

Key Performance Indicator		Current FY (April -11 to July -11)	Same FY last year (April -10 to July -10)	Difference	% change	% change
Violence	KPI1 Violence Portfolio	Targets: 2% reduction (1 year) 5% reduction (3 year)				
	The number of violent crimes	48,172	53,854	-5,682	-10.6%	G
	KPI2 Rape Sanction Detections	Targets: 4% increase (1 year) 10% increase (3 year)				
	Rape sanction detections	161	223	-62	-28%	R
	KPI3 Number of KSIs	Targets: 2% reduction against 227 baseline (1 year) 5% reduction (3 year)				
	% Change in number of people killed or seriously injured in road traffic collisions	218 (RY - April 2011)	251 (RY - April 2010)		-4.0%	G
Property crime	KPI4 Property Portfolio	Targets: 1% reduction (1 year) 3% reduction (3 year)				
	The number of property crimes	187,176	181,399	+5,777	+3.2%	R
ASB Crime	KPI5 Anti-Social Behaviour	Targets: Baseline				
	The number of ASB incidents	To be developed				
Confidence	KPI6 Local Police Doing a Good Job	2011/12 Target: 67%		2013/14 Target: 68%		
	% of people who think police in their area are doing a good job	67% (RY June 2011)				
	KPI7 User Satisfaction	2011/12 Target: 79.6%		2013/14 Target: 81%		
	% of victims satisfied with the overall service provided by the police and of these the % of:	76% (Q1 2011/12)				
	White Users	78% (Q1 2011/12)				
	BME Users	74% (Q1 2011/12)				
Olympics	KPI8 Delivering a safe and secure Olympics	Programme Status: Red, Amber or Green			Amber	A
	Olympic safety and security programme status	4 pan-Olympic programmes are amber/green, the other 1 is amber and the 3 London venue programmes are amber				
Value for Money	KPI9 Efficient use of our assets	Target: Budget Variance £Nil or Better				
	Deliver a balance budget for 2011/12 as set out in the Policing Plan 2011-14				Amber P3 +£14.3m	A
Red	Off target and worse than the same period in the last financial year (i.e. March - July 2011 Vs March - July 2010)					
Amber	Off target but better than the same period in the last financial year (i.e. March - July 2011 Vs March - July 2010)					
Green	On or above target					

Footnotes to KPI report Summary

- The data relating to the confidence measures are retrieved quarterly whereas all other measures are reported on a monthly basis.