

NOT PROTECTIVELY MARKED

BOCU Actual Performance - All Public Complaints

		North (inc CW)							North East						North West						South East						South West						
		Barnet	Camden	Enfield	Hackney	Haringey	Islington	Westminster	Barking & Dagenham	Havering	Newham	Redbridge	Tower Hamlets	Waltham Forest	Brent	Ealing	Hammersmith & Fulham	Harrow	Hillingdon	Hounslow	Kensington & Chelsea	Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	Croydon	Kingston upon Thames	Merton	Richmond upon Thames	Sutton	Wandsworth
Cases	% Change	2%	-3%	35%	25%	-2%	3%	-10%	33%	38%	-4%	31%	0%	-2%	14%	17%	-3%	38%	18%	13%	12%	35%	11%	16%	2%	15%	18%	-13%	-4%	40%	-2%	13%	20%
	This Period	212	261	239	294	232	204	569	157	149	227	199	250	170	270	310	211	141	179	188	202	138	186	219	386	271	317	255	117	167	131	108	249
	Last Period	208	269	177	235	236	198	633	118	108	236	152	249	174	237	266	218	102	152	166	180	102	167	189	379	235	268	293	122	119	133	96	207
Allegations	% Change	15%	0%	31%	7%	-4%	4%	-1%	20%	39%	-16%	2%	5%	-13%	12%	14%	4%	63%	17%	23%	5%	60%	33%	22%	7%	20%	18%	-3%	-2%	54%	17%	5%	39%
	This Period	422	438	527	602	403	384	907	307	280	437	402	532	330	494	538	353	251	352	297	316	258	342	395	780	467	567	475	185	273	216	182	422
	Last Period	368	440	403	564	420	369	913	255	201	519	394	505	379	441	472	339	154	301	241	300	161	258	324	726	390	482	488	188	177	185	174	304
Officer Allegations	% Change	-11%	9%	22%	-4%	-16%	17%	-3%	28%	75%	-25%	-10%	28%	-24%	5%	-1%	0%	72%	1%	13%	-13%	6%	-12%	10%	5%	9%	13%	3%	-5%	12%	-3%	-7%	24%
	This Period	490	559	600	816	493	507	936	404	369	490	484	788	352	615	688	444	379	399	353	382	267	333	435	845	536	686	593	223	302	213	222	460
	Last Period	551	512	490	849	588	433	964	315	211	656	540	614	465	584	693	443	220	397	312	438	251	379	395	805	491	608	578	235	270	219	239	370
Officer Allegations per 100	% Change	-11%	9%	22%	-4%	-16%	17%	-3%	28%	75%	-25%	-10%	28%	-24%	5%	-1%	0%	72%	1%	13%	-13%	6%	-12%	10%	5%	9%	13%	3%	-5%	12%	-3%	-7%	24%
	This Period	70	55	89	92	59	66	49	79	82	52	84	84	53	75	81	66	79	68	59	57	54	56	56	70	68	63	68	59	68	54	54	65
	Last Period	79	50	73	96	71	56	50	62	47	69	94	66	70	71	81	66	46	68	52	65	51	64	51	66	62	56	66	62	61	55	58	53

	< 0%
	0 - 30%
	> 30%

Table based on performance information taken over a rolling 12 month period

BOCU Comparative Performance - All Public Complaints

Ranking - Highest Volume = 1; Lowest Volume = 32

	North (inc CW)							North East						North West						South East						South West						
	Barnet	Camden	Enfield	Hackney	Haringey	Islington	Westminster	Barking & Dagenham	Havering	Newham	Redbridge	Tower Hamlets	Waltham Forest	Brent	Ealing	Hammersmith & Fulham	Harrow	Hillingdon	Hounslow	Kensington & Chelsea	Bexley	Bromley	Greenwich	Lambeth	Lewisham	Southwark	Croydon	Kingston upon Thames	Werton	Richmond upon Thames	Sutton	Wandsworth
Cases	↑ 16	↑ 8	↓ 12	↓ 5	↑ 13	↑ 18	↔ 1	↓ 26	↓ 27	↑ 14	↓ 20	↑ 10	↑ 24	↓ 7	↓ 4	↑ 17	↓ 28	↓ 23	↓ 21	↑ 19	↓ 29	↑ 22	↓ 15	↔ 2	↓ 6	↓ 3	↑ 9	↑ 31	↓ 25	↑ 30	↓ 32	↓ 11
Allegations	↓ 14	↑ 11	↓ 7	↔ 3	↑ 15	↑ 18	↔ 1	↔ 24	↔ 26	↑ 12	↑ 16	↑ 6	↑ 22	↓ 8	↓ 5	↑ 19	↓ 29	↓ 20	↔ 25	↑ 23	↓ 28	↓ 21	↓ 17	↔ 2	↓ 10	↓ 4	↑ 9	↑ 31	↓ 27	↑ 30	↑ 32	↓ 13
Officer Allegations	↑ 16	↓ 11	↓ 9	↑ 4	↑ 15	↓ 14	↔ 2	↓ 23	↓ 27	↑ 17	↑ 18	↓ 5	↑ 29	↓ 8	↑ 6	↑ 20	↓ 26	↑ 24	↓ 28	↑ 25	↑ 33	↑ 30	↓ 21	↓ 3	↓ 13	↓ 7	↓ 10	↑ 34	↑ 31	↑ 36	↑ 35	↓ 19
Officer Allegations per 100	↑ 10	↓ 26	↓ 2	↔ 1	↑ 20	↓ 17	↑ 33	↓ 7	↓ 5	↑ 32	↑ 4	↓ 3	↑ 30	↑ 9	↑ 6	↑ 16	↓ 8	↑ 12	↓ 21	↑ 23	↓ 27	↑ 25	↓ 24	↔ 11	↓ 13	↓ 19	↑ 15	↑ 22	↓ 14	↑ 29	↑ 28	↓ 18

Ranking	Colour
1 - 10	Red
11 - 19 (Deterioration in Ranking)	Yellow
11-19 (Improvement in Ranking)	Blue
20 - 32	Green

Improvement in Ranking	↑
Stayed the same	↔
Deterioration in Ranking	↓

Table based on performance information taken over a rolling 12 month period

Prepared by DPS PAU (AH)