

Key Performance Indicator Performance for Financial Year To Date (FYTD) unless otherwise stated. ¹		Target 2010/2011	FYTD (April - Feb 2011 vs April - Feb 2010 unless otherwise stated)	FYTD per in #s	MSF comparison ²	Short term trend ³	Long term trend ⁴	
LOCAL POLICE DOING A GOOD JOB								
Confidence	% people who agree that the police and local council are dealing with anti-social behaviour and crime issues that matter in their area (BCS year to Sept 2010)	55.4%	56.7%	-	1/4			
	USER SATISFACTION							
	% of victims satisfied with the overall service provided by the police and of these the % of: (April to Dec 2010)	80%	78.9%	-	4/4			
	White users		80.9%	-	-			
	BME users		73.2%	-	-			
	The number of Policing Pledge Promises Met (15 Pledge Promises)		Cessation of measure noted at joint SOP/F&R Committee on 23rd September					
REDUCING SERIOUS ACQUISITIVE CRIME								
	The number of serious acquisitive crimes	-3.2%	2.7%	179,756	4/4		-3.0%	
	Serious acquisitive crime SD rate	12.2%	9.6%	17,333	3/4			
	Number of robberies	-3%	8.2%	32,490	4/4	◀ ▶	+4.1%	
	Robbery SD rate	19%	16.4%	5,331	3/4			
	Number of residential burglaries	-4%	-0.8%	55,304	3/4	▼	+0.8%	
	Residential burglary SD	16%	12.7%	6,998	3/4			
	Number of thefts/taking of MVs	-2%	6.5%	24,709	4/4	◀ ▶	-8.8%	
	Number of thefts from MVs	-3%	1.8%	67,253	4/4	◀ ▶	-6.9%	
	MV SD rate	7.5%	5.4%	5,004	4/4			
REDUCING VIOLENCE								
	The number of MSV crimes	-4.0%	-19.6%	8,231	3/4	Violence With Injury is the main violence indicator		
	MSV SD rate	35.0%	40.1%	3,297	3/4			
	Violence with injury (VWI)		-5.7%	61,170	3/4	No Target set for VWI		
	VWI SD rate		32.9%	20,117	3/4			
	Number of knife crimes	-4.0%	7.2%	12,191	4/4	◀ ▶		
	Knife crimes where knife used to injure		-1.6%	3,781	-	◀ ▶	-1.2%	
	Knife Crime SD rate		24.3%	2,960	-			
	Number of gun crimes	-5%	-18.9%	2,550	4/4	◀ ▶	-17.5%	
	Gun crime where gun discharged		-8.4%	610	-			
	Gun Crime SD rate		28.5%	726	-			
	% of rape victims satisfied with the way police initially dealt with them (Oct- Dec)	For information	91.0%	(64 respondents)	-			
	Number of reported domestic violence offences	No target	-5.3%	44,983	-	◀ ▶	-6.3%	
	Domestic violence arrest rate	77%	81.7%	36,773	-			
	Domestic violence SD rate	47%	48.7%	21,912	-			
	Racist and Religious Crime SD rate	45%	49.0%	3,947	-			
	Homophobic Crime SD rate	45%	52.9%	651	-			
REDUCING LIVES LOST								
	% Change in number of people killed or seriously injured in road traffic collisions	<277 per month	240 (RY - Nov 2010)		4/4			
	Number of Homicides	No target	106 FYTD '09/10	126	-			
	Homicide detection rate	85%	92.1%	116	-			
	Counter terrorism measure (restricted)	N/A	-	-	-			
DELIVERING A SAFE AND SECURE OLYMPIC								
	The proportion of demand and resource project milestones delivered on time	Change to a risk exception approach using a						
EFFICIENT USE OF OUR ASSETS								
	Net cashable efficiencies delivered as a proportion of gross expenditure	£344.9M (3 year)	£408.4M	Q2 estimates for 2008/09 -2010/11				
MAXIMISING USE OF WARRANTED OFFICERS								
Improvement	% Of warranted officers deployed to operational policing	2% improvement on baseline	Measure being developed		-			
	% Police officer recruits from minority ethnic groups compared to % of people from minority ethnic groups in the economically active population	20% of police officer recruits	18.0%					