



## PERFORMANCE REVIEW COMMITTEE - SUMMARY SHEET

**Paper title:** February Performance Report

**Ref. No.** PRC(01)26

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**Member:** Deputy Commissioner

**Prepared by:** Cath Kitching

**Submitted for:** ~~Decision~~ / Information / ~~For Note~~

**Decisions:–**

**Decisions to be actioned by:**

**Previously considered by:**

**Date:**



## MPS Performance Report – February 2001

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BALANCED SCORECARD, FEBRUARY 2001

		Standard or Target for 2000/2001	Actual Performance
<b>Vision: Is London safe?</b>			
	1 Total Crime per 1000 population	136 crimes per 1000 population	137.4 crimes per 1000 pop
	2 Violent crime		28.2 offences per 1000 pop
	3 Level of Disorder		58.8 incidents per 1000 pop
	4 Fear of crime & feelings of public safety	% which feel threatened has increased from PAS 1999	44% feel threatened (PAS 2000)

<b>Performance Results</b>			
	1 Homicide	89% clear-up rate	80.1% (52.6% in February)
	2 Burglary	2% reduction, 10% judicial disposals	9.2% decrease, 9.7% JDs
	3 Street Crime	Zero growth, 9% judicial disposals	19.3% increase, 8.3% JDs
	4 Autocrime	8% reduction, 8% judicial disposals	0.6% increase, 4.4% JDs
	5 Young Offenders	PYO arrest to charge 2 days, to court listing 7 days (70%), and youth case disposal 28 d	54.6% in 2 days, 63.9% in 7 days and 81.4% in 28 days
	6 Race/Hate Crime	15% judicial disposal rate	16.0% JDs
	7 Stop & Search	Multiple indicator, no standard set	15.6(white) 45.7(non-white)per 1000 pop (year to December)
⊗	8 CRR Training	Provide training for 40% of identified staff by 31 March 2001	28.1% of identified staff
	9 Emergency Calls	Answer 999 calls within 15 secs & Arrive within 12 mins 80% of the time	999 calls 82.3% & I Calls 76.8%
	10 Road Casualties	4% reduction against a baseline of 0.8 KSI collisions per 1000 pop	0.78 per 1000 pop (year to December)
	11 Drug-related Crime	10% increase for supply & pwi of class A, refer 2,000 offenders into treatment	26.2% JD increase, 1247 offenders referred (April to November)

<b>Resources</b>			
	1 Current Expenditure: Outturn -v- Budget		0.3% above budget (year end forecast based upon April to February)
	2 Capital Expenditure: Outturn -v- Budget		April to February 69.5% spent (year end forecast 0.8% below budget)
	3 Efficiency Targets on course	HMIC approved efficiency plan for 99/00	3rd Quarter financial target achieved
	5 Expenditure per head of population	Published annually - no target set	£219 per head (98/99)

<b>Corporate Health: Values</b>			
	2 Recruitment & Retention	% turnover has increased from 99/00 data	5.9% turnover (Police), 14.6% (Civil)
	3 Representative Police Service	5% Ethnic Minority Officers	4.11% (as of February)
	4 Sickness	9 days p.a. (Police), 10 days (Civil Staff)	10.2 days (Police), 11.8 days (Civil)(Year to October)
⊗	6 Accessibility	68% of MPS buildings accessible to disabled people	45% accessible (Full survey due to be completed at year end)

<b>Corporate Health: Customer Focus</b>			
	1 Customer Satisfaction	Multiple measures (April to December data)	standard achieved in 1 out of 5 categories
	2 High quality professional service		202.3 complaints per 1000 officers (April to February only)

**Current information**, based on a 12 month total for the period ending Feb 2001

**Information from previous period**, based on a 12 month total for the period ending Jan 2001

<b>Key</b>	
■	Performing above upper control limit
■	Performing above standard/target and below upper control limit
■	Performing below standard/target but above lower control limit
■	Performing below lower control limit
■	Data available but target/standard not set
⊗	Indicator based on partial information
⊗	Change in performance due to agreed alteration in indicator

## Performance Headlines – February 2001

The Performance Report for February includes an MPS scorecard, a borough profile, and a full listing of Best Value and Policing Plan PIs as requested by the MPA.

The performance highlights are described below.

Key Crime Targets	Achievement		Target likely to be met?	Better or worse than last month?
	Planning year to date Apr 2000-Feb 2001 (compared with Apr 00 – Feb 01 where applicable)	Rolling year Mar-00 to Feb-01 (compared with Mar 99 – Feb 00 where applicable)		
To achieve a homicide clear up rate of <b>89%</b>	81.1%	80.1%	✘	☹
To achieve <b>zero</b> growth in street crime	+18.0%	+19.3%	✘	☺
To achieve a street crime JD rate of <b>9%</b>	8.3%	8.3%	✘	☺
To achieve a <b>2%</b> reduction in burglary	-9.9%	-9.2%	✔	☺
To achieve a burglary JD rate of <b>10%</b>	9.8%	9.7%	⚡	☹
To achieve an <b>8%</b> reduction in autocrime	+0.6%	+0.6%	✘	☺
To achieve an autocrime JD rate of <b>8%</b>	4.4%	4.4%	✘	☺
To increase the number of JDs for supply and PWI by 10% (compared with the level during 1998/9)			✘	☺
All drugs	-6.5%	-3.8%	✘	☺
Class A drugs	+23.3%	+26.2%	✔	☺
Cocaine	+14.2%	+13.5%	✔	☺
Crack	+31.4%	+34.8%	✔	☺
Heroin	+24.8%	+27.5%	✔	☹
To refer <b>2000</b> drugs offenders into treatment from arrest referral schemes (April-November)	1247		✔	☺
To achieve an 2.8% reduction in Total Notifiable Offences	-1.8%	-1.1%	✘	☹

Key:

⚡	Uncertain whether target will be met at year end
✔	Target likely to be met a year end
✘	Target unlikely to be met at year end
	Performance exceeding target
	Performance not meeting target
☺	Performance higher than last month
☹	Performance lower than last month
☺	No change in performance since last month
	In these areas, MPS performance is better in the year 2000/2001 than it was in 1999/2000.

## **HOMICIDE**

1.1 There have been 175 homicides in the period April-February 2001 (compared with 176 in the same period in 1999). During this same period, 142 homicides (81.1%) have been cleared up (*including those relating to offences prior to April*), compared with 136 (77.2%) in the same period last year. The number of homicide clear-ups recorded in March to date, suggest that this year's clear up rate may increase, moving closer towards the target.

## **STREET CRIME**

### **Street crime offences**

2.1 The number of street crime offences in February was 4426. This is lower than the monthly numbers of offences in January 2001 (4520), but reflects a higher daily rate (158 offences per day compared with 146 per day in January). This compares with 4017 street crime offences in February 2000 and a monthly average of 3575 in 1999/00.

2.2 The year-to-date percentage increase (18%) and the rolling year increase (19.3%) both reflect a continued slowing down of this rate. Both figures were higher in January 2001 with an 18.9% YTD increase & 22.3% rolling year. The same four boroughs identified in January: Brent, Ealing, Greenwich and Islington, with the addition of Harrow are still showing a year to date reduction in street crime offences. The highest identified reduction is a noticeable 10.1% achieved by the Borough of Islington.

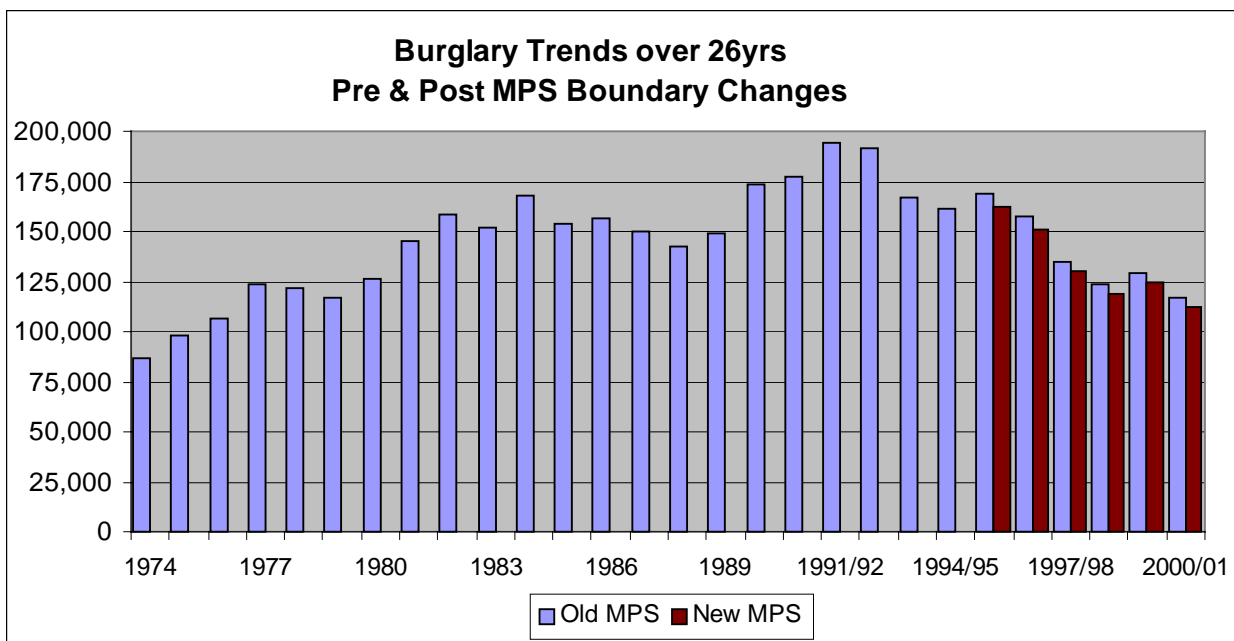
### **Street crime judicial disposals**

2.3 The February JD rate was 8.3%, against a target of 9%. The JD rate seen over the planning year to date (8.3%) is below the target but remains an improvement over the 1999/2000 average rate of 7.7%. Fifteen boroughs are achieving the JD target over the eleven months from April to February. Amongst the highest, Lewisham has achieved a JD rate of 21.5%

## **BURGLARY**

### **Burglary offences**

3.1 The level of burglary offences remains on course to achieve the 2% reduction target, with year to date performance showing a 9.9% reduction. In total, there were 9137 burglary offences during February 2001, compared to 10290 in January 2001 and 10302 in February 2000. 20 boroughs were achieving the target over the ten months April to January. This has since risen to 24 year to date. Barking and Dagenham are achieving the greatest year to date reduction at 25.6%.



3.2 The chart below displays the burglary trends across the MPS for the last twenty-six years. The information highlights that at present 2000/01 is recording the lowest level of burglary offences, since 1976.

3.3 Note that the level for 2000/01 is the lowest for 25yrs and would have been so even when account is taken of the new MPS boundaries.

### Burglary judicial disposals

3.4 The overall MPS judicial disposal rate is 9.8% for the eleven months from April to February, below the target of 10%. This is a slight fall from the year to date figure recorded in January 2001 (9.97%). At 8.2%, the JD rate in February is an improvement of the January figure (7.3%), which was the lowest rate seen this planning year. The planning year rate however remains an improvement on the average 1999/2000 performance of 9.2%.

## AUTOCRIME

### Autocrime offences

4.1 Autocrime offences year to date show a slight increase over the level in 1999/2000. There were 18675 autocrime offences in February 2001, compared with 19293 offences in February 2000. At present five boroughs are achieving the target of an 8% reduction over the eleven months of the year to date.

### Autocrime judicial disposals

4.2 JD rates are running at 4.4% over the year to date, against the MPS target of 8%. One borough (Lewisham) is reaching the target level in the year to date.

## DRUG CRIME

### Drug judicial disposals

5.1 During the first eleven months of 2000/2001, there were 1797 judicial disposals for supply and PWI to supply Class A drugs. This is 23% higher than the performance over the same months in 1998/1999 (baseline year), and is achieving the target increase of 10%. The target is being achieved for each of the specific drug types focussed on (cocaine, crack and heroin). The number of JDs relating to all drugs has dropped over the same eleven months, and is 6.5% lower than the 1998/1999 level.

### **Drug offender referrals**

The number of referrals for the first eight months of the year was 1247. Around 188 referrals are now needed per month if the target of 2000 referrals is to be reached by the planning year end. This target is on course to be delivered.

### **TOTAL NOTIFIABLE OFFENCES**

6.1 There have been 910028 total notifiable offences between April 2000 and February 2001, compared to 926672 offences for the same period in 1999/2000. This is a 1.8% reduction, which suggests that the MPS is not going to achieve the BVPI target of a 2.8% reduction from 1999/2000.

6.2 Judicial Disposals are down overall on 1999/2000, recording a current rate of 8.3%.

### **EMERGENCY CALLS**

#### **999 Calls**

7.1 The target of answering 999 calls within 15 seconds in 80% of cases has been exceeded in the rolling year March 2000 to February 2001 recording 82.3%. The number of calls successfully answered within the target has been increasing since October 2000, with January having recorded the highest rate (94.9%) this financial year.

7.2 The level of demand has remained stable over the last six months, in contrast to the period March 2000 to July 2000 where demand increased as much as 10% each month.

#### **Immediate Incidents**

7.3 The percentage of immediate incidents arrived at within the target time of 12 minutes was 76.8% in the rolling year March 2000 to February 2001. This rate is consistent with the majority of months this financial year, which is below the 80% target.

### **DIVERSITY**

8.1 The roll out of CRR training is not keeping pace with the target this financial year, to have trained 40% of MPS staff and 50% of the Borough's by 31<sup>st</sup> March 2001. The MPS has trained 28% of the staff between April – February 2000, which includes 8 completed Boroughs.

### **RESOURCES**

#### **Recruitment and retention**

9.1 The police strength at the end of February 2001 was 25,338, a shortfall of 261 on the Budget Workforce Target (BWT) shown for February. The police strength total excludes those officers on secondment to Essex, Hertfordshire and Surrey constabularies, however includes other secondments such as officers seconded to NCIS and other central service organisations.

9.2 4.1% (1042.25) of police strength are visible ethnic minority officers (target 5%), 15.7% are female (target 17%). These figures have remained almost static since January.

9.3 The civil staff strength at the end of February was 10,307. This is 803 (7.2%) short of the February BWT. 15.5% of the civil staff are from visible ethnic minorities (a slight decrease on the figure at the end of January) whilst 58.6% of civil staff are female.

9.4 The traffic warden strength was 706.8 at the end of February, 26% short of the BWT (the same level as last month). 12.4% of traffic wardens are visible ethnic minority staff and 61.02% are female.



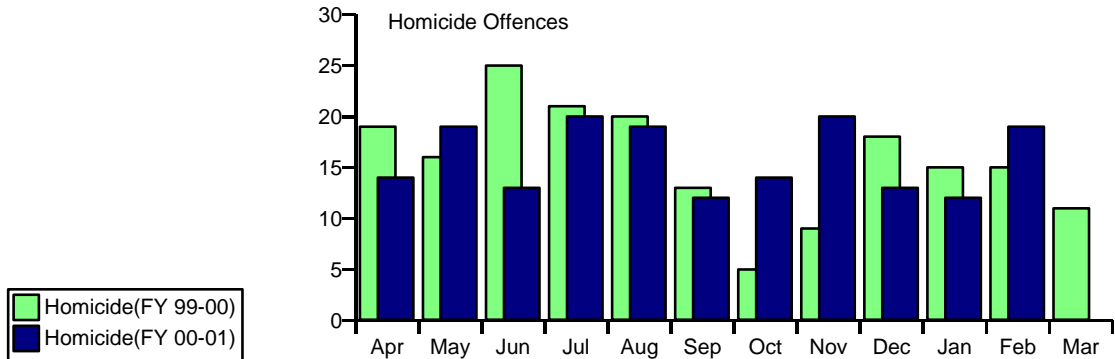
## **Metstats Charts**

**February 2001**

**Homicide**  
**Street Crime**  
**Burglary**  
**Autocrime**  
**Emergency Response**  
**Drugs**

## Performance Results - Homicide

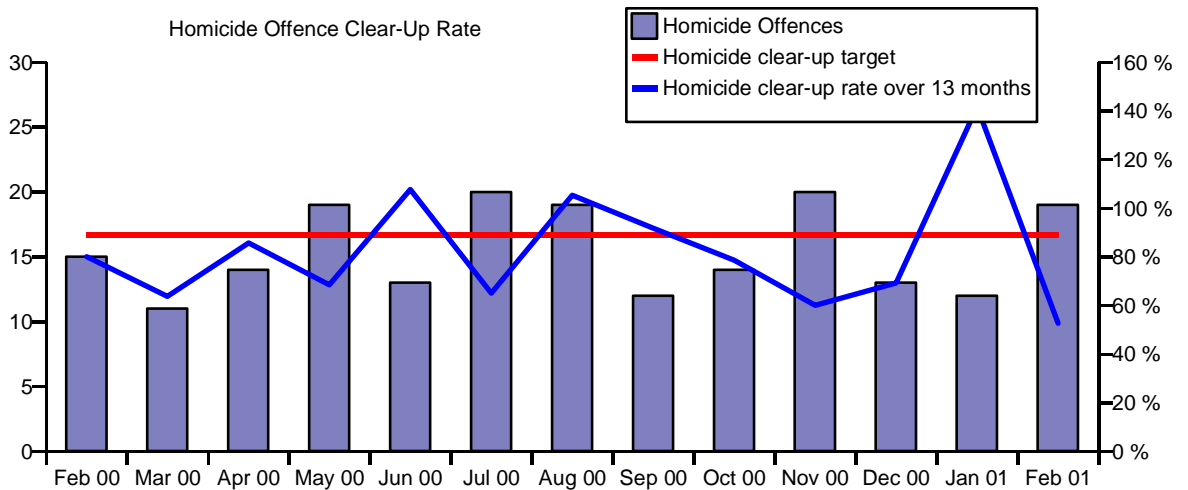
The figures for homicide reported below do not include offences or clear-ups for those parts of the former MPD now policed by county forces. Total homicides and clear-ups for the former MPD for fy99-00 are 191 and 146 respectively, giving a clear-up rate of 76.4%.



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
<b>Homicide(FY 99-00)</b>	19	16	25	21	20	13	5	9	18	15	15	11
<b>Homicides Cleared Up(FY 99-00)</b>	12	15	14	12	15	13	8	9	10	16	12	7
<b>Homicide(FY 00-01)</b>	14	19	13	20	19	12	14	20	13	12	19	
<b>Homicides Cleared Up(FY 00-01)</b>	12	13	14	13	20	11	11	12	9	17	10	

	MPS	Figures financial year to date	MPS
<b>Homicide(FY 99-00)</b>	187	<b>Homicide(FY 00-01)</b>	175
<b>Homicides Cleared Up(FY 99-00)</b>	143	<b>Homicides Cleared Up(FY 00-01)</b>	142
<b>Homicide Clear-up Rate</b>	76.5 %	<b>Homicide Clear-up rate to date</b>	81.1 %

**The homicide clear-up rate target is 89%**

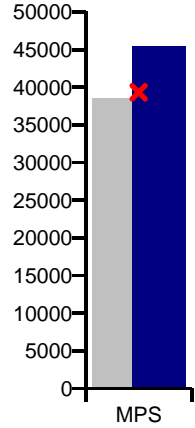


	Feb 00	Mar 00	Apr 00	May 00	Jun 00	Jul 00	Aug 00	Sep 00	Oct 00	Nov 00	Dec 00	Jan 01	Feb 01
<b>Homicide Offences</b>	15	11	14	19	13	20	19	12	14	20	13	12	19
<b>Homicide Offences Cleared Up</b>	12	7	12	13	14	13	20	11	11	12	9	17	10
<b>Homicide clear-up rate</b>	80 %	64 %	86 %	68 %	108 %	65 %	105 %	92 %	79 %	60 %	69 %	142 %	53 %

# Performance Results - Volume Crime Analysis

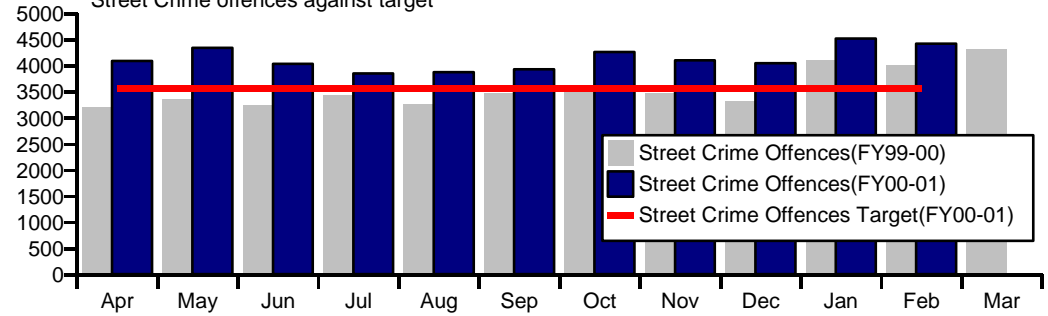
## Street Crime

FYTD Street Crime offences against target



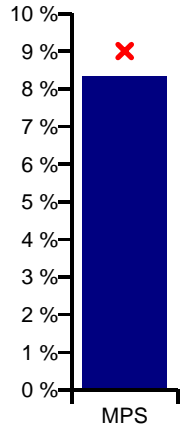
	MPS
Street Crime Offences(FYTD99-00)	38583
Street Crime Offences Target(FYTD00-01)	39329
Street Crime Offences(FYTD00-01)	45511

Street Crime offences against target



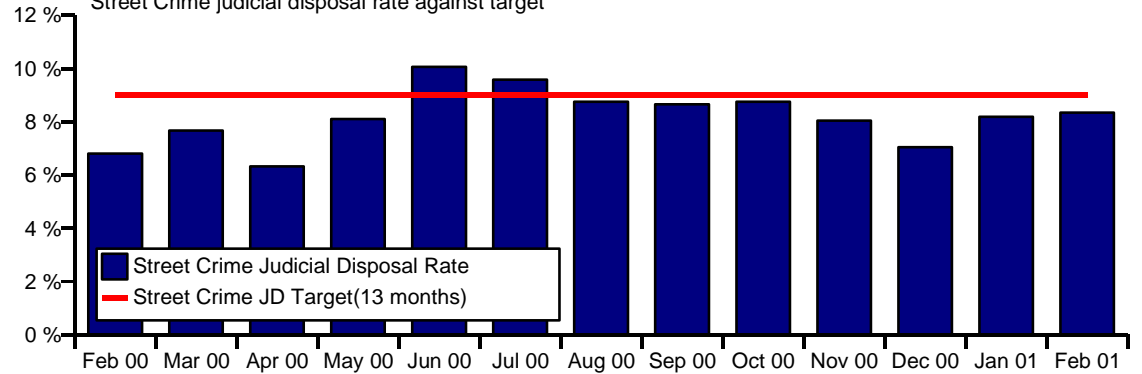
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Street Crime Offences(FY99-00)	3212	3369	3246	3441	3276	3483	3619	3488	3322	4110	4017	4321
Street Crime Offences Target(FY00-01)	3575	3575	3575	3575	3575	3575	3575	3575	3575	3575	3575	3575
Street Crime Offences(FY00-01)	4095	4345	4038	3855	3878	3933	4264	4107	4050	4520	4426	

FYTD Street Crime JD rate against target



	MPS
Street Crime JD Rate (FYTD00-01)	8.3 %
Street Crime JD Target(FYTD00-01)	9.0 %

Street Crime judicial disposal rate against target

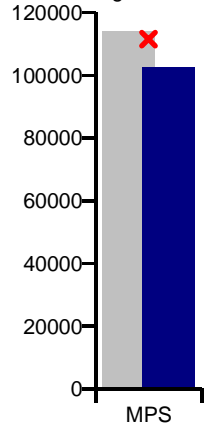


	Feb 00	Mar 00	Apr 00	May 00	Jun 00	Jul 00	Aug 00	Sep 00	Oct 00	Nov 00	Dec 00	Jan 01	Feb 01
Street Crime Judicial Disposal Rate	6.8 %	7.7 %	6.3 %	8.1 %	10.1 %	9.6 %	8.7 %	8.6 %	8.7 %	8.0 %	7.0 %	8.2 %	8.3 %

# Performance Results - Volume Crime Analysis

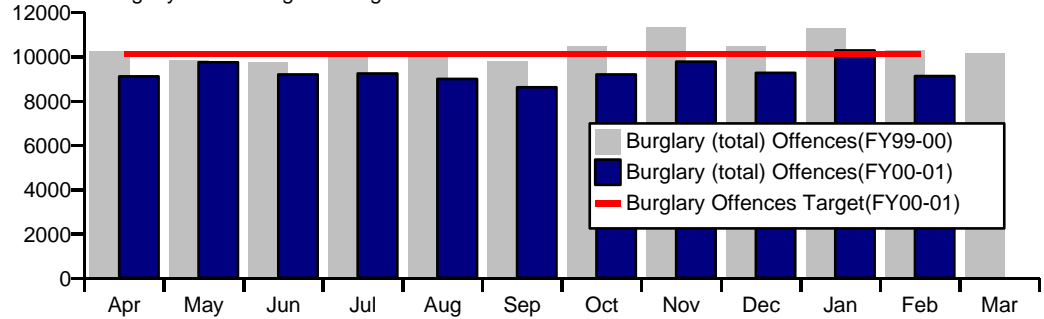
## Burglary

FYTD Burglary offences against target



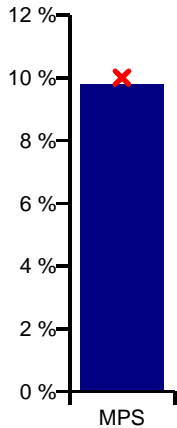
	MPS
Burglary (total) Offences(FYTD99-00)	113978
Burglary Offences Target(FYTD00-01)	111530
Burglary (total) Offences(FYTD00-01)	102671

Burglary offences against target



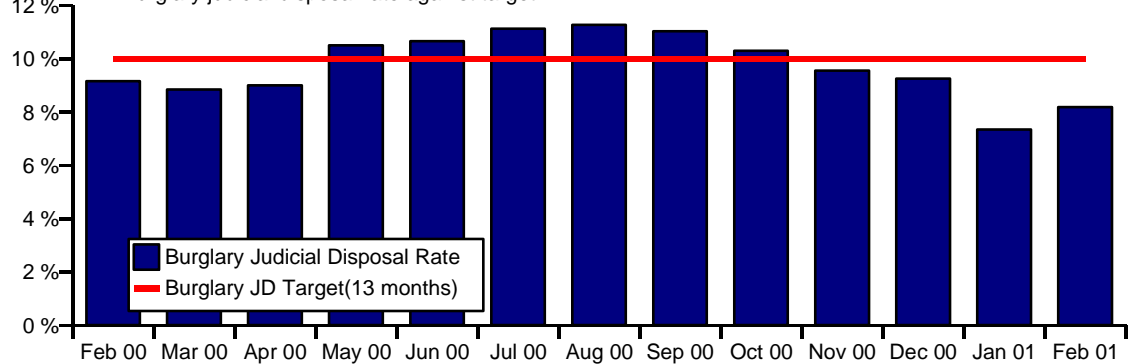
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Burglary (total) Offences(FY99-00)	10259	9851	9745	10024	10275	9826	10507	11376	10502	11311	10302	10174
Burglary Offences Target(FY00-01)	10139	10139	10139	10139	10139	10139	10139	10139	10139	10139	10139	10139
Burglary (total) Offences(FY00-01)	9128	9756	9207	9248	9001	8632	9213	9785	9274	10290	9137	

FYTD Burglary JD rate against target



	MPS
Burglary Judicial Disposal Rate (FYTD00-01)	9.8%
Burglary JD Target(FYTD00-01)	10.0%

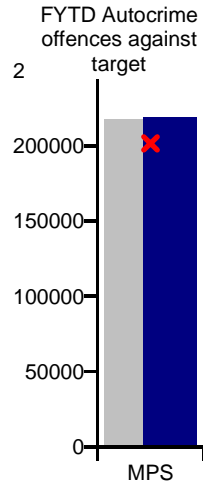
Burglary judicial disposal rate against target



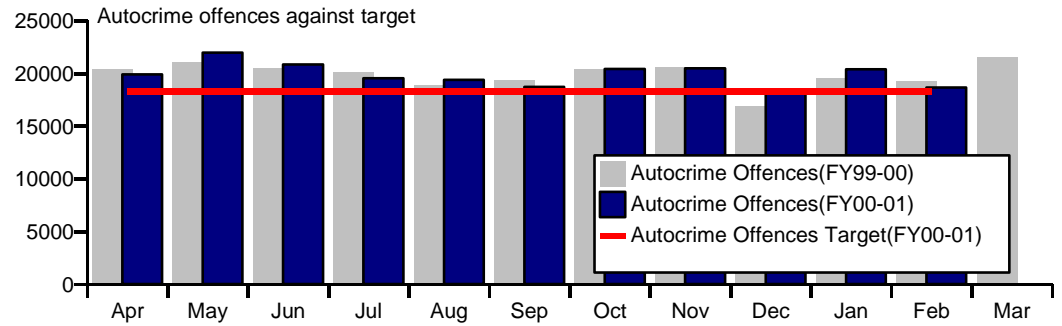
	Feb 00	Mar 00	Apr 00	May 00	Jun 00	Jul 00	Aug 00	Sep 00	Oct 00	Nov 00	Dec 00	Jan 01	Feb 01
Burglary Judicial Disposal Rate	9.2%	8.8%	9.0%	10.5%	10.7%	11.1%	11.3%	11.0%	10.3%	9.6%	9.3%	7.3%	8.2%

# Performance Results - Volume Crime Analysis

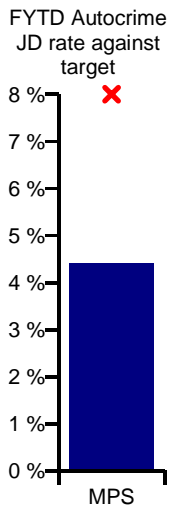
## Autocrime



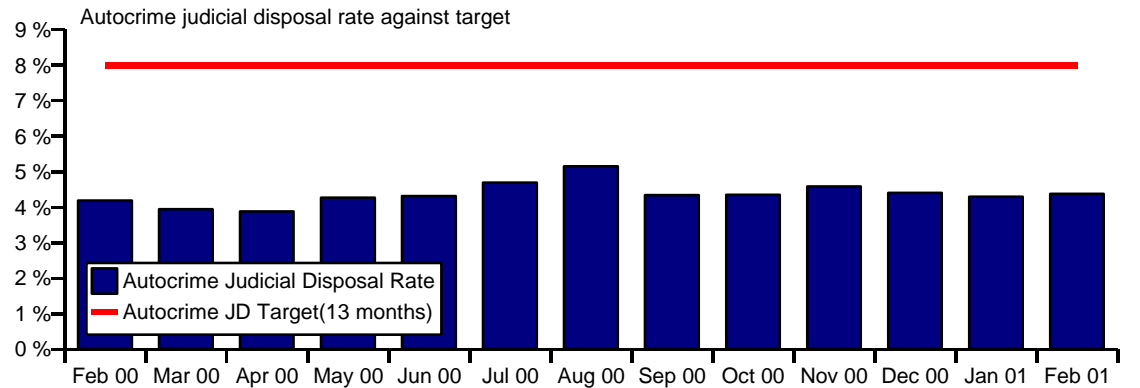
	MPS
Autocrime Offences(FYTD99-00)	217356
Autocrime Offences Target(FYTD00-01)	201479
Autocrime Offences(FYTD00-01)	218558



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Autocrime Offences(FY99-00)	20402	21102	20540	20151	18930	19403	20381	20608	16939	19607	19293	21552
Autocrime Offences Target(FY00-01)	18316	18316	18316	18316	18316	18316	18316	18316	18316	18316	18316	18316
Autocrime Offences(FY00-01)	19907	21979	20865	19532	19416	18740	20437	20505	18098	20404	18675	



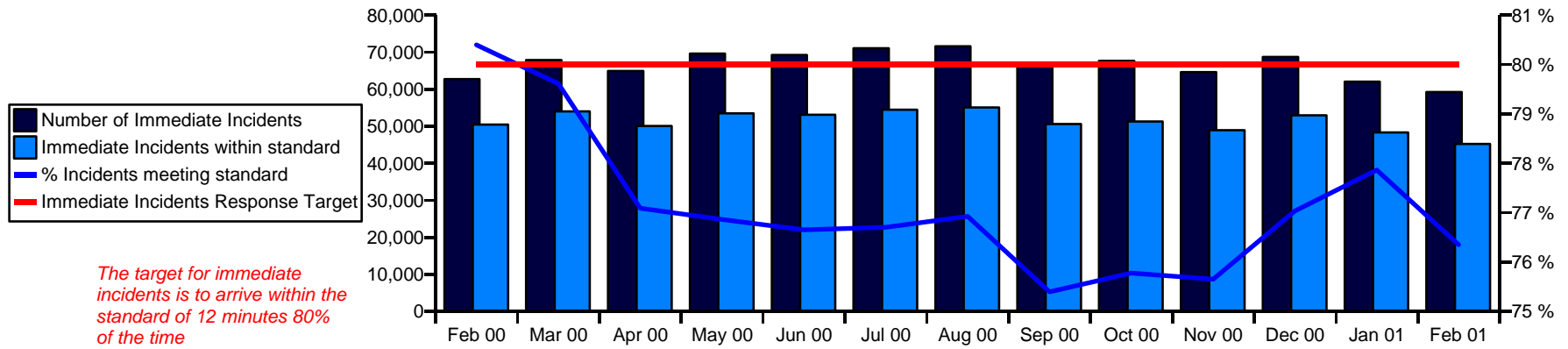
	MPS
Autocrime Judicial Disposal Rate (FYTD 00-01)	4.4 %
Autocrime JD Target(FYTD00-01)	8.0 %



	Feb 00	Mar 00	Apr 00	May 00	Jun 00	Jul 00	Aug 00	Sep 00	Oct 00	Nov 00	Dec 00	Jan 01	Feb 01
Autocrime Judicial Disposal Rate	4.2 %	3.9 %	3.9 %	4.3 %	4.3 %	4.7 %	5.2 %	4.3 %	4.3 %	4.6 %	4.4 %	4.3 %	4.4 %

# Response to Emergency Calls

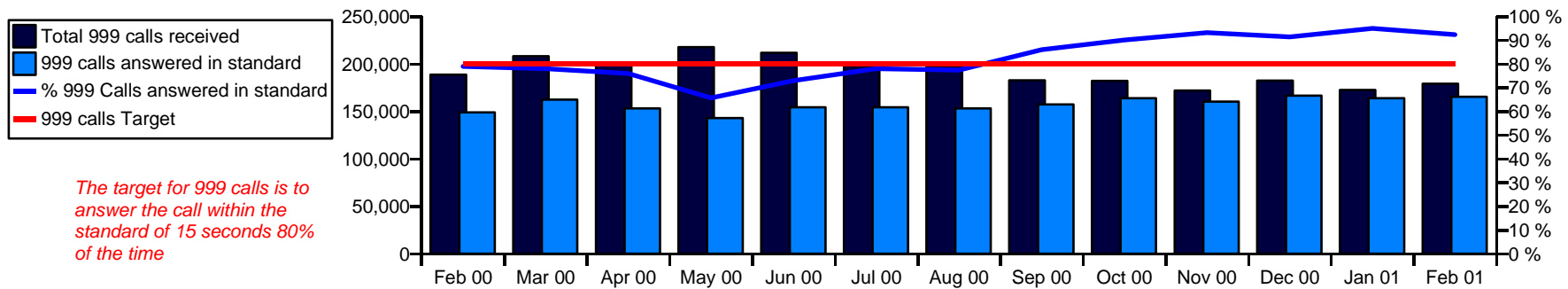
## Response to Immediate Incidents



*The target for immediate incidents is to arrive within the standard of 12 minutes 80% of the time*

	Feb 00	Mar 00	Apr 00	May 00	Jun 00	Jul 00	Aug 00	Sep 00	Oct 00	Nov 00	Dec 00	Jan 01	Feb 01
<b>Number of Immediate Incidents</b>	62673	67822	64906	69575	69206	70966	71525	67095	67597	64572	68687	62044	59170
<b>Immediate Incidents within standard</b>	50385	53993	50034	53475	53043	54430	55017	50583	51221	48848	52909	48306	45173
<b>% Incidents meeting standard</b>	80.4 %	79.6 %	77.1 %	76.9 %	76.6 %	76.7 %	76.9 %	75.4 %	75.8 %	75.6 %	77.0 %	77.9 %	76.3 %

## 999 Calls



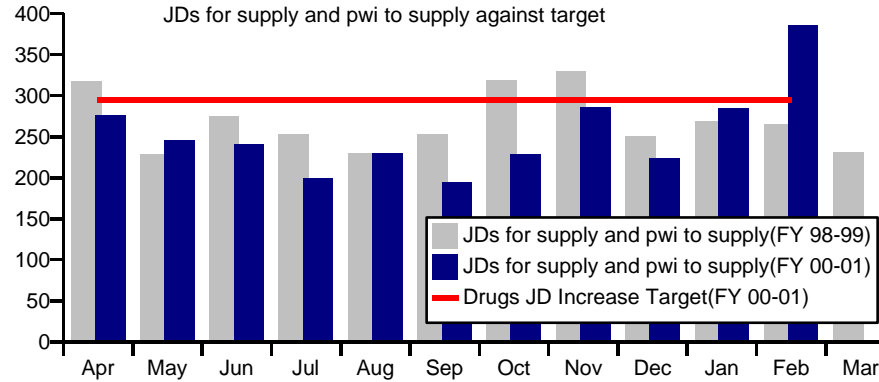
*The target for 999 calls is to answer the call within the standard of 15 seconds 80% of the time*

	Feb 00	Mar 00	Apr 00	May 00	Jun 00	Jul 00	Aug 00	Sep 00	Oct 00	Nov 00	Dec 00	Jan 01	Feb 01
<b>Total 999 calls received</b>	188658	208185	201510	217637	211640	198067	198087	182979	182256	171999	182595	172631	179178
<b>999 calls answered within standard</b>	149039	162384	153148	143070	154515	154454	153331	157307	164049	160346	166776	163896	165390
<b>% 999 Calls answered in standard</b>	79.0 %	78.0 %	76.0 %	65.7 %	73.0 %	78.0 %	77.4 %	86.0 %	90.0 %	93.2 %	91.3 %	94.9 %	92.3 %

## Drug related crime

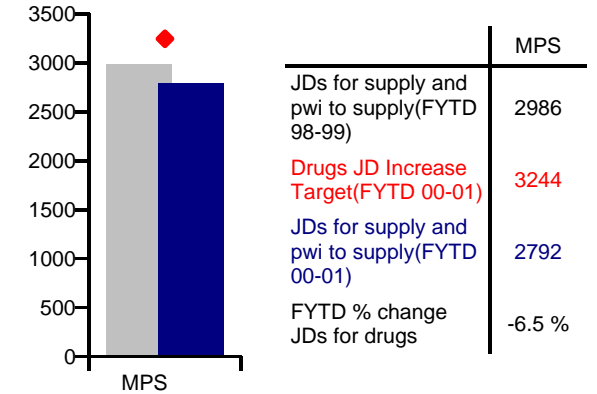
### Judicial disposals for supply and PWI against target

The monthly target for judicial disposals for supply and possession with intent to supply for 2000/1 is 295. This is based on a 10% increase on the 1998/1999 monthly average of 268



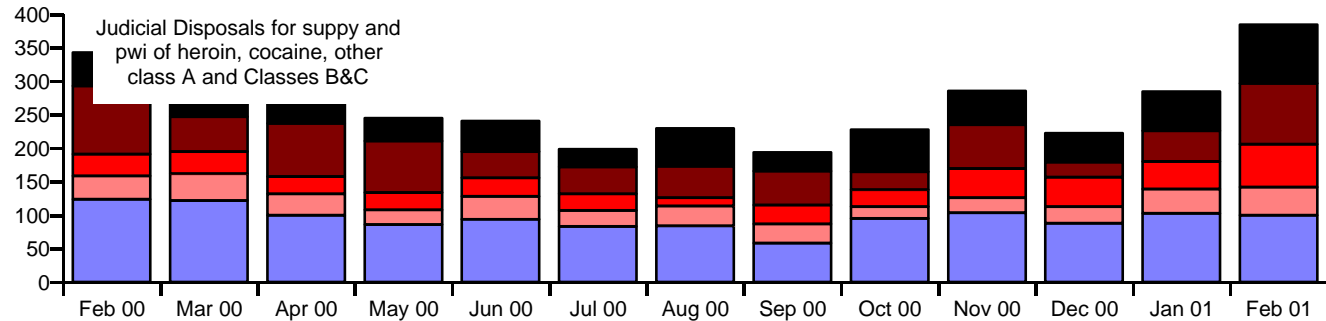
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
JDs for supply and pwi to supply(FY 98-99)	317	228	275	253	229	253	318	329	250	269	265	231
JDs for supply and pwi to supply(FY 00-01)	276	245	241	199	230	194	228	286	223	285	385	

FYTD JDs for supply and pwi to supply against target



### Judicial disposals for supply and PWI, showing drug types

- JDs for supply and pwi of crack
- JDs for supply and pwi of heroin
- JDs for supply and pwi of cocaine
- JDs for supply and pwi of other class A drugs
- JDs for supply and pwi of class B&C drugs



	Feb 00	Mar 00	Apr 00	May 00	Jun 00	Jul 00	Aug 00	Sep 00	Oct 00	Nov 00	Dec 00	Jan 01	Feb 01
JDs for supply and pwi of crack	50	57	39	34	46	27	57	28	63	51	44	59	88
JDs for supply and pwi of heroin	102	52	79	77	39	40	47	51	27	65	22	46	91
JDs for supply and pwi of cocaine	32	33	26	26	28	25	12	28	25	44	44	41	64
JDs for supply and pwi of other class A drugs	35	40	32	22	34	24	30	29	18	22	25	36	42
JDs for supply and pwi of class B&C drugs	124	122	100	86	94	83	84	58	95	104	88	103	100

Crime and Disorder						
Code	Indicator	Performance Target for 2000/2001	Actual Performance (February 2001)	Twelve month average or total to February 2001	Comments	Flags
<b>Homicide Targets</b>						
C1	The percentage of homicides cleared up	To achieve a clear up rate of 89%	52.6%	80.1%	February Figures: 19 offences, 10 clear ups	
<b>Burglary Targets</b>						
C2	The number of recorded burglaries (residential and commercial)	To reduce burglary by 2% (GOV)	-11.3%	-9.2%	Actual performance shows comparison with February 2000	
C3	The percentage of judicial disposals secured for recorded burglary offences.	To achieve a judicial disposal rate of 10%	8.2%	9.7%		
C4 (BVPI126)	Domestic burglaries per 1,000 households	2% reduction on 1999/2000 (i.e. 24.8 burglaries per 1000 households)	24.7	22.6	February data annualised to provide direct comparison with 12 month figure	
C5 (BVPI126)	Domestic burglaries - percentage detected.	10% Judicial Disposals	6.7%	9.2%		
C6 (BVPI155)	Percentage of domestic burglaries where the property had been burgled in the past twelve months.	This is a new PI, the absence of any historical data precludes the setting of a meaningful target this year			New PI, relevant data not yet available	
<b>Street Crime Targets</b>						
C7	The number of recorded street crimes	To achieve zero growth in street crime	10.2%	19.3%	Actual performance shows comparison with February 2000	
C8 (BVPI127)	Street Crimes per 1,000 population	0% reduction on 1999/2000 (i.e. to remain at 5.9 per 1000 population)	7.9	6.8	February data annualised to provide direct comparison with 12 month figure	
C9 (BVPI127)	Street Crimes - percentage detected.	9% Judicial Disposals	8.3%	8.3%		
<b>Autocrime Targets</b>						
C10	The number of recorded autocrime	To reduce autocrime by 8% (GOV)	-3.2%	0.6%	Actual performance shows comparison with February 2000	
C11 (BVPI128)	Autocrimes per 1,000 population	8% reduction on 1999/2000 (i.e. 30.2 Autocrimes per 1000 population)	33.4	33.0	February data annualised to provide direct comparison with 12 month figure	
C12 (BVPI128)	The percentage of judicial disposals secured for recorded vehicle crime offences.	Judicial disposal rate of 8%	4.4%	4.4%		
<b>Violent Crime Targets</b>						
C13 (BVPI127)	Violent crimes per 1,000 population	No specific targets set in 2000/2001 Policing Plan	28.3	28.2	February data annualised to provide direct comparison with 12 month figure	
C14 (BVPI127)	Violent crimes - percentage detected (Judicial Disposals)	No specific targets set in 2000/2001 Policing Plan	16.4%	16.0%		
C15 (BVPI153)	Percentage of reported domestic violence incidents where there was a power of arrest, in which an arrest was made relating to the incident.	This is a new PI, the absence of any historical data precludes the setting of a meaningful target this year			New PI, relevant data not yet available	
C16 (BVPI154)	Percentage of victims of reported domestic violence incidents that were victims of a reported domestic violence incident in the previous twelve months.	Target to be determined			New PI, relevant data not yet available	
<b>Drug Crime Targets</b>						
C17	The number of judicial disposals for supply and possession with intent to supply	Increase judicial disposals for supply and possession with intent to supply by 10% against the baseline of 1998/9 (GOV)	56.0%	-3.8%	Rolling year to February 2001 compared with 1998/9 baseline	
C17 A	The number of judicial disposals for supply and possession with intent to supply for Cocaine	No specific target set	139.1%	13.5%	Rolling year to February 2001 compared with 1998/9 baseline	
C17 A	The number of judicial disposals for supply and possession with intent to supply for Heroin	No specific target set	137.7%	27.5%	Rolling year to February 2001 compared with 1998/9 baseline	



Code	Indicator	Performance Target for 2000/2001	Actual Performance (February 2001)	Twelve month average or total to February 2001	Comments	Flags
C17 A	The number of judicial disposals for supply and possession with intent to supply for Crack	No specific target set	160.7%	34.8%	Rolling year to February 2001 compared with 1998/9 baseline	😊
C17 A	The number of judicial disposals for supply and possession with intent to supply for class A	Increase judicial disposals for supply and possession with intent to supply by 10% against the baseline of 1998/9 (GOV)	136.9%	26.2%	Rolling year to February 2001 compared with 1998/9 baseline	😊
C18 (BVPI129)	Number of offenders dealt with for supply offences in respect of Class A drugs per 10,000 population.	This is a new PI, the absence of any historical data precludes the setting of a meaningful target this year			Data to be provided from Home Office sources	
C19 (BVPI137)	The percentage of offenders referred into treatment from arrest referral schemes	This is a new PI, the absence of any historical data precludes the setting of a meaningful target this year. The MPS target set to refer 2000 offenders into treatment from arrest referral schemes.		0.67%	Arrest referral schemes have been in place in all boroughs since 1 April, data relates to April to November 2000 only. 1247 offenders referred into treatment.	😊
<b>Total Crime</b>						
C20 (BVPI125)	Total recorded crimes per 1,000 population	No specific target in Policing Plan as initiatives relate to specific offences, however, it is anticipated that these will lead to a 2.8% reduction in the 1999/2000 figure of 141.6 crimes per 1000 population (i.e. 135.8)	139.3	137.4	February data annualised to provide direct comparison with 12 month figure	😐
C21 (BVPI125)	Total recorded crimes - percentage detected (judicial disposals).	No target shown in the 2000/2001 performance plan for TNO's, targets set for specific offences.	12.1%	12.0%		
<b>Disorder</b>						
C22 (BVPI130)	Number of public disorder incidents per 1,000 population.	No target set at MPS level (it is anticipated that targets will be set at a borough level as part of local Crime and Disorder strategies)	56.1	58.8		
<b>Arrests</b>						
C23 (BVPI136)	Percentage of persons arrested for notifiable offences who were charged/reported for summons or cautioned.	This is a new PI, the absence of any historical data precludes the setting of a meaningful target this year			Relevant data not yet available	
<b>Diversity</b>						
<b>Victim Satisfaction</b>						
D1	The gap between the levels of satisfaction in the service received from police expressed by victims of racially motivated crime and victims of all crime	To achieve parity in the level of satisfaction recorded amongst victims of racially motivated crime and the victims of other crimes	4.4%	6.7%	New indicator, actual performance relates to October to December 2000 quarter. 12 month data relates to April to December 2000.	😐
<b>Crime</b>						
D2 (BVPI141)	The percentage of reported racist incidents where further investigation is taken	To investigate 100% of cases	100.0%	100.0%	It is MPS policy to investigate all racist incidents	😊
D3 (BVPI141)	The percentage of reported racially aggravated crimes detected	No target shown in 2000/2001 Performance Plan	15.3%	25.0%		
D4 (PP D a3a)	The number of racial offences	Target setting is inappropriate at this stage, as several initiatives impacting upon the number of offences reported are in their infancy.	14743	18545	Current month's data has been annualised to provide a comparison with the 12 month figure, most recent data relates to February	
D5	The number of racist incidents reported	It should be possible to set robust targets in the future, once the impact of these initiatives has been assessed over a longer period of time.	16542	20861	Current month's data has been annualised to provide a comparison with the 12 month figure, most recent data relates to February	
D6	The percentage of judicial disposals secured for recorded racially motivated offences	To achieve a disposal rate of 15%	17.2%	16.0%	Most recent data relates to February 2001	😊

Code	Indicator	Performance Target for 2000/2001	Actual Performance (February 2001)	Twelve month average or total to February 2001	Comments	Flags
D7	The number of proactive initiatives aimed at the detection or disruption of offenders for race and hate crime	To undertake at least 250 proactive initiatives during 2000/01		197	12 month data relates to April to December only.	☹
<b>Recruitment</b>						
D8 (BVPI25a)	Percentage of minority ethnic community police officers in the force	5% in current year (10.3% in five years and 25% in ten years) (GOV)	4.11%	4.01%	Using figures to February 2001	☹
D9 (BVPI25b)	Percentage of minority ethnic police officers in the force compared to the percentage of minority ethnic population of working age				Further work with the Home Office is needed to clarify the population base and develop a suitable way of expressing it.	
<b>Stop and Search</b>						
D10 (BVPI138)	Number of Police and Criminal Evidence Act (PACE) stops or searches of white persons per 1,000 population	No target set	14.4	15.6	Actual performance relates to December (annualised to provide direct comparison with 12 month figure) , 12 month figure relates to the year to December	
D11 (BVPI138)	Percentage of Police and Criminal Evidence Act (PACE) stops or searches of white persons leading to arrest.	No target set	15.1%	15.7%	January data not yet available, most recent data relates to December	
D12 (BVPI139)	Number of PACE stops or searches of minority ethnic persons per 1,000 population	No target set	42.3	45.7	Actual performance relates to December (annualised to provide direct comparison with 12 month figure) , 12 month figure relates to the year to December	
D13 (BVPI139)	Percentage of PACE stops or searches of minority ethnic persons leading to arrest.	No target set	16.5%	17.1%	January data not yet available, most recent data relates to December	
<b>Training</b>						
D14	The percentage of London boroughs which have received borough based community and race relations training	To provide training for 50% of all London boroughs by the end of March 2001		24.2%	Training complete on eight boroughs and is currently in progress in seven others	☹
D14A	The percentage of staff which have received borough based community and race relations training	To provide training for 40% of identified staff by the end of March 2001		28.1%	To date 10406 staff have been trained. Of this total 6891 borough staff have been trained.	☹
<b>Response</b>						
<b>Response to Emergencies</b>						
R1 (BVPI133)	Percentage of responses to incidents requiring immediate response within local target response times	80%	76.3%	76.8%		☹
R2 (BVPI134)	Percentage of 999 calls answered within local target response time.	80%	92.3%	82.3%		☺
<b>Police Collisions</b>						
R3	The total number of Police collisions	To achieve a 10% reduction on the 1998/9 figure of 5947 collisions (i.e. 5352 collisions)	5019	6120	February data has been annualised to allow for comparison with the twelve months to February	☹
R4	The percentage of Police collisions where police driving was a contributory factor as determined by the investigating officer	To achieve a 10% reduction in the 1998/9 percentage of 41.8% of collisions where police driving was a contributory factor (i.e. 37.6% of collisions)	32.7%	34.4%	Actual performance refers to February, 12 month performance relates to the period March 2000 to February 2001	☺
R5	The number of Police collisions occurring while responding to emergency calls per 1,000 emergency calls	To achieve a 10% reduction on the 1998/9 figure of 2.23 collisions per 1000 emergency calls (i.e. 2.00 collisions per 1000)	1.51	1.70	Actual performance refers to February, 12 month performance relates to the period March 2000 to February 2001	☺
R6	The number of Police collisions occurring while responding to emergency calls where police driving was a contributory factor, as determined by the investigating officer, per 1,000 emergency calls	To achieve a 10% reduction on the 1998/9 figure of 0.94 collisions per 1000 emergency calls where police driving was a contributory factor (i.e. 0.84 collisions per 1000)	0.48	0.56	Actual performance refers to February, 12 month performance relates to the period March 2000 to February 2001	☺

Code	Indicator	Performance Target for 2000/2001	Actual Performance (February 2001)	Twelve month average or total to February 2001	Comments	Flag
R7	The number of Police collisions resulting in personal injury	To achieve a 10% reduction on the 1998/9 figure of 978 collisions resulting in personal injury (i.e. 880 collisions)	508	798	Actual performance refers to February, 12 month performance relates to the period March 2000 to February 2001	☺
R8	The number of Police collisions resulting in personal injury as a percentage of total collisions	To achieve a 10% reduction in the 1998/9 percentage of 16.3% of collisions resulting in personal injury (i.e. 14.7% of collisions)	10.1%	13.1%	Actual performance refers to February, 12 month performance relates to the period March 2000 to February 2001	☺
<b>Road Traffic Collisions</b>						
R9 (BVPI132)	Number of road traffic collisions involving death or serious injury per 1,000 population.	4% reduction on 1994/8 baseline (equivalent of 0.77 KSI's per 1000 population) (GOV)	0.73	0.78	Latest data is for December (12 month figure based on 12 months to December 2000)	☹

<b>Human Resources</b>						
H1 (BVPI24)	Percentage of police officer strength which is female.	17% in current year ( <i>Target at present is only provisional</i> )	15.72%	15.59%	Using figures to February 2001	
H2 (BVPI25a)	Percentage of minority ethnic community police officers in the force	5% in current year (10.3% in five years and 25% in ten years) (GOV)	4.11%	4.01%	Using figures to February 2001	☹
H3 (BVPI25b)	Percentage of minority ethnic police officers in the force compared to the percentage of minority ethnic population of working age				Further work is needed to clarify this indicator and develop a suitable way of expressing it	
H4 (BVPI26)	Number of working days lost through sickness per police officer	9 days per year	11.3	10.1	November data not yet available, most recent data relates to 12 months to October 2000	☹
H5 (BVPI26)	Number of working days lost through sickness per civilian employee.	10 days per year	13.1	11.8	November data not yet available, most recent data relates to 12 months to October 2001	☹
H6 (BVPI27)	Percentage staff turnover of police officers.	5% ( <i>target at present is only provisional</i> )	5.5%	5.9%	Most recent data relates to 12 months to February 2001	
H7 (BVPI27)	Percentage staff turnover civilian employees.	15% ( <i>target at present is only provisional</i> )	10.2%	14.6%	Most recent data relates to 12 months to February 2001	
H8 (BVPI28)	Percentage of police officers in operational posts;	No target set ( <i>benchmarking information</i> )		87.2	To be calculated once a year. Position as of March 2000	•
H9 (BVPI28)	Percentage of police officers in operational support posts;	No target set ( <i>benchmarking information</i> )		9.4	To be calculated once a year. Position as of March 2000	•
H10 (BVPI28)	Percentage of police officers in organisational support posts.	No target set ( <i>benchmarking information</i> )		3.4	To be calculated once a year. Position as of March 2000	•
H11 (BVPI29)	Number of medical retirements of police officers as a percentage of all officer retirements;	33%	27.3%	30.5%	Most recent data relates to 12 months to February 2001	☺
H12 (BVPI29)	Number of medical retirements of civilian employees as a percentage of all civilian retirements.	33%	24.9%	32.2%	Most recent data relates to 12 months to February 2001	☺
H13	The total number police officers	25600	25339.0	25372.1	Average strength relates to April 2000 to February 2001 (i.e. strength since boundary changes)	☹

<b>Complaints</b>						
COM1 (BVPI21)	Number of complaints per 1,000 officers.	Target to be based on a 3 year development plan	203.7	202.3	February data annualised for comparison. 12 month data actually relates to April 2000 to February 2000 only.	
COM2 (BVPI22)	Percentage of complaints substantiated.	Target not yet set (to be determined during 2000)	2.77%	2.16%	February data annualised for comparison. 12 month data actually relates to April 2000 to February 2000 only.	
COM3 (BVPI151)	Percentage of complaints resolved informally.	Target to be determined	36.0%	30.0%	February data annualised for comparison. 12 month data actually relates to April 2000 to February 2000 only.	
COM4 (BVPI140)	Number of substantiated complaints under Police Act 1996 by detainees per 10,000 people detained.	Target to be based on a 3 year development plan	0.48	0.60	February data annualised for comparison. 12 month data actually relates to April 2000 to February 2000 only.	

Code	Indicator	Performance Target for 2000/2001	Actual Performance (February 2001)	Twelve month average or total to February 2001	Comments	Flags
<b>Customer Satisfaction</b>						
S1 (BVPI120)	Level of crime (using British Crime Survey).	This is a new PI, the absence of any historical data precludes the setting of a meaningful target this year			Indicator based on British Crime Survey, data not yet available	•
S2 (BVPI121)	Fear of crime (using British Crime Survey).	This is a new PI, the absence of any historical data precludes the setting of a meaningful target this year			Indicator based on British Crime Survey, data not yet available	•
S3 (BVPI122)	Feelings of public safety (using British Crime Survey).	This is a new PI, the absence of any historical data precludes the setting of a meaningful target this year			Indicator based on British Crime Survey, data not yet available	•
S4 (BVPI123)	Public confidence in the criminal justice system or its component parts (using British Crime Survey).	This is a new PI, the absence of any historical data precludes the setting of a meaningful target this year			Indicator based on British Crime Survey, data not yet available	•
S5 (BVPI23a)	Percentage of the public satisfied with police action in response to 999 calls	90%	79.6%	78.2%	Quarterly report, actual performance relates to the 4th quarter of 2000, 12 month figure relates to quarters 2,3 and 4 only due to the new format of the questionnaire	☹
S6 (BVPI23b)	Percentage of people satisfied with the service received at police station enquiry counters	80%	75.3%	73.5%	Quarterly report, actual performance relates to the 4th quarter of 2000, 12 month figure relates to quarters 2,3 and 4 only due to the new format of the questionnaire	☹
S7 (BVPI23c)	Percentage of victims satisfied with police initial response to a report of violent crime	90%	72.0%	75.0%	Quarterly report, actual performance relates to the 4th quarter of 2000, 12 month figure relates to quarters 2,3 and 4 only due to the new format of the questionnaire	☹
S8 (BVPI23d)	Percentage of victims satisfied with police initial response to a report of a burglary of a dwelling	90%	82.8%	83.7%	Quarterly report, actual performance relates to the 4th quarter of 2000, 12 month figure relates to quarters 2,3 and 4 only due to the new format of the questionnaire	☹
S9 (BVPI23e)	Percentage of victims of road traffic collisions satisfied with the police service at the scene of the collision	90%	92.5%	91.8%	Quarterly report, actual performance relates to the 4th quarter of 2000, 12 month figure relates to quarters 2,3 and 4 only due to the new format of the questionnaire	☺

<b>Youth Offending</b>						
Y3	The number of truancy initiatives conducted on each borough.	Each borough identified by the DfEE as having a high incidence of truancy to undertake (preferably in partnership with the local authority) one initiative, for the minimum of one day, each school term.		27	There have been 27 initiatives in 11 of the 12 designated boroughs during the Autumn term	☹
Y4	The extent to which the MPS meets the Government targets for the time taken to deal with persistent young offenders (PYO) from arrest to charge (Government target of 2 days).	To meet the Government targets in 70% of cases by the end of 2000 (GOV)	63.08%	54.62%	Monthly data is for February 2001.	☹
Y5	The extent to which the MPS meets the Government targets for the time taken to deal with persistent young offenders (PYO) from charge to first court listing (Government target of 7 days).	To meet the Government targets in 70% of cases by the end of 2000 (GOV)	60.28%	63.90%	Monthly data is for February 2001.	☹
Y6	Non-PYOs arrest to case disposal	Within 28 days from arrest to case disposal (standard set for 1999/2000 was to meet this target in 80% of cases, this target related to all young offenders including PYOs)	84.53%	81.35%	Monthly data is for February 2001.	☺

Code	Indicator	Performance Target for 2000/2001	Actual Performance (February 2001)	Twelve month average or total to February 2001	Comments	Flags
Y7	The time taken to notify the Police National Computer (PNC) of the results of the results of all young offender case disposals, including court sentencing.	Within 14 days or less of the case disposal or sentence in 80% of cases (1999/2000 target of 60% was achieved, target raised for 2000/1)	72.27%	68.84%	Monthly data is for February 2001. Rolling data covers April 2000 - February 2001	☹
Y8 (BVPI 131)	Percentage of all full youth files provided to the Crown Prosecution Service both within pre-trial issue time guidelines and which are fully satisfactory or sufficient to proceed;	Targets to be set with CPS as part of Joint Performance Management	69.6%	72.6%	Monthly data relates to January 2001. Annual data relates to data for period April 2000 - January 2001.	
Y9 (BVPI 131)	Percentage of all expedited/remand youth files provided to the Crown Prosecution Service which are fully satisfactory or sufficient to proceed	Targets to be set with CPS as part of Joint Performance Management	98.7%	99.0%	Monthly data relates to January 2001. Annual data relates to data for period April 2000 - January 2001.	

Miscellaneous						
M1 (BVPI19)	Has HMIC assessed the force as having achieved its efficiency target in the last year?			Yes		☺
M2 (BVPI20)	Annual estate running costs (excluding repairs and maintenance) per square metre.	No target set ( <i>benchmarking information</i> )		£174		◆
M3 (BVPI124)	Actual net revenue expenditure per 1,000 population.	No target set ( <i>benchmarking information</i> )		£253,709		◆
M4 (BVPI152)	Percentage of police authority buildings open to the public which are suitable for and accessible for disabled people.	68% (i.e. 130 out of 191 buildings in current year) (GOV)		43.8%	This indicator will be calculated once annually. This figure relates to 1999-2000	☹ ◆
M5 (BVPI131)	Percentage of all full files provided to the Crown Prosecution Service both within pre-trial issue time guidelines and which are fully satisfactory or sufficient to proceed	Targets to be set with CPS as part of Joint Performance Management	66.9%	67.0%	Monthly data relates to January 2001. Annual data relates to data for period April 2000 - January 2001.	
M6 (BVPI131)	Percentage of all expedited/remand files provided to the Crown Prosecution Service which are fully satisfactory or sufficient to proceed	Targets to be set with CPS as part of Joint Performance Management	98.8%	98.6%	Monthly data relates to January 2001. Annual data relates to data for period April 2000 - January 2001.	

**Key**

☺	Performance year to date indicates target likely to be met at year end
☹	Performance year to date indicates target unlikely to be met at year end
☺☹	Uncertain whether target will be met at year end
□	No target set or awaits development

(GOV) Indicates nationally set targets determined by the government.

This figure will not change as it is calculated annually

◆ New indicator, no data available yet

◆ Information shown in Annex B of 2000/2001 Performance Plan

□ Most recent Data relates to 1st quarter of 2000

NOTE: Latest mid-year estimate (1999) have been used as the population base