Directorate of Professional Standards

Timeliness, Qu	uality & Outcomes - Key Performance Indicators	Target	Period	Jul 2001	Aug 2001	Sep 2001	Oct 2001	Nov 2001	Dec 2001
Public Complaints	Number of allegations recorded - BVPI (21)		Month	460	404	400	418	346	260
Public Complaints	Allegations recorded in month as a % of target (monthly average 2000/01)	< 487	Month	94.5%	83.0%	82.1%	85.8%	71.0%	53.4%
Case Reduction	Cases recorded in last 12 months as % of previous 12 months		12 mra	90.9%	90.3%	90.5%	90.7%	89.2%	84.6%
Substantiation	Substantiated allegations as % of allegations fully investigated - BVPI (22)		Month	7.9%	14.3%	10.9%	21.4%	16.2%	20.3%
Suspension	Total number of officers currently suspended		Month	81	79	79	70	72	65
Restricted Duties	Total number of officers currently on restricted duties as a result of investigation		Month	49	48	48	~	69	58
Service Confidence	Officers subject to Service Confidence Procedure		FYTD	5	6	8	8	8	9
Corruption Offences	Number of people charged with corruption offences		Month		D	ata subject	t to validation	n	
Quality of Investigation Number of investigations returned by CPS / PCA for remedial work			Month	1	3	0	0	2	0
	Total allegations finalised		Month	452	443	396	487	423	220
	Immediate Informal Resolution as % of total allegations finalised		Month	20.6%	18.7%	20.2%	15.8%	13.7%	7.3%
Impropries time Outcomes	Informal Resolution as % of total allegations finalised		Month	12.2%	9.3%	12.4%	15.8%	9.5%	10.5%
Investigative Outcomes	Dispensations as % of total allegations finalised		Month	29.7%	26.2%	21.0%	32.2%	30.0%	31.8%
Public Complaints	Withdrawn / Not Proceeded With as % of total allegations finalised		Month	12.4%	12.6%	20.0%	21.8%	16.1%	21.4%
	Substantiated allegations as % of total allegations finalised		Month	2.0%	4.7%	2.8%	3.1%	5.0%	5.9%
	Unsubstantiated allegations as % of total allegations finalised		Month	23.2%	28.4%	23.7%	11.3%	25.8%	23.2%
	% of all public complaint cases under investigation currently over 120 days ¹		Month	36%	39%	39%	44%	43%	44%
	Number of all public complaint cases under investigation currently over 120 days ¹		Month	372	411	409	440	408	416
	% of all internal investigation cases under investigation currently over 120 days 1		Month	62%	61%	58%	59%	61%	58%
	Number of all internal investigation cases under investigation currently over 120 days 1		Month	130	120	114	117	116	106
Timeliness	Average days taken to complete investigations of public complaints		12 mra		A۷	ailable for	PSPM in A	oril	L
(1 source IOWA 14/01/2002)	Average days taken to complete internal investigations		12 mra				PSPM in A		
	Average days taken to submit dispensation requests to PCA		12 mra				PSPM in A		
	Average days taken to complete informal resolution / withdrawn / NPW cases		12 mra		Av	ailable for	PSPM in A	oril	
	Average days taken to complete immediate informal resolutions (IIR)		12 mra				PSPM in A		
	% of misconduct decisions made within target	>= 85%	Month	~	~	~	i ~	100%	92%
Misconduct Decisions	% of misconduct papers dispatched within 30 days	>= 85%	Month	50%	83%	100%	44%	100%	80%
Maria de la compansión de	Average days from decision to misconduct hearing (1999 Regulations only)		Month	~	~	~	201	252	243
Misconduct Hearings	Booked board rooms as % of target		Month	55%	100%	90%	61%	69%	82%
CPS Decisions	Average days from report to receipt of decision from CPS		12 mra	50	50	52	51	51	51
DOA D	Average days from report to receipt of decision from PCA re dispensation		12 mra	38	38	40	39	38	40
PCA Decisions	Average days from report to receipt of decision from PCA re investigation		12 mra	59	58	59	58	57	58
	DPS police officer posts vacant as % of budgeted workforce target		Month	4.01%	4.81%	2.94%	3.74%	-0.53%	1.60%
DPS Staff Vacancies	DPS police officer posts vacant as % of budgeted workforce target DPS civil staff posts vacant as % of budgeted workforce target			26.03%	!	<u> </u>	17.78%	!	!
	Dr 3 civii staii posts vacatit as % oi buuyeteu worktorce target		Month	20.03%	23.22%	20.13%	17.78%	19.61%	19.03%

Abbreviations Month = Figures for month shown. FYTD = Financial year to date. 12 mra = 12 Months rolling average. ~ = Figures not available

Directorate of Professional Standards

	Diversity Information	1999/2000		2000/2001		Rolling 12 Months		
	Diversity informa						_	
		Number of officers		001		430		240
MPS	Officers Ethnicity	% White	24,985	96.1%	24,375	95.9%	25,081	95.6%
Workforce Figures		% Black	452	1.7%	458	1.8%	463	1.8%
		% Asian	217	0.8%	236	0.9%	286	1.1%
Figures as at end F/Y or end of		% Other	346	1.3%	360	1.4%	410	1.6%
November for current F/Y	Officers Gender	% Male	21,975	84.5%	21,426	84.3%	22,071	84.1%
		% Female	4,026	15.5%	4,005	15.7%	4,169	15.9%
	 			200		.,,		201
		Number of complainants		390		766		326
	Complainants Ethnicity	% White	2,193	56.8%	1,836	55.3%	1,513	52.8%
Public Complaints		% Black	1,061	27.5%	952	28.6%	882	30.8%
(Recorded)		% Asian	399	10.3%	326	9.8%	294	10.3%
Complainants		% Other	210	5.4%	209	6.3%	179	6.2%
	Complainants Gender	% Male	3,087	70.5%	2,577	68.6%	2,302	69.4%
		% Female	1,294	29.5%	1,178	31.4%	1,017	30.6%
		Number of officers	0.	120	ζ.	753	F ′	285
	Officers Ethnicity	Number of officers						
Dublic Complaints	Officers Ethnicity	% White	7,765	95.8%	6,410	95.1%	5,034	95.3%
Public Complaints		% Black	169	2.1%	150	2.2%	117	2.2%
(Recorded) Officers		% Asian	<i>9</i> 5	1.2%	113	1.7%	79	1.5%
Officers	0.00	% Other	77	0.9%	69	1.0%	51	1.0%
	Officers Gender	% Male	7,200	88.7%	6,032	89.4%	4,722	89.3%
		% Female	917	11.3%	718	10.6%	563	10.7%
		Number of complainants	2	88	2	77	1 1	71
	Complainants Ethnicity	% White	116	43.9%	109	41.8%	59	36.0%
	Complainants Ethnicity	% Black		40.9%		48.7%		i
Stop & Search Only		% Asian	108	. 	127	!	80	48.8%
(Recorded)			26	9.8%	16	6.1%	16	9.8%
	Compleinante Conder	% Other % Male	14 259	5.3%	9 217	3.4% 78.3%	9	5.5% 83.6%
	Complainants Gender	% Male % Female	259 29	89.9% 10.1%	60	78.3% 21.7%	143 28	16.4%
		% Female	29	10.176	00	21.770	20	10.470
		Number of complainants	3	90	3	11	2:	37
	Complainants Ethnicity	Number of complainants % White		90		11 15.5%		37 11 7 %
Racial Discriminatory	Complainants Ethnicity	% White	47	13.7%	44	15.5%	<i>25</i>	11.7%
Racial Discriminatory Behaviour Allegations	Complainants Ethnicity	% White % Black	47 187	13.7% 54.5%	44 158	15.5% 55.8%	25 124	11.7% 58.2%
Behaviour Allegations	Complainants Ethnicity	% White % Black % Asian	47 187 73	13.7% 54.5% 21.3%	44 158 56	15.5% 55.8% 19.8%	25 124 47	11.7% 58.2% 22.1%
	,	% White % Black % Asian % Other	47 187 73 36	13.7% 54.5% 21.3% 10.5%	44 158 56 25	15.5% 55.8% 19.8% 8.8%	25 124 47 17	11.7% 58.2% 22.1% 8.0%
Behaviour Allegations	Complainants Ethnicity Complainants Gender	% White % Black % Asian % Other % Male	47 187 73 36 299	13.7% 54.5% 21.3% 10.5% 77.1%	44 158 56 25 238	15.5% 55.8% 19.8% 8.8% 77.0%	25 124 47 17 191	11.7% 58.2% 22.1% 8.0% 80.9%
Behaviour Allegations	,	% White % Black % Asian % Other	47 187 73 36	13.7% 54.5% 21.3% 10.5%	44 158 56 25	15.5% 55.8% 19.8% 8.8%	25 124 47 17	11.7% 58.2% 22.1% 8.0%
Behaviour Allegations	,	% White % Black % Asian % Other % Male % Female	47 187 73 36 299 89	13.7% 54.5% 21.3% 10.5% 77.1%	44 158 56 25 238 71	15.5% 55.8% 19.8% 8.8% 77.0%	25 124 47 17 191 45	11.7% 58.2% 22.1% 8.0% 80.9%
Behaviour Allegations	Complainants Gender	% White % Black % Asian % Other % Male	47 187 73 36 299 89	13.7% 54.5% 21.3% 10.5% 77.1% 22.9%	44 158 56 25 238 71	15.5% 55.8% 19.8% 8.8% 77.0% 23.0%	25 124 47 17 191 45	11.7% 58.2% 22.1% 8.0% 80.9% 19.1%
Behaviour Allegations Only (Recorded)	,	% White % Black % Asian % Other % Male % Female Number of Officers % White	47 187 73 36 299 89 6 610	13.7% 54.5% 21.3% 10.5% 77.1% 22.9%	44 158 56 25 238 71	15.5% 55.8% 19.8% 8.8% 77.0% 23.0%	25 124 47 17 191 45	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49
Behaviour Allegations	Complainants Gender	% White % Black % Asian % Other % Male % Female Number of Officers	47 187 73 36 299 89	13.7% 54.5% 21.3% 10.5% 77.1% 22.9%	44 158 56 25 238 71 6 589 25	15.5% 55.8% 19.8% 8.8% 77.0% 23.0%	25 124 47 17 191 45 509	11.7% 58.2% 22.1% 8.0% 80.9% 19.1%
Behaviour Allegations Only (Recorded)	Complainants Gender	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black	47 187 73 36 299 89 60 610 23	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6%	44 158 56 25 238 71 69	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7%	25 124 47 17 191 45 509 21	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded)	Complainants Gender	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian	47 187 73 36 299 89 6 610 23 17	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5%	44 158 56 25 238 71 6. 589 25 11 6	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0%	25 124 47 17 191 45 509 21 11	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded)	Complainants Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other	47 187 73 36 299 89 6 610 23	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0%	44 158 56 25 238 71 6. 589 25 11	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3%	25 124 47 17 191 45 509 21 11 7 499	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded)	Complainants Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male	47 187 73 36 299 89 610 23 17 2 593	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3%	44 158 56 25 238 71 6: 589 25 11 6 576	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7%	25 124 47 17 191 45 509 21 11	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded)	Complainants Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male	47 187 73 36 299 89 610 23 17 2 593 59	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0%	44 158 56 25 238 71 6 589 25 11 6 576 55	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3%	25 124 47 17 191 45 50 509 21 11 7 499 50	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded)	Complainants Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female	47 187 73 36 299 89 610 23 17 2 593 59	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0%	44 158 56 25 238 71 6 589 25 11 6 576 55	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7%	25 124 47 17 191 45 50 509 21 11 7 499 50	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded)	Complainants Gender Officers Ethnicity Officers Gender	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers	47 187 73 36 299 89 610 23 17 2 593 59	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0%	44 158 56 25 238 71 63 589 25 11 6 576 55	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7%	25 124 47 17 191 45 509 21 11 7 499 50	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded)	Complainants Gender Officers Ethnicity Officers Gender	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White	47 187 73 36 299 89 610 23 17 2 593 59	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0%	44 158 56 25 238 71 63 589 25 11 6 576 55	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7%	25 124 47 17 191 45 509 21 11 7 499 50	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers	Complainants Gender Officers Ethnicity Officers Gender	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female	47 187 73 36 299 89 610 23 17 2 593 59	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0%	44 158 56 25 238 71 63 589 25 11 6 576 55	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7%	25 124 47 17 191 45 509 21 11 7 499 50	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers	Complainants Gender Officers Ethnicity Officers Gender	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female	47 187 73 36 299 89 61 610 23 17 2 593 59	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0%	44 158 56 25 238 71 63 589 25 11 6 576 55	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7% 6 90.8% 5.3% 4.0%	25 124 47 17 191 45 509 21 11 7 499 50	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1% 81.8% 9.1% 9.1%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers	Complainants Gender Officers Ethnicity Officers Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female	47 187 73 36 299 89 610 23 17 2 593 59	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0%	44 158 56 25 238 71 61 589 25 11 6 576 55	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7% 6 90.8% 5.3% 4.0% 0.0%	25 124 47 17 191 45 509 21 11 7 499 50	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1% 81.8% 9.1% 9.1% 0.0%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers	Complainants Gender Officers Ethnicity Officers Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female	47 187 73 36 299 89 610 23 17 2 593 59 70 2 2 0 69	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0% 44 94.6% 2.7% 2.7% 0.0% 93.2%	44 158 56 25 238 71 63 589 25 11 6 576 55	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7% 6 90.8% 5.3% 4.0% 0.0% 96.1%	25 124 47 17 191 45 509 21 11 7 499 50	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1% 33 81.8% 9.1% 9.1% 9.1% 9.1%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers	Complainants Gender Officers Ethnicity Officers Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female	47 187 73 36 299 89 610 23 17 2 593 59 70 2 2 0 69 5	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0% 44 94.6% 2.7% 2.7% 0.0% 93.2%	44 158 56 25 238 71 63 589 25 11 6 576 55 7 69 4 3 0 73 3	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7% 6 90.8% 5.3% 4.0% 0.0% 96.1%	25 124 47 17 191 45 509 21 11 7 499 50 27 3 27 3 0 32 1	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1% 33 81.8% 9.1% 9.1% 9.1% 9.1%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers	Complainants Gender Officers Ethnicity Officers Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female	47 187 73 36 299 89 610 23 17 2 593 59 70 2 2 0 69 5	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0% 44 94.6% 2.7% 2.7% 0.0% 93.2% 6.8%	44 158 56 25 238 71 6 589 25 11 6 576 55 7 69 4 3 0 73 3	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7% 6 90.8% 5.3% 4.0% 0.0% 96.1% 4.0%	25 124 47 17 191 45 509 21 11 7 499 50 3 27 3 0 32 1	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1% 83 81.8% 9.1% 9.1% 0.0% 97.0% 3.0%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers	Complainants Gender Officers Ethnicity Officers Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female	47 187 73 36 299 89 610 23 17 2 593 59 70 2 2 0 69 5	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0% 44 94.6% 2.7% 2.7% 0.0% 93.2% 6.8%	44 158 56 25 238 71 63 589 25 11 6 576 55 7 69 4 3 0 73 3	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7% 6 90.8% 5.3% 4.0% 0.0% 96.1% 4.0%	25 124 47 17 191 45 509 21 11 7 499 50 27 3 27 3 0 32 1	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1% 83 81.8% 9.1% 9.1% 9.1% 0.0% 97.0% 3.0%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers	Complainants Gender Officers Ethnicity Officers Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White	47 187 73 36 299 89 610 23 17 2 593 59 70 2 2 0 69 5	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0% 44 94.6% 2.7% 0.0% 93.2% 6.8%	44 158 56 25 238 71 6 589 25 11 6 576 55 7 69 4 3 0 73 3	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7% 6 90.8% 5.3% 4.0% 0.0% 96.1% 4.0%	25 124 47 17 191 45 509 21 11 7 499 50 3 27 3 0 32 1	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1% 3 81.8% 9.19% 9.19% 9.19% 9.19%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers Suspended Officers	Complainants Gender Officers Ethnicity Officers Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Black	47 187 73 36 299 89 610 23 17 2 593 59 70 2 2 0 69 5	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0% 44 94.6% 2.7% 2.7% 0.0% 93.2% 6.8%	44 158 56 25 238 71 6 589 25 11 6 576 55 7 69 4 3 0 73 3	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7% 6 90.8% 5.3% 4.0% 0.0% 96.1% 4.0%	25 124 47 17 191 45 509 21 11 7 499 50 3 27 3 0 32 1 1 159 6	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1% 81.8% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19% 9.19%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers Suspended Officers	Complainants Gender Officers Ethnicity Officers Gender Officers Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female	47 187 73 36 299 89 610 23 17 2 593 59 70 2 2 0 69 5	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0% 44 94.6% 2.7% 2.7% 0.0% 93.2% 6.8% 95.9% 4.1% 0.0% 0.0%	44 158 56 25 238 71 6. 589 25 11 6 576 55 7 69 4 3 0 73 3 11 114 3 3 0	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7% 6 90.8% 5.3% 4.0% 0.0% 96.1% 4.0% 20 95.0% 2.5% 0.0%	25 124 47 17 191 45 50 509 21 11 7 499 50 3 27 3 3 0 32 1 159 6 3 2	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 92.9% 3.8% 2.0% 1.3% 90.9% 9.1% 3 81.8% 9.19% 9.19% 9.19% 9.19% 3.0% 70 93.5% 1.8% 1.2%
Behaviour Allegations Only (Recorded) Internal Investigations (Recorded) Officers Suspended Officers	Complainants Gender Officers Ethnicity Officers Gender Officers Ethnicity	% White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Male % Female Number of Officers % White % Black % Asian % Other % Officers % White % Black % Asian % Other	47 187 73 36 299 89 610 23 17 2 593 59 70 2 2 0 69 5	13.7% 54.5% 21.3% 10.5% 77.1% 22.9% 52 93.6% 3.5% 2.6% 0.3% 91.0% 9.0% 44 94.6% 2.7% 2.7% 2.7% 0.0% 6.8%	44 158 56 25 238 71 6. 589 25 11 6 576 55 7 69 4 3 0 73 3 11 114 3 3	15.5% 55.8% 19.8% 8.8% 77.0% 23.0% 31 93.3% 4.0% 1.7% 1.0% 91.3% 8.7% 6 90.8% 5.3% 4.0% 0.0% 96.1% 4.0% 20 95.0% 2.5%	25 124 47 17 191 45 50 21 11 7 499 50 3 27 3 0 32 1 159 6 3	11.7% 58.2% 22.1% 8.0% 80.9% 19.1% 49 92.9% 3.8% 2.0% 1.3% 90.9% 9.1% 81.8% 9.19% 9.19% 9.19% 9.19% 9.19% 1.30% 9.19% 9.19% 1.30%

Directorate of Professional Standards

Divorcity	Information
Diversity	iiiioiiiiatioii

1999/2000	2000/2001	Rolling 12 Months

		Number of Officers	1	26	(98	114	
	Public Complaint Ethnicity	% White	116	92.1%	95	96.9%	107	93.9%
		% Black	6	4.8%	3	3.1%	5	4.4%
		% Asian	0	0.0%	0	0.0%	0	0.0%
		% Other	4	3.2%	0	0.0%	2	1.8%
Informal Discipline	Public Complaint Gender	% Male	110	87.3%	83	84.7%	97	85.1%
as result of Investigation		% Female	16	12.7%	15	15.3%	17	14.9%
(Excluding Written		Number of Officers	140		98		71	
Warnings)	Internal Investigations Ethnicity	% White	126	90.0%	92	93.9%	61	85.9%
		% Black	8	5.7%	6	6.1%	7	9.9%
		% Asian	5	3.6%	0	0.0%	3	4.2%
		% Other	1	0.7%	0	0.0%	0	0.0%
	Internal Investigations Gender	% Male	130	92.9%	82	83.7%	66	93.0%
		% Female	10	7.1%	16	16.3%	5	7.0%

		Number of Officers	3	34	4	10	3	19
	Public Complaint Ethnicity	% White	33	97.1%	39	97.5%	36	92.3%
		% Black	1	2.9%	1	2.5%	2	5.1%
		% Asian	0	0.0%	0	0.0%	1	2.6%
		% Other	0	0.0%	0	0.0%	0	0.0%
	Public Complaint Gender	% Male	34	100.0%	36	90.0%	34	87.2%
Misconduct / Discipline		% Female	0	0.0%	4	10.0%	5	12.8%
Hearings		Number of Officers	77		84		88	
	Internal Investigations Ethnicity	% White	74	96.1%	78	92.9%	82	93.2%
		% Black	0	0.0%	5	6.0%	6	6.8%
		% Asian	3	3.9%	1	1.2%	0	0.0%
		% Other	0	0.0%	0	0.0%	0	0.0%
	Internal Investigations Gender	% Male	73	94.8%	81	96.4%	82	93.2%
		% Female	4	5.2%	<i>3</i>	3.6%	6	6.8%

		Number of Officers		4	0		0	
	Public Complaint Ethnicity	% White	4	100.0%	0	0.0%	0	0.0%
		% Black	0	0.0%	0	0.0%	0	0.0%
		% Asian	0	0.0%	0	0.0%	0	0.0%
		% Other	0	0.0%	0	0.0%	0	0.0%
"Dismissals sanction	Public Complaint Gender	% Male	4	100.0%	0	0.0%	0	0.0%
only" as result of		% Female	0	0.0%	0	0.0%	0	0.0%
Misconduct/Discipline		Number of Officers	15		10		7	
Hearing	Internal Investigations Ethnicity	% White	12	80.0%	9	90.0%	6	85.7%
		% Black	1	6.7%	1	10.0%	1	14.3%
		% Asian	2	13.3%	0	0.0%	0	0.0%
		% Other	0	0.0%	0	0.0%	0	0.0%
	Internal Investigations Gender	% Male	15	100.0%	10	100.0%	5	71.4%
		% Female	0	0.0%	0	0.0%	2	28.6%

		Number of grievances		1:	36	138	
	Officers Ethnicity	% White		118	86.8%	120	87.0%
		% Black	Under development	6	4.4%	6	4.3%
Grievances		% Asian		5	3.7%	6	4.3%
		% Other		7	5.1%	6	4.3%
	Officers Gender	% Male		83	61.0%	94	68.1%
		% Female		<i>53</i>	39.0%	44	31.9%

		Number of new ET's		94	1	04	112	
	Officers Ethnicity	% White	58	61.7%	65	62.5%	67	59.8%
		% Black	17	18.1%	16	15.4%	18	16.1%
Employment Tribunals		% Asian	7	7.4%	13	9.6%	14	12.5%
		% Other	12	12.8%	10	12.5%	13	11.6%
	Officers Gender	% Male	40	42.6%	47	45.2%	52	46.4%
		% Female	54	57.4%	57	54.8%	60	53.6%

Sources : Complaints & Discipline System and DPS 7

Will include information on Civil Actions (Claimants) and Accident Claims in due course

N.B. Percentages are calculated on the number of known Officers/Complainants gender/ethnicity, shown in *Italics*

IOTA - IO Throughput Analysis for DPS for 1 Feb - 28 Feb 2002

		:	le _t u					;	Units	
	IPS Total	2 SB Sal	s, SCE	MNSda	PSME	3550	MS Sell	in. 300 501,000	Des Me	OPS ACS
TOTAL CASES COMPLETED With investigation (Sent to Cdr, CPS or PCA) Without full investigation (IIRW/NPW/IR/Disp)	V	7	7	7	7	7	7	7	7	7
STAFF - Total staff on team (not incl IOs) Team or role										
PUBLIC COMPLAINT CASES Immediately Informally Resolved Average days taken Withdrawn / NPW / Result not on CDS										
Average days taken Informally Resolved Average days taken										
Dispensations Requested Average days to submission to PCA No within 60 days										
Investigations Finished No. within 120 days No. in 121-240 days No. in 241-360 days No. over 360 days										
Average days to submit to Cdr / CPS / PCA % within 120 days % within 240 days										
INTERNAL INVESTIGATION CASES Investigations Finished No. within 120 days No. in 121-240 days No. in 241-360 days No. over 360 days										
Average days to submit to Cdr / CPS / PCA % within 120 days % within 240 days										