

Appendix 4: Response to “I” and “S” Grade Domestic Violence Calls

	All Immediate calls		DV Immediate Calls		Time Diff	% Diff
	Ave Charter Time	% within 12 mins	Ave Charter Time	% within 12 mins		% Diff
April	9.04	80.90%	11	71.40%	1.96	-9.50%
May	8.56	81.00%	10.47	72.10%	1.91	-8.90%
June	9.1	79.40%	11.11	69.90%	2.01	-9.50%
July	9.09	80.30%	10.57	71.00%	1.48	-9.30%
August	8.52	81.60%	10.43	73.00%	1.91	-8.60%
September	8.55	81.80%	11.12	73.10%	2.57	-8.70%
October	8.38	82.90%	10.1	74.30%	1.72	-8.60%
November	8.39	82.80%	10.06	74.60%	1.67	-8.20%
December	8.57	80.40%	10.38	73.20%	1.81	-7.20%

	All Significant calls		DV Significant Calls		Time Diff	% Diff
	Ave Charter Time	% within 60 mins	Ave Charter Time	% within 60 mins		% Diff
April	35	88.50%	64	76.00%	29	-12.50%
May	37	87.90%	64	76.40%	27	-11.50%
June	38	87.10%	64	75.50%	26	-11.60%
July	38	87.00%	64	75.40%	26	-11.60%
August	35	88.40%	60	77.50%	25	-10.90%
September	36	88.50%	58	77.60%	22	-10.90%
October	33	89.80%	52	80.00%	19	-9.80%
November	32	89.90%	48	80.80%	16	-9.10%
December	34	89.10%	53	80.10%	19	-9.00%