## **Appendix 3**

#### **KEY PERFORMANCE INDICATORS AND TARGETS 2011/12**

### Safety

	Indicator	Target 2011/12
KPI	VIOLENCE	
1	THE NUMBER OF VIOLENT CRIMES (INCLUDING ALL VICTIM BASED CRIME TYPES)	-2%
2	THE NUMBER OF SANCTION DETECTIONS FOR ALL RAPES	+4%
3	THE PERCENTAGE CHANGE IN THE NUMBER OF PEOPLE KILLED OR SERIOUSLY INJURED IN ROAD TRAFFIC COLLISIONS	-2%
	PROPERTY CRIME	
4	THE NUMBER OF PROPERTY CRIMES (INCLUDING ROBBERY)	-1%
	ANTI SOCIAL BEHAVIOUR	
5	THE NUMBER OF ANTI-SOCIAL BEHAVIOUR INCIDENTS	BASE LINE

### Confidence

	LOCAL POLICE DOING A GOOD JOB	
6	PERCENTAGE OF PEOPLE WHO THINK THE POLICE IN THEIR AREA ARE DOING A GOOD JOB	+1%
	USER SATISFACTION	
7	PERCENTAGE OF VICTIMS SATISFIED WITH THE OVERALL SERVICE PROVIDED BY THE POLICE AND OF THESE THE PERCENTAGE OF I) WHITE USERS AND II) USERS FROM MINORITY ETHNIC GROUPS	+1%

### **Olympics**

	DELIVERING A SAFE AND SECURE OLYMPICS	
8	LONDON 2012 OLYMPIC AND PARALYMPIC GAMES - OLYMPIC SAFETY AND SECURITY PROGRAMME STATUS (RED, AMBER, GREEN)	GREEN

## Value for Money

	EFFICIENT USE OF OUR ASSETS	
9	DELIVER A BALANCED BUDGET FOR 2011/12 AS SET OUT IN THE POLICING PLAN 2011-14	BUDGET REQUIREMENT £2,713M

# Appendix 3