

APPENDIX 1: PERFORMANCE IN 2000/01 AGAINST BVPIs

Introduction

This annex lists all the Policing Plan (PP) and Best Value Performance Indicators (BVPIs) which were used to monitor performance during 2000/01. The performance data is based on information for the period April 2000 to March 2001 unless otherwise stated.

The boundary of the MPS changed on the 1 April 2000, when the boroughs of Spelthorne, Reigate and Banstead, Epsom and Ewell, Elmbridge, Broxbourne, Welwyn and Hatfield and Hertsmere and Epping Forest were transferred to their respective county forces. The boundary is now coterminous with the boundary of Greater London. Where possible, performance for the years 1998/99 and 1999/2000 has been re-calculated, and is shown here as if the new boundary had been in place at the beginning of April 1998 unless otherwise stated.

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Ref	Indicator	1999/00 performance	2000/01 target	2000/01 performance	Five-year target	Comments
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Crime and disorder

PP	Homicides cleared up	76.5%	89%	89.9%		
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Burglary

PP	The number of recorded burglaries (residential and commercial) and percentage judicial disposals	4.4% 9.2% JDs	2% decrease 10% JDs	-9.5% 9.8% JDs	10% decrease on 1999/00 11% JDs	
BVPI 126	Domestic burglaries per 1,000 households and percentage judicial disposals	25.3 8.6% JDs	2% decrease, 10% JDs	22.5 9.2% JDs	10% decrease on 1999/00 11% JDs	
BVPI 155	Percentage of domestic burglaries where the property had been burgled in the past twelve months.	8.1%	No target set	Relevant data unavailable		Calculated annually

Street crime

PP	The number of recorded street crimes	36.2%	0% increase	18.0%	15% decrease from 1999/00	
BVPI 127	Street crimes per 1,000 population and percentage judicial disposals	6.0 7.7% JDs	0% increase 9% JDs	7.0 8.1% JDs	15% decrease from 1999/00	

Autocrime

PP	The number of recorded autocrimes	7.8%	8% decrease	-0.2%	31% decrease on 1998/99	
BVPI 128	Autocrimes per 1,000 population and percentage judicial disposals	33.3 4.4% JDs	8% decrease 8% JDs	32.8 4.4% JDs	31% decrease on 1998/99 8.0% JDs	

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Violent crime

BVPI 127	Violent crimes per 1,000 population and percentage judicial disposals	27.4 16.7% JDs	No target set	28.2 16.0% JDs		
BVPI 153	Percentage of reported domestic violence incidents where there was a power of arrest, in which an arrest was made relating to the incident.	22.4%	No target set	22.3%		2000/01 performance relates to Apr-Jan only
BVPI 154	Percentage of victims of reported domestic violence incidents that were victims of a reported domestic violence incident in the previous twelve months.	Relevant data unavailable	No target set	Relevant data unavailable		

Drug crime

PP	The number of judicial disposals for supply and possession with intent to supply	19.8% decrease	10% JD increase on 1998/99	4.3% decrease		
PP	The number of judicial disposals for supply and possession with intent to supply for class A	10.6% decrease	10% JD increase on 1998/99	26.9% increase		
PP	The number of judicial disposals for supply and possession with intent to supply for Cocaine	19.2% decrease	No specific target set	14.0% increase		
PP	The number of judicial disposals for supply and possession with intent to supply for Heroin	17.8% decrease	No specific target set	26.1% increase		
PP	The number of judicial disposals for supply and possession with intent to supply for Crack	5.2% decrease	No specific target set	39.8% increase		
BVPI 129	Number of offenders dealt with for supply offences in respect of Class A drugs per 10,000 population.	Relevant data unavailable	No target set	Relevant data to be provided from Home Office sources		

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BVPI 137	The percentage of persons arrested referred into drug treatment programmes from arrest referral schemes		To refer 2000 offenders	0.8%		2382 offenders referred, April 00 to March 2001
Total crime						
BVPI 125	Total recorded crimes per 1,000 population and percentage judicial disposals	141.6 12.6% JDs	2.8% decrease	136.6 12.1% JDs	13% decrease on 1999/00	
Disorder						
BVPI 130	Number of public disorder incidents per 1,000 population.	58.3	No target set	58.9		
Arrests						
BVPI 136	Percentage of persons arrested for notifiable offences who were charged/reported for summons or cautioned.	Relevant data unavailable	No target set	Relevant data unavailable		
Diversity						
PP	The gap between the levels of satisfaction in the service received from police expressed by victims of racially motivated crime and victims of all crime		To achieve parity in satisfaction levels	Satisfaction of victims of race crime 6.7% lower		
BVPI 141	The percentage of reported racist incidents where further investigation is taken	100%	100%	100%		
BVPI 141	The percentage of reported racially aggravated crimes detected	25.9%	No target set	25.7%		
PP	The number of racial offences	20189	No target set			
PP	The number of racist incidents reported	22875	No target set			

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PP	The percentage of judicial disposals secured for recorded racially motivated offences	15.1%	15%	%		
PP	The number of proactive initiatives aimed at the detection or disruption of offenders for race and hate crime		250 initiatives	Apr – Dec 197 initiatives		

Stop and search

BVPI 138	Number of Police and Criminal Evidence Act (PACE) stops / searches of white persons per 1,000 population and percentage leading to arrest	17.3 15.9%	No target set	11.2 15.9%		See note 2 2000/01 data for Apr – Dec
BVPI 139	Number of PACE stops / searches of minority ethnic persons per 1,000 population and percentage leading to arrest	45.9 16.7%	No target set	33.5 17.0%		See note 2 2000/01 data for Apr – Dec

Training

PP	The percentage of London boroughs which have received borough based community and race relations training		50% of all London boroughs	27.3% (8 boroughs)		
PP	The percentage of staff which have received borough based community and race relations training		40% of all identified staff	30.3%		

Response to emergencies

BVPI 133	Percentage of responses to incidents requiring immediate response within local target response times	82.4%	80%	76.4%		See note 3
BVPI 134	Percentage of 999 calls answered within local target response time	71.5%	80%	83.6%		See note 4

Police collisions

PP	The total number of police collisions	6311	10% decrease on 1998/9	6238		See note 2
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PP	The percentage of police collisions where police driving was a contributory factor as determined by the investigating officer	36.9%	10% decrease on 1998/9	33.6%		See note 2
PP	The number of police collisions occurring while responding to emergency calls per 1,000 emergency calls	1.88	10% decrease on 1998/9	1.69		See note 2
PP	The number of police collisions occurring while responding to emergency calls where police driving was a contributory factor, as determined by the investigating officer, per 1,000 emergency calls	0.71	10% decrease on 1998/9	0.54		See note 2
PP	The number of police collisions resulting in personal injury	1493	10% decrease on 1998/9	787		See note 2
PP	The number of police collisions resulting in personal injury as a percentage of total collisions	23.7%	10% decrease on 1998/9	12.6%		See note 2

Road traffic collisions

BVPI 132	Number of road traffic collisions involving death or serious injury per 1,000 population.	0.76	0.77	0.58	0.64	See note 2 2000/01 data for Apr – Dec
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Human resources						
BVPI 24	Percentage of police officer strength that is female.	15.31%	17%	15.6%		See note 2
BVPI 25 a	Percentage of minority ethnic community police officers in the force	3.58%	5%	4.0%	10.3% (national target 25.5% in ten years)	See note 2
BVPI 25 b	Percentage of minority ethnic police officers in the force compared to the percentage of minority ethnic population of working age	1 : 7.0	No target set	1 : 6.2		See note 2
BVPI 26 a	Number of working days lost through sickness per police officer	9.4	9 days	6.0	2002/3: 8 days	Note 2 and 5
BVPI 26 b	Number of working days lost through sickness per civilian employee.	11.6	10 days	6.7	2002/3: 8 days	As 26 a
BVPI 27 a	Percentage staff turnover of police officers.	5.7%	5%	5.8%		See note 2
BVPI 27 b	Percentage staff turnover of civilian employees.	14.7%	15%	15.7%		As 27 a
BVPI 28 a	Percentage of police officers in operational posts.	87.2%	No target set	Relevant data unavailable		See note 2 Calculated annually
BVPI 28 b	Percentage of police officers in operational support posts.	9.4%	No target set	Relevant data unavailable		As 28 a
BVPI 28 c	Percentage of police officers in organisational support posts.	3.4%	No target set	Relevant data unavailable		As 28 a
BVPI 29 a	Number of medical retirements of police officers as a percentage of all officer retirements.	33.1%	33%	32.1%	33%	See note 2
BVPI 29 b	Number of medical retirements of civilian employees as a percentage of all civilian retirements.	32.8%	33%	37.3%	33%	See note 2
PP	The total number of police officers	26293.3	25600	25376.9		See note 2

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Complaints

BVPI 21	Number of complaints per 1,000 officers.	251.4	No target set	223.5		
BVPI 22	Percentage of complaints substantiated.	2.5%	No target set	2.2%		
BVPI 151	Percentage of complaints resolved informally.	31.6%	No target set	30.25%		
BVPI 140	Number of substantiated complaints under Police Act 1996 by detainees per 10,000 people detained.	Relevant data unavailable	No target set	0.73		

Customer satisfaction

BVPI 120	Level of crime (using British Crime Survey).	Relevant data unavailable	No target set	Relevant data unavailable		Data to be provided by Home Office sources
BVPI 121	Fear of crime (using British Crime Survey).	Relevant data unavailable	No target set	Relevant data unavailable		As 120
BVPI 122	Feelings of public safety (using British Crime Survey).	Relevant data unavailable	No target set	Relevant data unavailable		As 120
BVPI 123	Public confidence in the criminal justice system or its component parts (using British Crime Survey).	Relevant data unavailable	No target set	Relevant data unavailable		
BVPI 23 a	Percentage of the public satisfied with police action in response to 999 calls	91.3%	90%	78.9%		See note 6
BVPI 23 b	Percentage of people satisfied with the service received at police station enquiry counters	80.4%	80%	75.3%		See note 6
BVPI 23 c	Percentage of victims satisfied with police initial response to a report of violent crime	86.3%	90%	74.4%		See note 6

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BVPI 23 d	Percentage of victims satisfied with police initial response to a report of a burglary of a dwelling	92.1%	90%	83.7%		See note 6
BVPI 23 e	Percentage of victims of road traffic collisions satisfied with the police service at the scene of the collision	93.8%	90%	91.8%		See note 6

Youth offending

PP	The number of truancy initiatives conducted on each borough.		Minimum of 1 initiative on each identified borough each school term	50 initiatives during the Autumn and Spring 2000/01 terms		
PP	The extent to which the MPS meets the Government targets for the time taken to deal with persistent young offenders (PYO) from arrest to charge (Government target of 2 days).	54.0%	70%	55.0%		See note 2
PP	The extent to which the MPS meets the Government targets for the time taken to deal with persistent young offenders (PYO) from charge to first court listing (Government target of 7 days).	48.5%	70%	65.5%		See note 2
PP	Non-PYOs arrest to case disposal (Government target of 28 days)	80.0%	80%	81.3%		See note 2
PP	The time taken to notify the Police National Computer (PNC) of the results of the results of all young offender case disposals, including court sentencing.	70.5%	80% within 14 days	69.3%		See note 2

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BVPI 131	Percentage of all full youth files provided to the Crown Prosecution Service both within pre-trial issue time guidelines and which are fully satisfactory or sufficient to proceed;	75.1%	No target set	71.4%		See note 2
BVPI 131	Percentage of all expedited/remand youth files provided to the Crown Prosecution Service which are fully satisfactory or sufficient to proceed	88.1%	No target set	99.1%		See note 2

Miscellaneous

BVPI 19	Has HMIC assessed the force as having achieved its efficiency target in the last year? (YES/NO)	YES	Not applicable	Relevant data unavailable		
BVPI 20	Annual estate running costs (excluding repairs and maintenance) per square metre.	Relevant data unavailable	No target set	Relevant data unavailable		See note 2
BVPI 124	Actual net revenue expenditure per 1,000 population.	£238,140	No target set	£253,709		See note 2 2000/01 data is an estimate
BVPI 152	Percentage of police authority buildings open to the public that are suitable for and accessible for disabled people.	43.6%	68%	Relevant data unavailable		Calculated annually
BVPI 131	Percentage of all full files provided to the Crown Prosecution Service both within pre-trial issue time guidelines and which are fully satisfactory or sufficient to proceed;	69.5%	No target set	67.2%		See note 2
BVPI 131	Percentage of all expedited/remand files provided to the Crown Prosecution Service which are fully satisfactory or sufficient to proceed	89.8%	No target set	98.7%		See note 2

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BVPI 157	Percentage of interactions with the public capable of electronic service delivery					
AC A3a AC A3b	Published policy to provide services fairly and to formally monitor this policy	YES				
AC A3ci AC A3cii	Follow CRE/EOC codes of practice on employment and monitor employees in respect of equal opportunities	YES				

ANNEX D2: PERFORMANCE IN 2000/01 AGAINST BVPIs

Notes

1. The population and household estimates used to calculate these figures is based on mid year population and household estimates for the previous calendar year.
2. 1999/2000 performance data reflects the boundaries of the MPS at that time. It is not possible to adjust this figure to reflect the new boundary changes of the MPS.
3. During 1999/2000, there were 766911 incidents that required a response. The local target time for responding to incidents during this period was 12 minutes. During 1999/2000 'Incidents requiring an immediate response' were defined as incidents involving: *Serious injury to people or damage to property; a crime is in progress; a suspect is present or where there is potential for an immediate arrest; where a witness or other evidence may be lost; where there is potential for further crime; where the victim is in distress or other situations which operators consider urgent.* The method used to monitor response to immediate incidents is defined as follows 'the time of call receipt at the MPS and the time when the first unit arrives are recorded on the Computer Aided Despatch system. This information is transferred daily to the CAD Management Information System, which is used to produce the indicator'.
4. During 1999/2000 there were 2412981 999 calls received. The local target time for answering 999 calls during this period was 15 seconds. The process of answering 999 calls is monitored using data 'extracted automatically through a mainframe telephone switch and a logging system'. The number of 999 calls made during 1999/2000 reflects the boundaries of the MPS at that time. It is not possible to adjust this total to reflect the new boundary changes of the MPS.
5. Targets reflect Cabinet Office Efficiency Unit targets to reduce sickness by 30% across Government by 2003. 2000/01 relates to April – October only
6. Since April 2000, a 'mixed views' option has been added to all customer satisfaction surveys. In addition, the questions have been amended to bring them into line with the best value performance indicators and the methodology used to survey victims of crime has been changed. Therefore, direct comparisons between 1999/2000 and 2000/01 data cannot be drawn. 1999/2000 satisfaction levels reflect the boundaries of the MPS at that time. It is not possible to adjust these levels to reflect the new boundary changes of the MPS.