PROPOSED INDICATORS TO INVESTIGATE PERFORMANCE WITHIN EACH OF THE KPI PORTFOLIOS

KPI 1 Violence Portfolio - The number of violent crimes (including all victim based crime types)

- Violence with Injury (VWI)

- Common assault (minor code 13 within Violence against the Person (VAP))

- Harassment (minor code 15 within VAP - excluding State related offences)

- Other:
    - Threats / conspiracy to kill (3A/3B HOCR)
    - Blackmail (35 HOCR)
    - Kidnapping (36 HOCR)

The relative proportion of each crime type is shown in the following chart. This shows that roughly half is within Violence with Injury (VWI), and roughly half within common assault / harassment.

Relative proportions of possible crime types within proposed Violence KPI

VWI: MSV
6%

Other**
2%

Harassment*
22%

VWI: AWI and
other VWI
40%

Common
Assault
30%
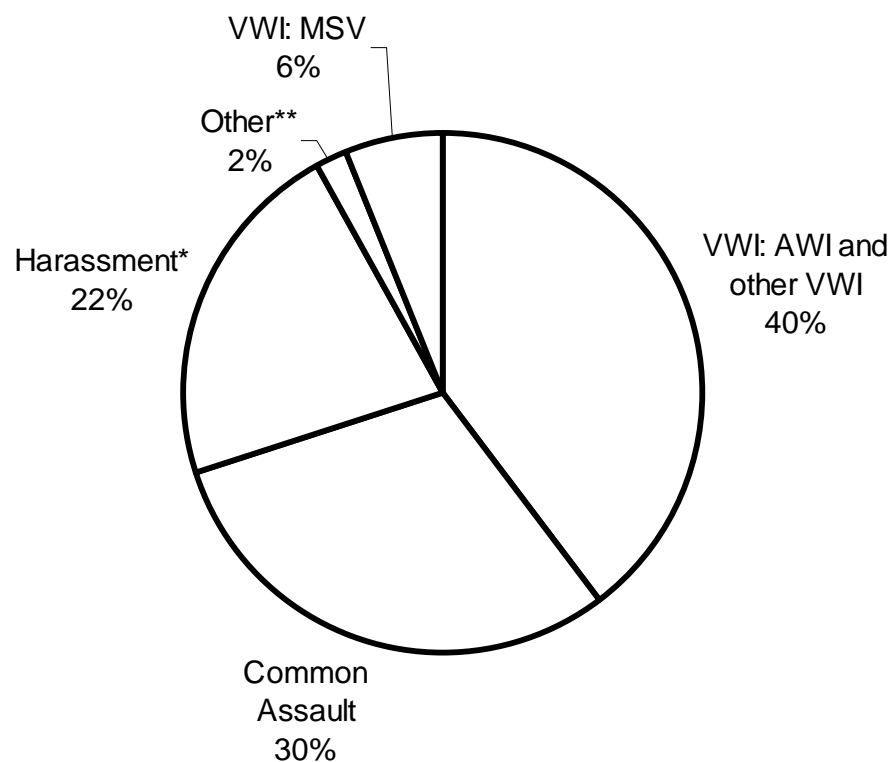
*Harassment: Victim related harassment offences only
**Other: Threats/conspiracy to kill; Blackmail; Kidnapping
Proportions based on FYYD (Apr -Jan 2010/11)

KPI 2 Rape and Serious Sexual Offences - The number of sanction detections for all Rapes

- The number of rapes reported

- The sanction detection rate for stranger 1 and 2 rapes

- The number of sanction detections for Serious Sexual Offences

- Attrition levels after charge

- The sanction detection rate for child rape offences

- The sanction detection rate for all intra-familial offences

- The percentage of rape victims satisfied with the way police initially dealt with them

- The percentage of rape victims satisfied that police took appropriate action when dealing with their case

- The age/ethnicity of victims

- The age/ethnicity of suspects

KPI 3 Roads - The percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions

- The percentage change in the number of children KSI in road traffic collisions

- Breakdown of KSI by type of road user

- The number of targeted drink drive operations delivered and outcomes from these

- The number of motorists disqualified at court

- The number (percentage) of persons arrested for driving whilst disqualified

- The number of Fixed Penalty Notices (FPN)for traffic offences

- The number of vehicle prohibition (PG9) notices served on un-roadworthy vehicles

- The satisfaction of victims of crime and their families with contact and update on progress

KPI 4 Property Portfolio - The number of property crimes (including robbery)

- Personal robbery

- Business robbery

- Residential burglary

- Non-residential burglary

- Theft of MV

- Theft from MV

- MV interference and tampering

- Theft from shops

- Theft person (snatches and pick pocketing)

- Theft of pedal cycles

- Other theft

- Criminal damage - excluding State related offences

Relative proportions of possible crime types within proposed Property KPI
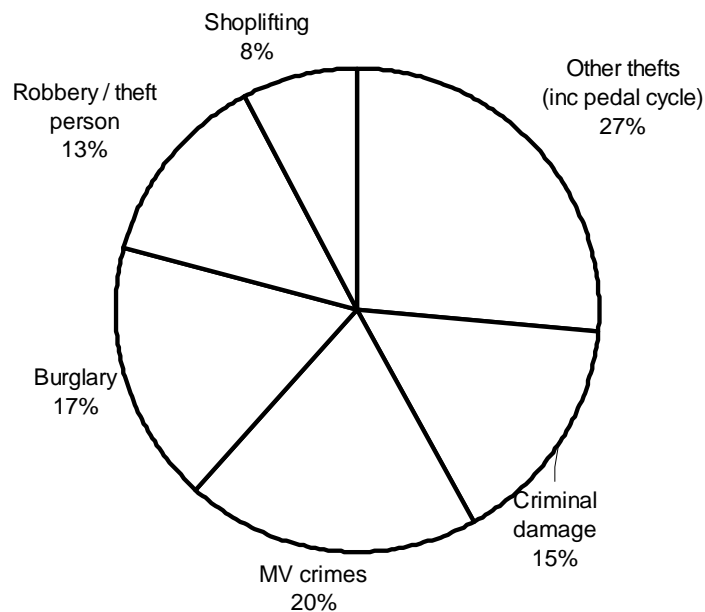
KPI 5 Anti-Social Behaviour - The number of anti-social behaviour Incidents (as recorded currently on CAD, new definitions during 2011/12):

- The number of Vehicle - Abandoned Not Stolen

- The number of Vehicle Nuisance / Inappropriate Use

- The number of Rowdy Or Inconsiderate Behaviour

- The number of Hoax Call To Emergency Services

- The number of Rowdy / Nuisance Neighbours

- The number of Littering / Drugs Paraphernalia

- The number of Animal Problems

- The number of Trespass

- The number of Malicious / Nuisance Communications

- The number of Street Drinking

- The number of Prostitution Related Activity

- The number of Noise

- The number of Begging / Vagrancy

- The number of Fireworks

- The number of Criminal damage: Dwelling; Other building; Motor Vehicle; Other

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KPI 6 Confidence - Percentage of people who think the police in their area are doing a good job

- The percentage of people who agree that the police are dealing with things that matter to the Community

- The percentage of people who agree that the police engage with all members of the public

- The percentage of people who agree that the police effectively tackle ASB

- The average number of visible patrols per day

- The percentage of people who agree that the Metropolitan Police provide a visible patrolling presence

- The extent to which Londoners feel informed about what the police in LONDON AS A WHOLE have been doing over the last 12 months

- The extent to which Londoners feel informed about what the police in THEIR AREA have been doing over the last 12 months

KPI 7 Satisfaction - Percentage of victims satisfied with the overall service provided by the police and of these the percentage of i) white users and ii) users from minority ethnic groups

- The percentage of people who are satisfied with how easy it was to contact the police (when a victim or witness)

- Response times for i) I call and ii) S call

- The percentage of people who agree that the police respond to emergencies promptly

- The percentage of people who are satisfied with the way they were treated by the police officers and staff who dealt with them

KPI 9 Value for Money - Deliver a Balanced Budget for 2011/12 as set out in the Policing Plan 2011-14

- In-year monitoring of the revenue budget by type of spend and income and delivery of Major Change Programme savings

- In-year monitoring of the capital budget by Provisioning Department

- Percentage reduction in M^2 across the MPS estate through release of surplus assets (excluding vacant buildings). Baseline against 2010/11

- Cashable efficiencies delivered through procurement programmes. Baseline against 2010/11

- Percentage change in the cost of the MPS fleet. Baseline against 2010/11

- Number of key Corporate ICT Systems and Services achieving target availability (11 systems)

- In-year monitoring of the deployment plan by demand

- Percentage of working days lost to sickness for police officers and for police staff

- The total number of MSC recruited against target

Other possibilities to be explored include catering, recruitment model, TP development, etc