physical, Sexual and Neglected) offences	24.5%*
		Sanction detection rate for all intra-familial offences	-
		The i) number of racist & religious hate crimes and ii) sanction detection rate	i) 4,827 ii) 45.9%
		The i) number homophobic crime and ii) sanction detection rate	i) 756 ii) 46.8%
		The number of criminal networks disrupted	203
		The number of sanction detections for Class A drugs trafficking, and of these the number for i) Cocaine and ii) Heroin supply	1,179 i) 761 ii) 349
		The number of sanction detections for cannabis production offences	380
	KPI 5 Reducing Lives Lost	Children killed or seriously injured in road traffic collisions (Monthly average Apr - Jun 2010)	25 per month
		The i) number of youth homicides (excl. infanticide) and ii) detection rate (detections and homicides may come from different periods hence rate can be over 100%)	i) 11 ii) 109%
		Number of terrorist networks disrupted as assessed by the national assessment panel - MPS figures used here as a proxy (Apr 2010)	4
		The percentage of people who agree that the police service does a good job in preventing terrorism PAS (Q79a). Data for Q1 2010/11	78%
	KPI 6 Delivering a Safe and Secure Olympics	The percentage of people who agree that the Metropolitan Police Service does a good job in policing major events in London PAS (Q79a). Data for Q1 2010/11	80%

		Key Performance Indicator * Performance for period as specified below	Latest Performance*
Improvement	**KPI 7** Efficient Use of our Assets	Police Use of Resources (PURE) score from the Audit Commission	PURE cancelled by the Government
		HMIC Rounded Assessment Score (Report Card) *(CHI SS4: Annual - same as last report, next update March 2011)*	Local crime and policing: Fair Protection from serious harm: Excellent Confidence and Satisfaction: Fair
		The percentage of SIP programmes on track to agreed timescale (milestones on time) OR Cashable efficiencies	not available
		Information Communications and Technology: Number of key Corporate ICT Systems and Services achieving target availability or higher (11 systems) *(CHI SS29: data for Q1 2010/11)*	Average 11 systems per month
		The percentage of selected Operational Command Units achieving a data quality score of excellent or good for combined CRIS, Custody and STOPS data *(CHI VS22: data for Q1 2010/11)*	84%
		Estates: Percentage occupancy utilisation across the MPS estate	Not Available
		Carbon footprint: Percentage change in total tonnes of CO2 emissions from i) buildings, ii) vehicles & iii) operational air travel (CHI VS8) *MPA/S Environment Report 2008/09 pub Sept '09 - carbon emissions from buildings, transport and operational air travel decreased by 0.3% in 2008/09 vs baseline year 2005/06.*	Awaiting data
		Procurement: Number of (successful) supplier challenges following procurement process *(CHI SS20: data for Q1 2010/11)*	1
		Staff welfare: Percentage of respondents to the 'Your Views Count' (MPS employee) survey that agree/strongly agree that they are treated with fairness and respect *(CHI VS13: data for Q4 2009/10)*	53%
		Leadership: Percentage of Your Views Count respondents saying that they agree/strongly agree that their line manager leads by example *(CHI L2: data for Q4 2009/10)*	65%
		Training: Percentage of Your Views Count respondents saying that they agree/strongly agree that "I am trained to fulfil my current role" *(CHI SC14: data for Q4 2009/10)*	67%
		The percentage of recruits brought into the MPS who undertake foundation training within agreed timescales *(to Jul-10)*	100%
		Civil actions and employment tribunals: Success (for the MPS) rate for Trials and Hearings *(data for Q1/2 2010/11)*	81%
		Public complaints: Average time to investigate public complaints - target 64 days: *MPS figures* *(Apr - Sep 2010)*	Avg 51 days
	KPI 8 Maximising Use of Warranted Officers	Percentage of a) police officers of inspector rank and above & b) police staff at band C and above that are i) female ii) BME *(to Sep-10)* a) Police Officers i) female ii) BME b) Police Staff i) female ii) BME	 13.6% 4.4% 42.7% 10.8%
		Percentage of female police officers compared to the overall force strength *(as at Sep-10)*	23.2%

		Working days lost to sickness for police officers and for police staff *(for the 12 months to Aug -10 [officers] & Jul-10 [staff]):*
		
		    Working days lost to sickness - per police officer *MPS ranks 1st/4 in MSF group and 8th/40 nationally (data for year to Sept-09)*
		
		    Working days lost to sickness - per police staff *MPS ranks 3rd/4 in MSF group and 17th/40 nationally for all staff (data for year to Sept-09)*
		
		    Working days lost to sickness - per PCSO
		
		    Working days lost to sickness - Traffic Wardens
			
			6.8
			
			9.4
			
			8.9
			
			13.8

		Special constables: Total number of MSC recruited *(Apr to Sep 2010)*	1063
		Equalities Standard: Percentage of OCUs assessed against the Equality Standard for the Police Service achieving the baseline standard *(CHI SS7: annual figure)*	not available